



LIVING OUR CORE PRACTICES

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Delivering the “Wow” factor in Customer Service.

Employees deliver exemplary service with pride, passion and determination; anticipating and solving problems in “real time” and exceeding customer expectations. Customers know that they are the reason we are here.

Connecting with Citizens.

Employees go beyond customer service to community relevance, engaging citizens as stakeholders in the community’s success. Citizens know that they are part of the bigger cause.

Demonstrating Highest Standards of Public Service.

Employees adhere to the highest standards of ethical behavior, avoid circumstances that create even an appearance of impropriety and carry out the public’s business in a manner which upholds the public trust. Citizens know that we are on their side.

Accepting Accountability.

Employees are individually and collectively accountable for their performance, adapt to changing conditions and relentlessly pursue excellence beyond the current standard, while maintaining our core values. Exhibiting Respect. Employees exercise respect for citizens, community partners and each other.

Employing Team Approach.

Employees work together to produce bigger and better ideas to seize the opportunities and to address the problems which face our community.

Exercising Responsible Stewardship of the Community’s Resources.

Employees engage in the continuous effort to create and sustain a place which attracts talent, fosters economic opportunity and offers an unmatched quality of life, demonstrating performance, value and results for our citizenry.

Living our “People Focused, Performance Driven” Culture.

Employees have a structure in place to live all of this as our organizational culture and are empowered to help the people they serve.

DEMONSTRATING HIGHEST STANDARDS OF PUBLIC SERVICE



Achievement Award for Citizen Engagement Series
2013 Digital Counties Survey Award



LEADERSHIP TALLAHASSEE
A DIVISION OF THE GREATER TALLAHASSEE CHAMBER OF COMMERCE

Leadership Tallahassee Distinguished Leader of the Year Award




Recognizing outstanding Wellness Programs at Work
Working Well Shooting Star Award



Government Finance Officers Association Distinguished Budget Presentation Award




One of Top 100 CIOs in the Nation




State Surgeon General’s Certificate of Recognition for Workplace Wellness
State of Florida Injury Prevention Award



Florida Veterans Foundation Recognition



National Association of Volunteer Programs in Local Government
Plug into your peer network
Innovative Program for Operation Mock Youth Deployment



★ GLENN J. WINUK ★
Humanitarian Service Award
Glenn J. Winuk Humanitarian Service Award



Ask-a-Librarian Services Award




Facility Maintenance Decisions Magazine’s 2013 Achievement Award for Sustainability.




Hazardous Waste, Community Service Award



City-County Communications & Marketing Association
Savvy Award for Citizen Participation



Timberlake Flood Relief Project
National Leadership Fellow Designation



Three Year Reaccreditation from the Commission on Accreditation of Ambulance Services