# 2013 LEON COUNTY ANNUAL REPORT

LEO

PEOPLE FOCUSED. PERFORMANCE DRIVEN.



# **TABLE OF CONTENTS**

Leon County Board of County Commissioners
Leon County Administrator
Leon LEADS
Demonstrating Highest Standards of Public Service
Delivering the WOW! Factor in Customer Service
Strategic Plan
Leon County Attorney
Providing Service 24 Hours a Day, 7 Days a Week
Organizational Chart
County Administration
Citizen Engagement Series
Comparing Your Dollar: TV Cable Line-Up vs County Services
FY 2013/2014 Leon County Adopted Budget at a Glance
Providing More Quality Services with Fewer Dollars
Stretching Your Tax Dollars: FY 2013/2014 Adopted Budget
Office of Public Services: Emergency Medical Services (EMS)
Office of Public Services: LeRoy Collins Leon County Public Library System
Office of Public Services: Animal Control
Emergency Management/Emergency Information Portal
Investing in the Community & Job Creation
Office of Economic Development & Business Partnerships: Economic Development
Office of Economic Development & Business Partnerships:
Special Projects/Intergovernmental Affairs/Grants
Office of Economic Development & Business Partnerships:
Minority/Women & Small Business Enterprise (M/WSBE)
Office of Economic Development & Business Partnerships: Tourism Development
Public Works and Community Development
Public Works: Engineering Services
Public Works: Parks and Recreation
Public Works: Operations
Public Works: Fleet Management
Public Works and Community Development: Facilities Management
Public Works and Community Development:
Development Support & Environmental Management (DSEM)
Department of P.L.A.C.E.: Blueprint 2000
Department of P.L.A.C.E.: Planning
Office of Resource Stewardship: Sustainability
Office of Resource Stewardship: Solid Waste Management
Office of Resource Stewardship: Solid Waste Management
Office of Human Services & Community Partnerships:Human Services/Primary Healthcare/CHSP 56
Office of Human Services & Community Partnerships: Volunteer Services
Office of Human Services & Community Partnerships: Volumeer Services
Office of Human Services & Community Partnerships: Veteran Services
Human Resources
MIS/GIS
0
Office of Intervention and Detention Alternatives
Office of Financial Stewardship: Office of Management & Budget
Office of Financial Stewardship: Purchasing and Risk Management
Department and Division Leadership Directory
Citizen Committees
Quick Reference
Board of County Commissioners
2012 - 2013 County Events
Shaping Our Community for Future Generations



Leon County goes Pink for Breast Cancer Awareness

#### LEON COUNTY STATISTICS

Population: 277,670 34% unincorporated 66% within city limits Area (Square Miles): 702

Established: 1824

Charter Date: 2002

County Seat: Tallahassee

Median Household Income: \$44,857

#### Districting: 5 Single Districts / 2 At-Large Median Age: 31

Source: Bureau of Economic and Business Research / University of Florida



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# **ABOUT LEON COUNTY**

Leon County was named after the Spanish explorer, Juan Ponce de Leon. He was the first European to explore Florida in 1513 in search of the "Fountain of Youth" and named the state after the Spanish word for "flowery."

Leon County is home to Florida's capital, Tallahassee, which was established in 1824. Legislative and executive offices, the State House, and Senate chambers are located here. As a political subdivision of the state, the County is guided by an elected, seven-member Board of County Commissioners.



Five members of the Board are elected to serve specific commission districts and two members are elected at-large. Leon County is a Council-Manager form of government, and the County Administrator is appointed by the Board to oversee all functions, directives and policies. Florida Statutes, Chapter 125, establishes the powers and duties of the County Commission and the County Administrator. As of November 12, 2002, Leon County is governed by a Home Rule Charter.

> This document fulfills the annual reporting requirements of Chapter 125.74, Florida Statutes and Sec. 2-501(1), Leon County Administrative Code. 1,250 copies were printed for community distribution at a cost of \$6,950.

# LEON COUNTY BOARD OF COUNTY COMMISSIONERS



(From Left to Right) District 1 Commissioner Bill Proctor, District 3 Commissioner John E. Dailey, District 5 Commissioner Kristin Dozier (Vice Chairman), At-Large Commissioner Nick Maddox (Chairman), At-Large Commissioner Mary Ann Lindley, District 4 Commissioner Bryan Desloge, District 2 Commissioner Jane G. Sauls.

**VISION** As home to Florida's capitol, Leon County is a welcoming, diverse, healthy, and vibrant community, recognized as a great place to live, work and raise a family. Residents and visitors alike enjoy the stunning beauty of the unspoiled natural environment and a rich array of educational, recreational, cultural and social offerings for people of all ages. Leon County government is a responsible steward of the community's precious resources, the catalyst for engaging citizens, community, business and regional partners, and a provider of efficient services, which balance economic, environmental, and quality of life goals.



### LEON COUNTY ADMINISTRATOR PEOPLE FOCUSED. PERFORMANCE DRIVEN.



Vincent S. Long County Administrator (850) 606-5300 LongV@LeonCountyFL.gov

The County Administrator is responsible for both ensuring the Board's legislative and policy directions are carried out and, as Chief Executive Officer, for ensuring the efficient and effective day-to-day operations of County government. Vince Long has worked for Leon County since 1995. He holds a Master of Public Administration from the Askew School of Public Administration and Policy at Florida State University and is a graduate of the Harvard University, JFK School of Government Institute for Senior Executives in State and Local Government. He is also a Credentialed Manager by the International City/County Managers Association (ICCMA).

A member of the Board of Directors for Leadership Florida and the Board of Directors of the United Way of the Big Bend, Vince taught for many years in the Askew School and served on the faculty of the Florida Association of Counties' County Commissioner Certification Program.

# MESSAGE FROM THE ADMINISTRATOR

2013 was both a time of exciting changes for Leon County government and a time of continued economic challenge for our organization and the people we serve. The 2013 Annual Report demonstrates results achieved by Leon County government on behalf of and alongside our citizens, even as our community continued to experience economic decline. Due to the steady leadership and consistent vision of the Board of County Commissioners, the County was able to both tackle the tough policy issues of the day and embrace bold initiatives for the future - and to do so while balancing goals of lowering costs to taxpayers, making smart investments in our community, and ensuring the long-term fiscal viability of the County.

This was a year when talented and dedicated Leon County employees took innovation and customer service to the next level by living our

Operation Thank You: Welcome Home Vietnam Veterans



Honor Flight

"People Focused, Performance Driven" culture through our Core Practices, with a continuous focus on aligning the Board's top priorities with the optimized resources of the organization. In 2013 Leon County continued to strengthen

our partnerships, convey greater relevance and demonstrate results. That's what great organizations do; even, and especially, in tough times - because these are the times when our citizens and our community need us most.

