Mission Statement

To provide reliable and effective technology and telecommunications solutions and services to County agencies to enable them to fulfill their missions in serving the citizens of Leon County.

Strategic Initiatives/Support Highlights

Quality of Life

- Designed and implemented the technology plan for the Public Safety Complex (PSC), a $47.5 million, 100,000 square foot state-of-the-art facility, meeting the data connectivity, wiring, telephone and audio/visual needs of the following key public safety agencies and operations: the Consolidated Dispatch Agency, Leon County Emergency Medical Services, Leon County Emergency Operations Center, Tallahassee Fire Department Administration, and the City's Transportation Management Center.

- Continued to support the following systems for, and with, the Courts, Sheriff and law enforcement: Justice Information, Jail Management, Warrants, and the North Florida Pawn Network.

Governance

- Supported approximately 2,200 desktop and 350 laptop computers, 100 tablets and 250 smart phones, provided asset management of computer and peripheral equipment, and an on-site computer training facility.

- Provided the infrastructure and data content of the Tallahassee-Leon County Geographic Information System (GIS) program.

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(850) 606-5500
www.LeonCountyFL.gov/MIS

MAINTAINING EFFICIENT & COST-EFFECTIVE INFORMATION TECHNOLOGY

- Provided essential public safety infrastructure and services which ensure the safety of the entire community, a Strategic Priority of Leon County, including:

  » Providing technical resources, services and infrastructure for the PSC, through an Interlocal Agreement, with responsibilities for the telecommunication and backbone infrastructure (structured cabling), shared data center, non-E911 telephones, GIS, visualization/collaboration system, and Regional Transportation Management Center.

  » Supporting the Emergency Information Portal.

  » Participating in a justice community team to design and implement the Court's e-filing solution, and providing courtroom technology with web mapping support.

- Employed a team approach to provide the best service to citizens and visitors to our community, a Core Practice of Leon County government:

  » Expanded online services with Trailahassee.com, to include mapped recreational trails with access, parking and usage information provided through a GIS overlay.

  » Provided for data connectivity, Internet services, phone, and computing environments for the new Voter Operations Center and Lake Jackson Community Center.
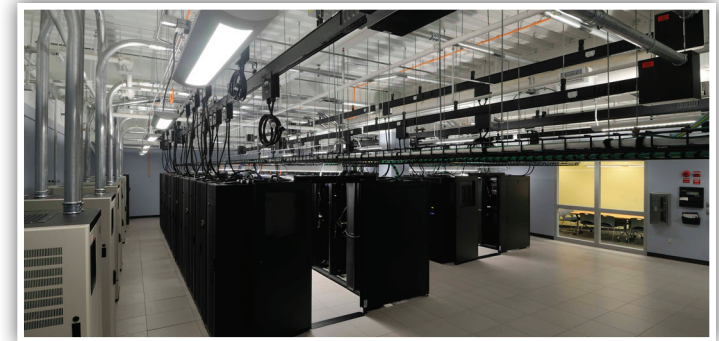
Public Safety Complex Data Center

- Exercised responsible stewardship of the community's resources:

  » Provided technology and telecommunications products, services and support necessary for sound management, accessibility, and delivery of effective and efficient services.

  » Continued integrating GIS with work order management.

  » Expanded the County's enterprise phone system to include the Property Appraiser's Office, Emergency Operations Center, Consolidated Dispatch Agency, and City Fire.

- Provided online services to maintain peak efficiency and accessibility:

  » Developed, deployed and supported Leon County's website and Intranet, with online services such as Citizens Connect and Your Checkbook, the Citizens Connect Mobile App, and Tallahassee-Leon County's GIS website.

  » Provided televised/online Board meetings in partnership with Comcast.

Demonstrating Highest Standards of Public Service

Received 2013 Digital Counties Survey Award for the second time in three years. This recognizes Leon County as a leading example in technology services and efficiency.

NACo National Association of Counties

Pat Curtis, Director of MIS, was named one of CIO Magazine's 2013 Top 100 Chief Information Officers.

CIO

Did You Know

Over 2,000 citizen requests have been logged this year from the Citizens Connect app.