



OFFICE OF PUBLIC SERVICES: EMERGENCY MEDICAL SERVICES

PEOPLE FOCUSED

Launched in December 2003, the Emergency Medical Services (EMS) division has provided the highest quality emergency care available and continues to enhance this vital community service. EMS provides clinically superior, cost-effective emergency medical services and transport to the citizens and visitors of Leon County.

EMS regularly partners with other public safety agencies, such as the Leon County Sheriff's Office, Tallahassee Fire Department, and Tallahassee Police Department, to conduct demonstrations and educational activities for the public. EMS works with the School Board and other community partners to provide educational opportunities to students regarding bicycle safety, injury-prevention programs and dangers of drinking, driving, and texting while driving.

Leon County EMS Chief Tom Quillin has lead the division since 2005. He leads a team of talented professionals who provide medical services to Leon County citizens and visitors. Chief Quillin is a member of the State of Florida EMS Advisory Council, the Florida Fire Chief's Association, the International Association of Fire Chiefs, the National Fire Protection Association, and serves on the Board of Directors for Capital City Youth Services.



Tom Quillin

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PERFORMANCE DRIVEN

PRESERVING LIFE, IMPROVING HEALTH, PROMOTING SAFETY

- Leon County is dedicated to providing its citizens and visitors with clinically superior emergency medical services that utilizes the latest technologies and medical care standards within the bounds of available resources. This past year the County established a critical care transport team that is capable of transporting seriously ill and injured patients from Tallahassee to tertiary care centers. Select Paramedics attended an intensive training program and became certified Critical Care Paramedics through the Board for Critical Care Transport Paramedic Certification. Highly specialized medical equipment is now available to provide this service.
- In order to continuously provide compassionate emergency services to the community, EMS developed a social service referral program where paramedics can refer a citizen in need to appropriate social services through a partnership with 2-1-1 Big Bend.
- With over 250,000 people suffering from sudden cardiac arrest each year in the United States, Leon County and EMS strive to continuously improve the chances of survival for cardiac arrest patients by advocating for the placement of Automated External Defibrillators (AEDs) and Cardio-Pulmonary Resuscitation (CPR) through education and outreach activities. These efforts have increased the number of AEDs in the community registered with the EMS Division from 417 to 719.
- Leon County EMS are committed to educating the community on the importance of safety preparedness. EMS hosts several events throughout the year to educate the community. These events include:
 - » **Press the Chest:** EMS hosted the 2011 Press the Chest CPR at the Tallahassee-Leon County Civic Center where

EMS and community partners successfully taught CPR and AED usage to 318 Leon County citizens.

- » **CPR and AED Training:** EMS trained over 1,100 Leon County citizens in CPR and the use of AEDs and presented "Power to End Stroke" seminars to over 200 citizens, a community stroke prevention and awareness program which targets the African-American community, a population at high risk for strokes.
- » **Safety Fair:** EMS conducted the second annual EMS Safety Fair during National EMS Week. This event included public safety partner agencies such as the Leon County Sheriff's Office, Tallahassee Fire Department, and Tallahassee Police Department.
- » **Bicycle Safety:** EMS partnered with Bicycle Tallahassee and Leon County Schools to teach bicycle safety and education to 3rd, 4th, and 5th graders and participated in on-the-road bicycle rides with the students.
- » **Drunk Driving:** EMS participated in Operation Prom Night at high schools throughout the County teaching teens about the dangers of drinking and driving and texting while driving, which included a mock car crash rescue demonstration.
- » **Child Passenger Safety Seat:** EMS conducted 6 car seat checkpoint events inspecting over 200 seats and providing over 100 free seats to those in need of a proper child safety seat. The Leon County Child Passenger Safety Seat Program was established through a grant from the Florida Department of Transportation to increase awareness of the importance of properly securing all children in child safety seats, boosters and seat belts.



» **General Public Education:** EMS presented 175 public-education and injury-prevention programs throughout the community at venues such as schools, universities, businesses, churches, neighborhood associations and civic clubs.



Did You Know

Leon County EMS' Heart Ready initiative has improved cardiac arrest survival rates to 29.05% return of spontaneous circulation upon arrival in the emergency room; this compares to a 7% national average. Much of this success is a result of citizen CPR and AED training, the addition of induced hypothermia treatments by Paramedics, and a focus on improving cardiac arrest survival.



Setting the Standard in Public Service



Chief Quillin was named the National EMS Executive of the Year in 2011 by the National EMS Management Association.

Deputy Chief Malcolm "Mac" Kemp was recognized by the

Florida Department of Health (FDOH) with the Larry S. Jordan EMS Lifetime Achievement Award.

Dr. Kim Landry, EMS Medical Director for Leon County, was awarded the 2011 Raymond H. Alexander Medical Director of the Year award by FDOH recognizing his leadership in clinical excellence.