While serving our citizens is at the heart of everything we do, we understand that times like these also come with the greatest risk for citizens to become disconnected to and discontented with government in general. So in 2013, we engaged citizens like never before, not only as taxpayers, but as cocreators of our community. We created a Value Proposition which articulates our

promise to our citizens "...(to provide) meaningful opportunities to capitalize on their talents in making important decisions and shaping our community for future generations." We fulfilled that promise in part by launching the Citizen Engagement Series, which gained national attention in 2013 when it was awarded the National Association of Counties' Achievement Award.

Public Safety Complex



2013 LEON COUNTY ANNUAL REPORT







We also understand that delivering efficient, high quality services is sometimes not enough to truly convey the relevance and value of county government or to promote powerful partnerships to reach our full potential as a community. As such, in 2013, Leon County partnered on events such as the inaugural Honor Flight Tallahassee for WWII veterans. Operation Thank You: Welcome Home Vietnam Veterans, The Village Square's Speed Date Your Local Leaders, and the For the Love of Leon County + Tallahassee community workshop, where well-known author Peter Kageyama stressed the

> importance of citizens being emotionally attached to their community and being engaged as co-creators.

This same spirit and commitment to partnership helped us initiate, complete, or make substantial progress on gamechanging core infrastructure projects, like the Public Safety Complex (PSC), which consolidated all local first responder dispatch functions; Gaines Street, which sparked revitalization along this critical connector and private sector reinvestment in the urban core; and Cascades Park, which addressed chronic flooding issues in our downtown and is destined to become a world-class park in the heart of our community.

Leon County government's most important partnership is, however, the one we have with our citizens. This most important partnership led to the Domestic Partnership Registry, which affords adult couples the ability to register their partnership and be extended legal rights such as notification in emergencies and healthcare, funeral, and burial decisions; a 30% reduction in the rate for household solid waste collection, negotiated on behalf of citizens and saving subscribers \$72 annually; keeping waste management centers ("roll-off" sites) open and not instituting universal solid



Citizen Engagement Series: Creating & Sustaining This Special Place

waste collection, largely in response to citizen input during three community meetings; and balancing the 2013/2014 budget with no increase in the millage rate, continuing the County's deliberate, necessary, and reasoned focus on the most fiscally responsible budget possible.

Representing our belief that we make better decisions and build a stronger community when we create meaningful opportunities for engagement with our citizens, 18 citizens who comprise the Leon County Sales Tax Committee have been fully engaged throughout the year - committing over 890 hours of volunteer time since their first meeting in early 2012. Early next year the Committee will present their recommendations to the Board of County Commissioners regarding projects for funding through a proposed infrastructure sales tax extension and related public policy matters. If passed, the sales tax extension will include funding to spur job growth and economic development.

But Leon County is not waiting for the future to arrive. 2013 was the year when Leon County advanced one of the central themes in our Vision Statement, to be the catalyst, with projects like: enhancements to the Leon County Apalachee Regional Park, which hosts local, state and national cross country events, drawing visitors who spent more than \$1.85 million with local businesses this year alone; Lake Jackson Town Center, which now houses Leon County's expanded Lake Jackson Branch Library and new community center in refurbished, previously vacant big box stores, with sidewalks to Springwood Elementary, anchoring a catalytic sense of place for the Huntington area; the Trailahassee.com website, a unique, central portal designed for ease of use on mobile devices, providing information and promoting our area's paved and off-road trails for walking, hiking, running, biking, paddling and equestrian uses; and an urban incubator, which is under consideration though redevelopment of a County-owned, vacant warehouse located between FSU and FAMU in the burgeoning Gaines Street district. The incubator will become a catalyst for innovation and commercialization by providing much needed resources for new and early-stage local businesses if implemented.

Peter Kageyama: For the Love of Leon County + Tallahassee





...Continued, Message from the County Administrator



Domestic Partnership Registry Grand Opening

While 2013 was a time of continued challenges and exciting changes, Leon County's commitment to our most sacred responsibilities to our citizens remains constant. Whether responding to the scene of an accident, helping a citizen learn to read, assuring safe construction, serving veterans, protecting animals, planning for future growth, protecting the environment for current and future generations, or ensuring our parks, greenways, roadways, libraries, and community centers are ready for your enjoyment, Leon County employees' commitment to being responsive, responsible stewards of our community's resources and citizens' trust is unwavering.

I am proud to report that in 2013, Leon County has proven to be a government that our citizens can believe in, others can benchmark against, and, as demonstrated through the pages of this County Administrator's Annual Report to the Board, a government that is **people focused** and **performance driven**.

In Public Service,

Vincent S. Lon



#### **OUR VALUE PROPOSITION**

What You Get as a Taxpayer and a Stakeholder in our Community Leon County government leverages partnerships, embraces efficiency and innovation, and demands performance to the benefit of our taxpayers. We actively engage our citizens, not only as taxpayers, but as stakeholders and co-creators of our community – providing meaningful opportunities to capitalize on their talents in making important decisions and shaping our community for future generations.

#### HOW LEON COUNTY LEADS

Leon LEADS was instituted throughout Leon County government over the course of Fiscal Year 2012. This approach resulted in the alignment of the Leon County Board of County Commissioners' Vision for the Leon County community, with Strategic Priorities that advance the County toward that Vision, and the County's optimized resources. As reflected in the graphic on the next page, Leon LEADS is a continuous process by which Leon County government looks inward to strengthen what works and abandon what does not; looks outward to receive feedback from citizens and leverage partnerships; and adjusts as conditions change.

#### **LEON LEADS**

The first step, of what is now an ongoing process, was taken in December 2011 when the Board identified its Vision Statement, four Strategic Priorities that support and advance that Vision, and organizational Values which form the basis for Leon County government's "People Focused, Performance Driven" culture. The Board's Strategic Priorities are: Economy, Environment, Quality of Life and Governance. Strategic planning teams throughout the County then conducted a total of 27 LEADS Review meetings in January and February 2012, which involved all County offices, a broad array of County employees, and more than 140 citizens. Each LEADS Review meeting was a facilitated process, during which participants conducted a SWOT Analysis, identifying Strengths, Weaknesses, Opportunities and Threats, and responded to targeted, open-ended questions to identify opportunities for improvement. Each team then prepared a report, identifying workplace improvements and Strategic Initiatives, each of which supports and advances one or more of the Board's four Strategic Priorities. 84 Strategic Initiatives and their alignments with the Board's Strategic Priorities were identified in Leon County's FY 2012 & FY 2013 Strategic Plan, adopted by the Board on February 28, 2012.

Staff then drafted their work areas' Strategic Plans, which identifies the work area's Mission, Strategic Initiatives for which it has lead responsibility, and planned workplace improvements. The work areas' Strategic Plans, which set the broad course of action for the same two-year period as the Board's Strategic Plan, were approved by the Board on May 22, 2012.

The December 2012 Board retreat took place during the second year of the two-year Strategic Plan. This provided the Board with an opportunity to review and refine its Vision and Strategic Priorities. The Board identified 25 additional Strategic Initiatives, which are documented in the Strategic Plan update approved by the Board on January 29, 2013. Progress on completing the Strategic Initiatives is tracked and reported to the Board twice a year.

