



DEVELOPMENT SUPPORT AND ENVIRONMENTAL MANAGEMENT

“The way in which each and every employee interacted with my issue is testament to the leadership of the County. While I have only lived here for two years, this kind of service by public employees makes me thankful I call Leon County my home.”

- James

EMERGENCY MEDICAL SERVICES

“On Jan. 15, we lost our 4-week old son, Blake, in the middle of the night. We know your service was very difficult, but you all handled it with calm professionalism and respect. Thank you for taking care of us on the worst night of our lives.”

- Blake's Parents

OPERATION THANK YOU - WELCOME HOME VIETNAM VETERANS

“It was a long time in coming, but I can assure you, every veteran who attended the well-organized program and scrumptious breakfast felt a bit taller and a bit more touched by the fact that we were publicly thanked and welcomed home.”

- John

PUBLIC WORKS/OPERATIONS & DSEM

“Thank you for your email and for the swift attention given to my stormwater runoff issues. Everyone I have dealt with on the matter has been very helpful.”

- Virginia

HOUSING SERVICES

“I wanted to take this opportunity to thank you for helping me through the Florida's Hardest Hit Program application process. And especially for encouraging me, when I became despondent and wanted to give up. Finally, today I signed the closing papers. Hooray!”

- Alberta

MOSQUITO CONTROL

“Thanks (to the) mosquito control staff for the great job they did.”

- Tony

MINORITY, WOMEN & SMALL BUSINESS ENTERPRISE DIVISION

“She has been extremely helpful and very willing to assist me. She should be commended for her efforts as her customer service has been top notch!”

- Christi

LIBRARY SERVICES

“It is too easy to take for granted the public services that really matter or get overlooked. I hope you get lots of letters like this one because without the concerted efforts of those employed at the library, exploring the humanities and our larger world would be infinitely more costly and less rewarding. Thank you for all you do. This is one patron who greatly appreciates you and your staff.”

- Mr. Davis

ANIMAL CONTROL

“We want to express our sincere thanks for her professionalism and going above and beyond the call of duty. Her actions shine a very positive light upon both herself and her organization.”

- Chuck and Marilyn

SUPERVISED PRETRIAL RELEASE

“Thank you for your kindness during my time in your program. It came at a much needed time when it seemed my world was crashing down. You showed me respect, patience and kindness. Although I'm very happy to be moving on with my life and trying to re-build, I will always appreciate your actions.”

- Grateful Defendant

PARKS AND RECREATION

“The County is doing a great job of managing the greenway along Miccosukee Road. Thanks for your hard work & expertise.”

- Mr. Weeks

PUBLIC WORKS/ENGINEERING SERVICES

“What EXCELLENT service and assistance from you and staff.”

- Robert

DEVELOPMENT SUPPORT AND ENVIRONMENTAL MANAGEMENT

“By whatever means the Leon County Department of Development Support and Environmental Management learned your people skills and attention to details, you learned your lessons well.”

- Joel

COMMUNITY & MEDIA RELATIONS

“You and your crew never cease to amaze me!! Thank you so very much, not only for your assistance with the tables, restrooms, personnel, PA system, and everything else on race day, but for your calming effect when things are hectic. It is my most fervent hope that the people who work with, around, and for you appreciate your 'CAN DO!' attitude as much as I do.”

- Judy

PUBLIC WORKS/OPERATIONS

“As a leader for our local Neighborhood Watch, I want to commend you for having such a great team working for the County.”

- Louis

DEVELOPMENT SUPPORT AND ENVIRONMENTAL MANAGEMENT

“I believe people should know when someone has done a GREAT job and should be praised for their efforts. I want you to know how valuable (staff) were in helping us get the conservation easement removed on our lot so that we can build our home. They were extremely knowledgeable and resourceful. They are truly assets to the department, very courteous and always willing to provide an explanation when one was needed.”

- Jennifer

WE BELIEVE IN

Demonstrating to our citizens that we are on their side, letting them know that they are the reason we exist and what they are getting for their tax dollars;

Producing bigger and better ideas to address the real issues facing our community;

Actively promoting transparency, accessibility, and openness in everything we do;

Engaging citizens in important decisions facing the community;

Tirelessly enhancing our community's livability, sustainability and economic competitiveness; and providing employees a structure which reinforces this as our organizational culture and employs and empowers them to help people.

WHAT WE VALUE

- Service
- Relevance
- Integrity
- Accountability
- Respect
- Collaboration
- Stewardship
- Performance
- Transparency
- Vision