



Goal Statement

To empower citizens to answer local needs through volunteerism and community engagement.

Strategic Initiatives/Support Highlights

Governance

- Leon County government encourages residents to become partners in public service by serving as volunteers and interns, recognizing they are essential to the community's success.
- Leon County's Division of Volunteer Services works closely with a broad array of community organizations. Leon County's Get Connected portal is the "answer" to developing long-term relationships with members of our community and eliminates the guess work about how citizens can connect with opportunities to serve. More than 200 organizations have listed their volunteer opportunities with the Get Connected portal at: VolunteerLEON.org
- VolunteerLEON provides internal staff training for successful volunteer and internship programs, and training pays off. For example, Leon County Library's volunteer retention rate is 85% which speaks favorably to the fact the volunteers are well managed and feel valued. Nationally, the number one reason volunteers quit is that they were poorly managed and felt their time was wasted.

RESPONSIVE VOLUNTEERISM & COMMUNITY ENGAGEMENT

- Through the Division of Volunteer Services, commonly referred to as VolunteerLEON, Leon County leverages the vast talents and resources of our community's residents for the benefit of a diverse group of organizations and individuals:
 - » More than 4,500 citizens volunteered in Leon County government through internships and volunteer service in County programs and special events, contributing over 100,000 hours of time, talent and skills.
 - » VolunteerLEON is listed as a "model" government-based volunteer program in the National Association of Counties 2012 Volunteer Toolbox Edition.
 - » VolunteerLEON is the only local resource that provides the Florida Volunteer Administration Certificate Program, a 24-hour volunteer management course that provides up-to-date, practical guidance for the major areas of volunteer leadership and management. Participants have come from as far as Key West, Ft. Lauderdale, and Pensacola to earn this certificate.
 - » As part of the 9/11 National Day of Remembrance and Service, a VolunteerLEON-led effort, the community came together to remember, through positive action, the 9/11 victims, survivors, and those who rose up in service in response to those attacks. Over 250 community volunteers prepared more than 100 military care packages. In addition, VolunteerLEON partnered with four community organizations and volunteer groups to repair seven substandard houses, two of which belonged to veterans.
- VolunteerLEON and the American Red Cross support the activities of Community Organizations Active in Disaster (COAD), an association of humanitarian organizations that participate in all phases of a disaster situation.
- Leon County's Get Connected portal eliminates the guesswork about how citizens can connect with opportunities to serve, and provides a volunteer management system to track volunteer hours. More than 200 organizations have listed their volunteer opportunities with Leon County.



Volunteers assemble military care packages on 9/11 Day of Remembrance & Service

Contact Us

(850) 606-1970
 www.VolunteerLEON.org



Did You Know

VolunteerLEON offers many internships for dozens of majors throughout Leon County Government.

Demonstrating Highest Standards of Public Service

Walk a Day in a Solder's Boots
 won the 2013 Innovative Program

Award from the Florida Association for Volunteer Resource Management and the 2013 Innovative Program Award from the National Association of Volunteer Programs in Local Government.