This Annual Report is organized to reflect the alignment of the Board's Strategic Priorities with the Strategic Initiatives accomplished during FY 2013.

- Listens for Changing Needs
- Engages Citizens and Employees
- Aligns Key Strategic Processes
- Delivers Results & Relevance
- Strives for Continuous Improvement



# **CROSS DEPARTMENTAL REVIEW IN ACTION**

Exercising responsible stewardship of the community's resources is a Core Practice of Leon County. Consistent with this Core Practice, and though the County's LEADS efforts, staff continually evaluates its operations to create efficiencies, reduce current costs, and avoid future costs. Since instituted, these efforts have resulted in significant cost savings.

Beginning with the FY 2014 budget process, the County Administrator added a new LEADS component, the "LEADS Cross Departmental Action Team." The team was composed of 30 employees from various County divisions, and was empowered to work across departmental lines to identify opportunities for true cost savings and efficiencies as follows:

As a group, suggest, discuss and present actionable items related to County functions, programs, services, service levels, and budgets to improve County operations at a reduced cost.

The Cross Departmental Action Team identified four opportunities that were immediately actionable, resulting in an estimated \$900,000 in cost savings and efficiencies over the next several years.

- Shared Equipment Resources Many departmental functions require the use of similar equipment. Some departments rent equipment to meet a short-term need, when another department may have the equipment available. The team recommended processes be developed to better-enable equipment sharing, which is anticipated to save costs by reducing inventory and rentals. As a result, FY 2014 budget requests were reduced accordingly.
- Consolidation of Inspection Services Both the Public Works and the Department of Development Support and Environmental Management provide inspection services, with some overlap. The team recommended that all inspectors be cross-trained and certified to conduct an array of inspections, which is anticipated to result in increased efficiencies. As a result, cross-training will occur during FY 2014 and one position will be eliminated in the FY 2015 budget.
- Consolidation of Right-of-Way, Parks, Greenway and Facility Landscaping/Maintenance Contracts – The team determined there could be substantial cost savings by consolidating contracts for similar services needed by various departments. Staff is developing a timeline for implementing this recommendation as existing contracts expire.
- Centralization of Probation, Supervised Pretrial Release, and Drug and Alcohol Testing – These functions, which serve similar clientele, are currently housed in two locations. As a result, certain staff functions, such as client intake, are repeated at both locations. The team recommended co-location and cross-training as a means to maximize staff resources. Co-location will occur in FY 2014, and position savings are anticipated to occur as part of the FY 2015 budget cycle.





# LIVING OUR CORE PRACTICES

#### **OUR CORE PRACTICES**

**Delivering the "Wow" factor in Customer Service.** Employees deliver exemplary service with pride, passion and determination; anticipating and solving problems in "real time" and exceeding customer expectations. Customers know that they are the reason we are here.

**Connecting with Citizens.** Employees go beyond customer service to community relevance, engaging citizens as stakeholders in the community's success Citizens know that they are part of the bigger cause.

**Demonstrating Highest Standards of Public Service.** Employees adhere to the highest standards of ethical behavior, avoid circumstances that create even an appearance of impropriety and carry out the public's business in a manner which upholds the public trust. Citizens know that we are on their side.

Accepting Accountability. Employees are individually and collectively accountable for their performance, adapt to changing conditions and relentlessly pursue excellence beyond the current standard, while maintaining our core values. Exhibiting Respect. Employees exercise respect for citizens, community partners and each other.

**Employing Team Approach.** Employees work together to produce bigger and better ideas to seize the opportunities and to address the problems which face our community.

**Exercising Responsible Stewardship of the Community's Resources.** Employees engage in the continuous effort to create and sustain a place which attracts talent, fosters economic opportunity and offers an unmatched quality of life, demonstrating performance, value and results for our citizenry.

**Living our "People Focused, Performance Driven" Culture.** Employees have a structure in place to live all of this as our organizational culture and are empowered to help the people they serve.

# DEMONSTRATING HIGHEST STANDARDS OF PUBLIC SERVICE



# **DELIVERING THE**



# FACTOR IN CUSTOMER SERVICE



#### **DEVELOPMENT SUPPORT AND ENVIRONMENTAL MANAGEMENT**

<sup>6</sup> The way in which each and every employee interacted with my issue is testament to the leadership of the County. While I have only lived here for two years, this kind of service by public employees makes me thankful I call Leon County my home."

- James

#### **EMERGENCY MEDICAL SERVICES**

**G** On Jan. 15, we lost our 4-week old son, Blake, in the middle of the night. We know your service was very difficult, but you all handled it with calm professionalism and respect. Thank you for taking care of us on the worst night of our lives." - Blake's Parents

#### **OPERATION THANK YOU - WELCOME** HOME VIETNAM VETERANS

**f** It was a long time in coming, but I can assure you, every veteran who attended the well-organized program and scrumptious breakfast felt a bit taller and a bit more touched by the fact that we were publicly thanked and welcomed home." - John

#### **PUBLIC WORKS/OPERATIONS & DSEM**

**G** Thank you for your email and for the swift attention given to my stormwater runoff issues. Everyone I have dealt with on the matter has been very helpful." - Virainia

#### HOUSING SERVICES

**I** wanted to take this opportunity to thank you for helping me through the Florida's Hardest Hit Program application process. And especially for encouraging me, when I became despondent and wanted to give up. Finally, today I signed the closing papers. Hooray!"

- Alberta

#### **MOSQUITO CONTROL**

**G** Thanks (to the) mosquito control staff for the great job they did."

- Tony

#### **MINORITY, WOMEN & SMALL BUSINESS ENTERPRISE DIVISION**

**She has been extremely helpful and very willing** to assist me. She should be commended for her efforts as her customer service has been top notch!" - Christi

#### LIBRARY SERVICES

**I**t is too easy to take for granted the public services that really matter or get overlooked. I hope you get lots of letters like this one because without the concerted efforts of those employed at the library, exploring the humanities and our larger world would be infinitely more costly and less rewarding. Thank you for all you do. This is one patron who greatly appreciates you and your staff." - Mr. Davis

#### **ANIMAL CONTROL**

**G** We want to express our sincere thanks for her professionalism and going above and beyond the call of duty. Her actions shine a very positive light upon both herself and her organization." - Chuck and Marilyn

#### SUPERVISED PRETRIAL RELEASE

**f** Thank you for your kindness during my time in your program. It came at a much needed time when it seemed my world was crashing down. You showed me respect, patience and kindness. Although I'm very happy to be moving on with my life and trying to re-build, I will always appreciate your actions." - Grateful Defendant

#### PARKS AND RECREATION

**f** The County is doing a great job of managing the greenway along Miccosukee Road. Thanks for your hard work & expertise."

- Mr. Weeks

#### **PUBLIC WORKS/ENGINEERING** SERVICES

**G** What EXCELLENT service and assistance from you and staff."

- Robert

- Judy

#### **DEVELOPMENT SUPPORT AND ENVIRONMENTAL MANAGEMENT**

**G** By whatever means the Leon County Department of Development Support and Environmental Management learned your people skills and attention to details, you learned your lessons well." - Joel

#### **COMMUNITY & MEDIA RELATIONS**

**f** You and your crew never cease to amaze me!! Thank you so very much, not only for your assistance with the tables, restrooms, personnel, PA system, and everything else on race day, but for your calming effect when things are hectic. It is my most fervent hope that the people who work with, around, and for you appreciate your 'CAN DO!' attitude as much as I do."

#### **PUBLIC WORKS/OPERATIONS**

**G**As a leader for our local Neighborhood Watch, I want to commend you for having such a great team working for the County." - Louis

#### **DEVELOPMENT SUPPORT AND** ENVIRONMENTAL MANAGEMENT

**I** believe people should know when someone has done a GREAT job and should be praised for their efforts. I want you to know how valuable (staff) were in helping us get the conservation easement removed on our lot so that we can build our home. They were extremely knowledgeable and resourceful. They are truly assets to the department, very courteous and always willing to provide an explanation when one was needed." - Jennifer

#### WE BELIEVE IN

Demonstrating to our citizens that we are on their side, letting them know that they are the reason we exist and what they are getting for their tax dollars;

Producing bigger and better ideas to address the real issues facing our community;

Actively promoting transparency, accessibility, and openness in everything we do;

Engaging citizens in important decisions facing the community;

Tirelessly enhancing our community's livability, sustainability and economic competitiveness; providing employees a and structure which reinforces this as our organizational culture and employs and empowers them to help people.

#### WHAT WE VALUE

- Service
- Relevance
- Integrity
- Accountability
- Respect
- Collaboration
- Stewardship
- Performance
- Transparency
- Vision



# STRATEGIC PLAN - FY 2013 & FY 2014

# **REPORTING RESULTS**

The Leon County Board of County Commissioners' strategic planning process establishes a long-term plan, to achieve a specific vision, through the attainment of Strategic Priorities. The Board has established four Strategic Priorities (Economy, Environment, Quality of Life, and Governance) and 109 Strategic Initiatives that align with and advances one or more of those priorities. A status report, regarding the progress made on each of the Strategic Initiatives, is presented to the Board twice a year.

#### Status of the FY 2012 and FY 2013 Strategic Initiatives

Status	#
Complete	80 (73%)
Remain In Progress	29 (27%)
Total	109 (100%)
Projected to be	

Projected to be completed by December 31, 2013 103 (94%)

#### **Strategic Priority - Economy**

To be an effective leader and a reliable partner in our continuous efforts to make Leon County a place which attracts talent, to grow and diversify our local economy, and to realize our full economic competitiveness in a global economy. (EC)

- ► (EC1) Integrate infrastructure, transportation, redevelopment opportunities and community planning to create the sense of place which attracts talent. (2012)
- ► (EC2) Support business expansion and job creation, including: the implementation of the Leon County 2012 Job Creation Action Plan, to include evaluating the small business credit program. (2012)
- (EC3) Strengthen our partnerships with our institutions of higher learning to encourage entrepreneurism and increase technology transfer and commercialization opportunities, including: the Leon County Research and Development Authority and Innovation Park. (2012)
- (EC4) Grow our tourism economy, its economic impact and the jobs it supports, including: being a regional hub for sports and cultural activities. (2012)
- ► (EC5) Focus resources to assist local veterans, especially those returning from tours of duty, in employment and job training opportunities through the efforts of County government and local partners. (2012)
- ► (EC6) Ensure the provision of the most basic services to our citizens most in need so that we have a "ready workforce." (2012)
- ► (EC7) Promote the local economy by protecting jobs and identifying local purchasing, contracting and hiring opportunities. (2013)

#### **Strategic Initiatives - Economy**

- (EC1, G3, G5) Evaluate sales tax extension and associated community infrastructure needs through staff support of the Leon County Sales Tax Committee (2012)
- (EC1, G3, G5) Develop a proposed economic development component for the Sales Tax extension being considered (2013)
- Implement strategies that encourage highest quality sustainable development, business expansion and redevelopment opportunities, including:
  - (EC2) Identify revisions to future land uses which will eliminate hindrances or expand opportunities to promote and support economic activity (rev. 2013);

- (EC2) Consider policy to encourage redevelopment of vacant commercial properties (2012); and
- (EC2) Consider policy to continue suspension of fees for environmental permit extensions (2012)
- Implement strategies that support business expansion and job creation, including:
  - (EC2) Evaluate start-up of small business lending guarantee program (2012);
  - (EC2) Identify local regulations that may be modified to enhance business development (2012); and
  - (EC2) Implement Leon County 2012 Job Creation Plan (2012)
- (EC2, EC3) Implement strategies to support Innovation Park and promote commercialization and technology transfer, including being a catalyst for a stakeholder's forum (2012)
- Implement strategies that promote the region as a year round destination, including:
  - (EC4, Q1, Q4) Evaluate competitive sports complex with the engagement of partners such as KCCI (2012);
  - (EC4) Support VIVA FLORIDA 500 (2012);
  - o (EC4) Develop Capital Cuisine Restaurant Week (2012); and
  - (EC4) Support Choose Tallahassee initiative (2012)
- Implement strategies that assist local veterans, including:
  - (EC5) Hold "Operation Thank You!" celebration annually for veterans and service members (rev. 2013);
  - (EC5, EC6) Develop job search kiosk for veterans (2012);
  - (EC5, EC6, Q3) Consider policy to allocate a portion of Direct Emergency Assistance funds to veterans (2012); and
    - (EC5, Q3) Consider policy to waive EMS fees for uninsured or underinsured veterans (2012)
    - (E6, Q2) Implement strategies to promote work readiness and employment, including: provide job search assistance for County Probation and Supervised Pretrial Release clients through private sector partners (2012)
    - (EC7) Extend the term of Leon County's Local Preference Ordinance (2013).





#### **Ongoing Support (Highlights) - Economy**

- (EC1, Q2) Develop and maintain County transportation systems, including roads, bike lanes, sidewalks, trails, and rights-of-way (2012)
- (EC2, G2) Implement Department of Development Support & Environmental Management Project Manager, and dual track review and approval process (2012)
- (EC2) Partner with and support the Economic Development Council, Qualified Targeted Industry program, Targeted Business Industry program, and Frenchtown/Southside and Downtown Redevelopment Areas (2012)
- (EC3) Support and consider recommendations of Town and Gown Relations Project (2012)
- (EC4) Promote region as a year round destination through the Fall Frenzy Campaign, and by identifying niche markets (2012)
- (EC5, EC6, Q3) Collaborate with United Vets and attend monthly coordinating meetings, support Honor Flights, provide grants to active duty veterans, assist veterans with benefits claims, provide veterans hiring preference, waive building permit fees for disabled veterans, and fund Veterans Day Parade as a partner with V.E.T., Inc. (2012)
- (EC6, G3) Provide internships, Volunteer LEON Matchmaking, Summer Youth Training program, 4-H programs, EMS Ride-Alongs, and enter into agreements with NFCC and TCC which establish internship programs at EMS for EMS Technology students (2012)

#### **Strategic Priority - Environment**

To be a responsible steward of our precious natural resources in our continuous efforts to make Leon County a place which values our environment and natural beauty as a vital component of our community's health, economic strength and social offerings. (EN)

- (EN1) Protect our water supply, conserve environmentally sensitive lands, safeguard the health of our natural ecosystems, and protect our water quality, including the Floridan Aquifer, from local and upstream pollution. (rev. 2013)
- (EN2) Promote orderly growth which protects our environment, preserves our charm, maximizes public investment, and stimulates better and more sustainable economic returns. (2012)
- (EN3)- Educate citizens and partner with community organizations to promote sustainable practices. (2012)
- (EN4) Reduce our carbon footprint, realize energy efficiencies, and be a catalyst for renewable energy, including: solar. (2012)

#### **Strategic Initiatives - Environment**

- Implement strategies that protect the environment and promote orderly growth, including:
  - (EN1, EN2) Develop Countywide Minimum Environmental Standards (2012);
  - (EN1, EN2) Develop minimum natural area and habitat management plan guidelines (2012);



#### J. R. Alford Greenway

- (EN1, EN2) Integrate low impact development practices into the development review process (2012);
- (EN1, EN2) Consider mobility fee to replace the concurrency management system (2012);
- (EN1, EN2, G2) Develop examples of acceptable standard solutions to expedite environmental permitting for additions to existing single-family homes (2012);
- (EN1, EN2, G2) Develop examples of acceptable standard solutions to expedite environmental permitting for new construction (2013); and
- (EN1, EN2, G2) Develop solutions to promote sustainable growth inside the Lake Protection Zone (2013)
- (EN1, EN2) Implement strategies to protect natural beauty and the environment, including: update 100-year floodplain data in GIS based on site-specific analysis received during the development review process (2012)
- Implement strategies which plan for environmentally sound growth in the Woodville Rural Community, including:
  - (EN1, Q5) Bring central sewer to Woodville consistent with the Water and Sewer Master Plan, including consideration for funding through Sales Tax Extension (2012); and
  - (EN1, EN2, Q5) Promote concentrated commercial development in Woodville (2012)
- Continue to work with regional partners to develop strategies to further reduce nitrogen load to Wakulla Springs, including:
  - (EN1, EC4) Conduct workshop regarding Onsite Sewage Treatment and Disposal and Management Options report (2012); and
  - (EN1) Extend central sewer or other effective wastewater treatment solutions to the Primary Springs Protection Zone area within Leon County (2013)



# STRATEGIC PLAN - FY 2013 & FY 2014

- Implement strategies to promote renewable energy and sustainable practices, including:
  - (EN4) Complete construction of Leon County Cooperative Extension net-zero energy building (2012);
  - (EN2, EN3, EN4) Pursue opportunities to fully implement a commercial and residential PACE program (2012);
  - (EN3, Q5, EC6) Consider policy for supporting new and existing community gardens on County property and throughout the County (2012);
  - $\circ~$  (EN3, Q5, EC6) Expand the community gardens program (2013);
  - $\circ~$  (EN4, G5) Develop energy reduction master plan (2012); and
  - o (EN4) Further develop clean green fleet initiatives, including compressed natural gas (rev. 2013)
- Develop and implement strategies for 75% recycling goal by 2020, including:
  - (EN4) Evaluate Waste Composition Study (2012);
  - (EN4) Identify alternative disposal options (2012);
  - o (EN4) Explore renewable energy opportunities at Solid Waste Management Facility (rev. 2013); and
  - (EN4) Seek competitive solicitations for single stream curbside recycling and comprehensively reassess solid waste fees with goals of reducing costs and increasing recycling (2013)

#### **Ongoing Support (Highlights) - Environment**

- (EN1) Develop and maintain County stormwater conveyance system, including enclosed systems, major drainage ways, stormwater facilities, and rights-of-way (2012)
- (EN1, EN3) Provide Greenspace Reservation Area Credit Exchange (GRACE) (2012)
- (EN2) Provide canopy road protections (2012)
- (EN1, EN4) Provide Adopt-A-Tree program (2012)
- (EN1, EN3) Provide hazardous waste collection (2012)
- (EN) Provide water quality testing (2012)
- (EN1) Implement the fertilizer ordinance (2012)
- (EN3) Provide state landscaping and pesticide certifications (2012)
- (EN3) Conduct Leon County Sustainable Communities Summit (2012)

#### **Strategic Priority - Quality of Life**

To be a provider of essential services in our continuous efforts to make Leon County a place where people are healthy, safe, and connected to their community. (Q)

- (Q1) Maintain and enhance our recreational offerings associated with parks and greenway system for our families, visitors and residents. (rev. 2013)
- (Q2) Provide essential public safety infrastructure and services which ensure the safety of the entire community. (2012)

- ► (Q3) Maintain and further develop programs and partnerships necessary to support and promote a healthier community, including: access to health care and community-based human services. (rev. 2013)
- (Q4) Enhance and support amenities that provide social offerings for residents and visitors of all ages. (rev. 2013)
- (Q5) Create senses of place in our rural areas through programs, planning and infrastructure, phasing in appropriate areas to encourage connectedness. (2012)
- (Q6) Support the preservation of strong neighborhoods through appropriate community planning, land use regulations, and high quality provision of services. (2012)
- (Q7) Further create connectedness and livability through supporting human scale infrastructure and development, including: enhancing our multimodal districts. (2012)
- ► (Q8) Maintain and enhance our educational and recreational offerings associated with our library system, inspiring a love of reading and lives of learning. (2013)
- ► (Q9) Support the development of stormwater retention ponds that are aesthetically pleasing to the public and located in a manner that protects strong neighborhoods. (2013)



Lake Jackson Branch Library and Community Center



#### **Strategic Initiatives - Quality of Life**

- Implement strategies through the library system which enhance education and address the general public's information needs, including:
  - (Q1, EC1, EC6) Complete construction of the expanded Lake Jackson Branch Library and new community center (2012); and
  - o (Q1, EC1, EC6) Relocate services into the expanded facility (2012)
- Implement strategies which advance parks, greenways, recreational offerings, including:
  - (Q1, EC1, EC4) Explore extension of parks and greenways to incorporate 200 acres of Upper Lake Lafayette (2012);
  - (Q1, EC1, EC4) Update Greenways Master Plan (2012);
  - (Q1, EC1, EC4) Develop Miccosukee Greenway Management Plan (2012); and
  - o (Q1, EC1, EC4) Develop Alford Greenway Management Plan (2012)
- Expand recreational amenities, including:
  - (Q1, Q5, EC1, EC4) Complete construction of Miccosukee ball fields (2012);
  - (Q1, EC1, EC4) Continue to plan acquisition and development of a North East Park (2012);
  - (Q1, EC1, EC4) Develop Apalachee Facility master plan to accommodate yearround events (rev. 2013);
  - (Q1, Q5, EC1, EC4) Continue to develop parks and greenways consistent with management plans including Okeeheepkee Prairie Park, Fred George Park and St. Marks Headwater Greenway (2012); and
  - (Q1, EC1) In partnership with the City of Tallahassee and community partners, conduct a community-wide conversation on upper league competition with the goal of a higher degree of competition and more efficient utilization of limited fields (2013)
  - (Q1, EC1) Redevelop Huntington Oaks Plaza, which will house the expanded Lake Jackson Branch Library and new community center, through a sense of place initiative (2012)
  - Provide essential public safety infrastructure and services, including:
    - (Q2, EC2) Complete construction of Public Safety Complex (2012);
    - (Q2) Consolidate dispatch functions (2012); and
    - (Q2) Successfully open the Public Safety Complex (2013)
    - (Q2, Q3) Implement strategies to improve medical outcomes and survival rates, and to prevent injuries, including: pursue funding for community paramedic telemedicine (2012)
    - Implement strategies to maintain and develop programs and partnerships to ensure community safety and health, including:

- (Q2, Q3) Participate in American Society for the Prevention of Cruelty to Animals (ASPCA) Partnership, and in ASPCA ID ME Grant (2012);
- (Q3) Implement procedures for residents to take full advantage of the NACO Dental Card program (2013); and
- (Q3) Consider establishing a Domestic Partnership Registry (2013);
- Implement strategies that support amenities which provide social offerings, including:
  - (Q4, EC1, EC4) Consider constructing Cascades Park amphitheatre, in partnership with KCCI (2012);



Miccosukee Greenway

- (Q4, EC4) Consider programming Cascades Park amphitheatre (2012);
- (Q4) Develop unified special event permit process (2012); and
- (Q4, EC4, G5) Evaluate opportunities to maximize utilization of Tourism Development taxes and to enhance effectiveness of County support of cultural activities, including management review of COCA (2012)
- (Q6) Implement strategies to promote homeownership and safe housing, including: consider property registration for abandoned real property (2012)
- Implement strategies that preserve neighborhoods and create connectedness and livability, including:
- (Q6, 7) Implement design studio (2012);
- (Q6, Q7) Implement visioning team (2012);
- (Q6, Q7) Develop performance level design standards for Activity Centers (2012);
- (Q6) Revise Historic Preservation District Designation Ordinance (2012);
- (Q6, Q7) Develop design standards requiring interconnectivity for pedestrians and non-vehicular access (2012);
- (Q7) Develop bike route system (2012);
- (Q7) Establish Bicycle & Pedestrian Advisory Committee (2012);
- (Q6, Q7) Conduct a workshop that includes a comprehensive review of sidewalk development and appropriate funding (2013);
- (Q1, Q5, EC1, EC4) Expand, connect and promote "Trailahassee" and the regional trail system (2013); and
- (Q7, EC1) Promote communication and coordination among local public sector agencies involved in multi-modal transportation, connectivity, walkability, and related matters (2013)
- (Q4) Seek community involvement with the VIVA FLORIDA 500 Time Capsule (2013)



# STRATEGIC PLAN - FY 2013 & FY 2014

#### **Ongoing Support (Highlights) – Quality of Life**

- (Q1, Q9, EC1, EC6) Maintain a high quality of offerings through the library system, including public access to books, media, digital resources, computers, Internet, reference resources, targeted programming, mobile library, and literacy training (2012)
- (Q2) Fund Sheriff's operations, consisting of law enforcement, corrections, emergency management, and enhanced 9-1-1 (2012)
- (Q2) Implement alternatives to incarceration (2012)
- (Q2) Initiate county resources as part of emergency response activation (2012)
- (Q2) Provide, support and deploy the geographic information system, integrated Justice Information System, Jail Management system, case management and work release management information systems for Probation, Supervised Pretrial Release and the Sheriff's Office, and the pawnshop network system (2012)
- (Q2, G5) Provide for information systems disaster recovery and business continuity (2012)
- (Q2, Q3) Provide Emergency Medical Services (2012)
- (Q2, Q3) Support programs which advocate for AED's in public spaces (2012)
- (Q2, Q3) Provide community risk reduction programs (such as AED/CPR training) (2012)
- (Q3) Support Community Human Services Partnerships (CHSP) (2012)



Lake Munson

- (Q3) Support Leon County Health Departments (2012)
- (Q3) Support CareNet (2012)
- (Q3) Support DOH's Closing the Gap grant (including "Year of the Healthy Infant II" campaign, and Campaign for Healthy Babies) (2012)
- (Q3) Maintain oversight of state-mandated programs, such as Medicaid and Indigent Burial, to ensure accountability and compliance with state regulations (2012)
- (Q3, EC6) Educate at risk families to build healthy lives through the Expanded Food and Nutrition Education Program and other family community programs (2012)
- (Q3) Support of Regional Trauma Center (2012)
- (Q3, G5) Leverage grant opportunities with community partners (2012)
- (Q3) Support of Palmer Monroe Teen Center in partnership with the City (2012)
- (Q3) Provide targeted programs for Seniors (2012)
- (Q6) Provide foreclosure prevention counseling and assistance (2012)
- (Q6) Provide first time homebuyer assistance (2012)

#### **Strategic Priority - Governance**

To be a model local government which our citizens trust and to which other local governments aspire. (G)

- ► (G1) Sustain a culture of transparency, accessibility, accountability, civility, and the highest standards of public service. (rev. 2013)
- (G2) Sustain a culture of performance, and deliver effective, efficient services that exceed expectations and demonstrate value. (2012)
- ► (G3) Sustain a culture that respects, engages, and empowers citizens in important decisions facing the community. (2012)
- (G4) Retain and attract a highly skilled, diverse and innovative County workforce, which exemplifies the County's Core Practices. (2012)
- (G5) Exercise responsible stewardship of County resources, sound financial management, and ensure that the provision of services and community enhancements are done in a fair and equitable manner. (2012)

#### **Strategic Initiatives - Governance**

- Implement strategies which promote access, transparency, and accountability, including:
  - $\circ~$  (G1) Explore providing On Demand Get Local videos (2012);
  - (G1) Explore posting URL on County vehicles (2012); and
  - (G1) Instill Core Practices through: providing Customer Engagement training for all County employees, revising employee orientation, and revising employee evaluation processes (2012)
- Implement strategies to gain efficiencies or enhance services, including:



- (G2) Conduct LEADS Reviews (2012);
- (G2) Develop and update Strategic Plans (2012); and
- (G5) Convene periodic Chairman's meetings with Constitutional Officers regarding their budgets and opportunities to gain efficiencies (2013)
- Implement strategies to further utilize electronic processes which gain efficiencies or enhance services, including:
  - (G2) Develop process by which the public may electronically file legal documents related to development review and permitting (2012);
  - (G2) Expand electronic Human Resources business processes including applicant tracking, timesheets, e-Learning, employee self-service (2012);
  - (G2, EN4) Investigate expanding internet-based building permitting services to allow additional classifications of contractors to apply for and receive County permits via the internet (2012);
  - (G2, EN4) Institute financial self-service module, document management, and expanded webbased capabilities in Banner system (2012);
  - (G5) Consider options to gain continuity of Commissioners' representation on committees, such as multi-year appointments (2013); and
  - (G5) Periodically convene community leadership meetings to discuss opportunities for improvement (2013)
- (G2) Investigate feasibility of providing after hours and weekend building inspections for certain types of construction projects (2012)
- Implement strategies to further engage citizens, including:
  - (G3) Develop and offer Citizens Engagement Series (2012);
  - (G3) Identify the next version of "Citizens Engagement" to include consideration of an "Our Town" Village Square concept (2013); and
  - (G1, G3) Expand opportunities for increased media and citizen outreach to promote Leon County (2013).
- (G4) Implement healthy workplace initiatives, including: evaluate options for value-based benefit design (2012)
- Implement strategies to retain and attract a highly skilled, diverse and innovative workforce, which exemplifies the County's Core Practices, including:
  - (G4) Revise employee awards and recognition program (2012);
  - (G4) Utilize new learning technology to help design and deliver Leadership and Advanced Supervisory Training for employees (2012); and
- (G4, G1) Pursue Public Works' American Public Works Association (APWA) accreditation (2012)
- Implement strategies which ensure responsible stewardship of County resources, including:
  - (G5) Revise program performance evaluation and benchmarking (2012);

- (G5) Identify opportunities whereby vacant, unutilized County-owned property, such as floodedproperty acquisitions, can be made more productive through efforts that include community gardens (2013);
- (G5) Develop financial strategies to eliminate general revenue subsidies for business operations (i.e., Stormwater, Solid Waste and Transportation programs) (2013); and
- (G1) Pursue expansion for whistleblower notification (2013).
- Implement strategies to maximize grant funding opportunities, including:
  - o (G5) Institute Grants Team (2012); and
  - (G5) Develop and institute an integrated grant application structure (2012)
- (G5) Consider approval of the local option to increase the Senior Homestead Exemption to \$50,000 for qualified seniors (2013)
- (G2) Pursue Sister County relationships with Prince George's County, Maryland and Montgomery County, Maryland (2013)

#### **Ongoing Support (Highlights) - Governance**

- (G1) Develop and deploy website enhancements (2012)
- (G1) Provide and expand online services, such as Customer Connect, Your Checkbook, and Board agenda materials (2012)
- (G1) Provide televised and online Board meetings in partnership with Comcast (2012)
- (G1, G2, G5) Provide technology and telecommunications products, services and support necessary for sound management, accessibility, and delivery of effective, efficient services, including maintaining financial database system with interfaces to other systems (2012)
- (G3) Organize and support advisory committees (2012)
- (G4) Support and expand Wellness Works! (2012)
- (G4, Q2) Maintain a work environment free from influence of alcohol and controlled illegal substances through measures including drug and alcohol testing (2012)
- (G4) Support employee Safety Committee (2012)
- (G4) Conduct monthly Let's Talk "brown bag" meetings with cross sections of Board employees and the County Administrator (2012)
- (G1, G2, G4) Utilize LEADS Teams to engage employees, gain efficiencies or enhance services, such as: the Wellness Team, Safety Committee Team, Citizen Engagement Series Team, HR Policy Review & Development Team, Work Areas' Strategic Planning Teams (2012)
- (G5) Prepare and broadly distribute the Annual Report (2012)
- (G5) Conduct management reviews (2012)
- (G5) Provide and enhance procurement services and asset control (2012)
- (G5) Manage and maintain property to support County functions and to meet State mandates for entities such as the Courts (2012)



# LEON COUNTY ATTORNEY



#### Herbert W. A. Thiele County Attorney (850) 606-2500 ThieleH@LeonCountyFL.gov

Herb Thiele was selected by the Board in 1990 to create the County's first in-house legal department and has served as the Leon County Attorney for more than two decades. Under Thiele's leadership, the office continues to remain small but extremely efficient, with only five lawyers handling the legal affairs of Leon County, Florida.

In addition to being active in several state and national organizations that serve local government lawyers and advance the interests of local government law, Thiele has presented lectures or published articles on many local government law topics, including the Sunshine Law, Public Meetings, the Open Records Law, the Honest Services Act and Ethics. He serves on the Board of Directors for both the Florida Association of Counties Foundation and the International Municipal Lawyers Association, and was recently elected to serve an unprecedented fourth term as President of the Florida Association of County Attorneys, beginning in June 2013.

Thiele leads a team of skilled professionals who provide high-quality, timely and cost-effective legal representation to the Board and other officials of Leon County.

# SERVING THE LEGAL NEEDS OF LEON COUNTY GOVERNMENT

This past year, in addition to handling Leon County legal matters, the County Attorney's Office became more actively engaged with both County employees and the community through training presentations, volunteering, and a resumption of its site visits program, as well as the creation of the Legal Advisor newsletter. Legal matters that are of particular note include the following:

- Grady County, Georgia, Dam Construction on Tired Creek Construction of the dam on Tired Creek will impact the flow of water into the Ochlockonee River, which feeds into Lake Talquin and Lake Iamonia, raising concerns that these lakes will be adversely affected. Leon County felt that the Army Corps of Engineers' previous permit conditions were inadequate to protect the lakes, and therefore challenged the permit. In July 2013, the Corps announced that it would modify the permit. The County is in the process of verifying the technical data to ensure that it addresses Leon County's concerns.
- Englehard/BASF Facility Significant nutrient contamination coming from the BASF facility near Attapulgus, Georgia, flows into Lake Talquin. County staff worked with representatives of the United States Environmental Protection Agency to address Leon County's efforts to resolve the pollution; recently, the EPA invoked jurisdiction over the BASF permit, removing the matter from Georgia EPD's jurisdiction. This action was appealed by the Georgia EPD and BASF, and in order to be a participant in the decision-making process, Leon County has joined the appeal in support of the EPA. We are currently awaiting a hearing date. In the meantime, Leon County has worked with Florida DEP regarding its newly adopted nutrient standards to assure that Lake Talquin remains on the State's Impaired Waterbodies List.
- Board-Appointed Committees In-house attorneys continue to keep board-appointed committees informed regarding the Florida Sunshine Law and Public Records Law. Presentations were made to the Commission on the Status of Women and Girls, MWSBE

Committee, Science Advisory Committee, Water Resources Committee, the Sales Tax Committee, and its sub-committee, Imagine Tallahassee.

- Orchard Pond Parkway Toll Road Worked closely with the property owner's counsel and Public Works staff to develop the necessary agreements for the development of the project and subsequent conveyance to Leon County, including the Tri-Party Infrastructure and Conveyance Agreement and the Toll Road Operation and Lease Agreement, all of which were approved by the Board of County Commissioners on July 9, 2013.
- Wakulla Springs Basin Management Action Plan (BMAP) Coordinated County involvement in regional water quality initiatives focused on reducing nitrate pollution to Wakulla Springs, providing legal support during agency and stakeholder meetings that will result in significant policy formulation with long term impacts on capital expenditures and development patterns throughout the region.
- Bannerman Crossing Development Proposal Conducted negotiations and prepared a draft development agreement related to a proposed mixed-use development governing the build-out of a significant portion of the remaining commercial capacity in the Bradfordville area. The proposed development agreement will provide a framework for the developer to proceed with land use changes to realize the objectives of the commercial center provisions of the Bradfordville Sector Plan and facilitate the construction of public infrastructure that will improve traffic mobility for area residents.
- *Refueling Assistance Ordinance* Continue to work with citizens and industry representatives to develop a market driven approach for gas stations, to encourage participation in making stations more accessible for disabled persons.

# COUNTY ATTORNEY OFFICE HIGHLIGHTS



- Domestic Partner Ordinance Developed an ordinance adopted by the Board of County Commissioners allowing unmarried couples to designate their partner as a healthcare surrogate, also allowing for jail and hospital visitation, as well as inclusion in educational decisions regarding a partner's children.
- *Towing Ordinance* County, City, and Sheriff's Office staff worked together to prepare a comprehensive county-wide towing ordinance that was subsequently adopted by the Board, and which provides to Leon County via the Leon County Sheriff's Office, total discretion over the permitting and background investigations for towing companies.
- Joseph A. Childs, Jr. and Lori Owen v. City of Tallahassee and Leon County, Florida – Fire Rescue Services charges – A purported class action lawsuit challenging the validity of Leon County's fire services charge and the City's ability to collect same via utility bills. The Court has dismissed the Plaintiffs' Complaint against both the City and the County twice previously. However, two of the Counts dismissed were without prejudice, allowing the Plaintiffs to file an Amended Complaint, which they have done. Presently, the parties are engaged in the discovery process. The County Attorney's Office continues to work with the City Attorney's Office in jointly defending this matter.
- *Emergency Medical Services MSTU* Staff drafted amendments to the EMS Municipal Service Taxing Unit ordinance to increase the millage cap from 0.5 mill to 0.75 mill, for purposes of providing essential emergency medical services and facilities to persons in Leon County.
- Stormwater Assessment Prepared ordinances and resolutions, subsequently adopted by the Board, which provide for the levy of a new stormwater assessment. The stormwater assessment will help fund the costs of stormwater management services

and facilities provided by the County to all parcels of developed property located within the unincorporated area of the County.

- *Emergency Management/Emergency Medical Services and Fire Services/Consolidated Dispatch* – Negotiated and prepared agreements, subsequently adopted by the Board of County Commissioners, to secure the operation of the Joint Public Safety Complex, including the Interlocal Agreement for Joint Management and Use of the Public Safety Complex Facility and the Consolidated Dispatch Agency and amendments thereto. We also negotiated and prepared a Second Amendment to the Interlocal Agreement Regarding the Provision of Fire and Emergency Medical Services, extending the agreement for an additional eleven years.
- Local Option Fuel Tax An ordinance, resolution, and Interlocal Agreement with the City of Tallahassee were prepared for purposes of levying the 5th-Cent Local Option Fuel Tax. Revenue generated by the levy of the local option fuel tax can be used for the construction and resurfacing of roads pursuant to the requirements of the Tallahassee/Leon County 2030 Comprehensive Plan, and other transportation-related expenditures that are critical for building comprehensive roadway networks in the County.
- Solid Waste Worked with the Sustainability and Solid Waste Divisions to develop and negotiate a Franchise Agreement for Solid Waste Collection Service with WastePro of Florida, Inc., which requires WastePro to utilize waste collection vehicles that are fueled by compressed natural gas. A Compressed Natural Gas Fueling and Royalty Agreement with Nopetro Tallahassee, LLC was created to procure, receive, compress, sell and dispense compressed natural gas fuel to WastePro. The agreement with Nopetro provides for a monthly royalty payment to be made by Nopetro to the County with respect to purchases of fuel by WastePro. A Compressed Natural Gas Fueling



#### Did You Know

Assistant County Attorney Laura Youmans serves on the Board of Directors for Honor Flight Tallahassee, and earlier this year traveled with World War II Veterans and other volunteers on the first Honor Flight Tallahassee to visit the World War II Memorial in Washington, D.C.

Agreement was also negotiated with the School Board of Leon County to provide for contingency fueling of WastePro's vehicles in the event Nopetro is unable to provide compressed natural gas in sufficient quantities.

- Witness Training A two-hour seminar was presented on July 16, 2013, by the County Attorney's Office, in conjunction with Carr Allison and the City Attorney's Office, to over 90 County and City employees. The training encompassed a detailed overview of the "Rules of Road" in being deposed or testifying at trial in an "employee" capacity.
- Tourist Development Negotiated and prepared the Interlocal Agreement between the City of Tallahassee and Leon County regarding programming for the Capital Cascades Stage and Concert Series at the Capital City Amphitheater at Cascades Park.
- Intellectual Property Rights Documents were prepared and submitted to the United States Patent and Trademark Office to maintain the trademark registration for the Leon County logo. Staff also worked with OMB, Community & Media Relations, and MIS Divisions to prepare and submit documents to the USPTO to acquire trademark registration for the Let's Balance!™ budget game logo.



# **PROVIDING SERVICE 24 HOURS A DAY, 7 DAYS A WEEK**



18 2013 LEON COUNTY ANNUAL R

# LIVING OUR "PEOPLE FOCUSED, PERFORMANCE DRIVEN" CULTURE A CORE PRACTICE OF LEON COUNTY GOVERNMENT

# LEON

#### 역:00 위제 Parks & Recreation

Families gather to cheer on Pop Warner Youth during a championship game.



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E:DD PM HUMAN SERVICES Through the Direct

Emergency Assistance Program, a family in Leon County receives shortterm financial assistance.



7:00 PM

**PLANNING** A community workshop is held to develop neighborhood plans about the Hungtinton Sense of Place Initiative at the Lake Jackson Town Center.

#### ((:CC PM Fleet Management

During an emergency, technicians refuel vehicles for Emergency Medical Services, Florida Department of Law Enforcement and the Sheriff's Office to help keep the community safe.

#### 9:00 PM

**DSEM** With new after-hours inspections, building inspectors review construction and repair of a residence after regular business hours.

#### **2:00 PT VETERAN SERVICES** Staff assists a homeless veteran with receiving earned benefits at the Veterans Resource Center.

3:00 PM

And States

M/WSBE Staff conducts a site visit with a MWBE Certification applicant as part of the certifying process.

#### ::::: PA

ANIMAL CONTROL

Animal Control responds to a stray dog call. Officers are able to locate and impound the dog without incident.





S:DD PA SOLID WASTE & RECYCLING Citizens engage in recycling activities at the Solid Waste Management Facility.

#### 8:00 PM Cooperative extension

Citizens attend educational programs at the Leon County Cooperative Extension Building/ Sustainable Demonstration Center.

#### 10:00 P所 Emergency Management & Volunteer Services

Trained volunteers and County employees take calls from citizens at the Emergency Operations Center during a declared state of emergency, offering real-time information and guidance.

CALL AND A REAL PROPERTY OF

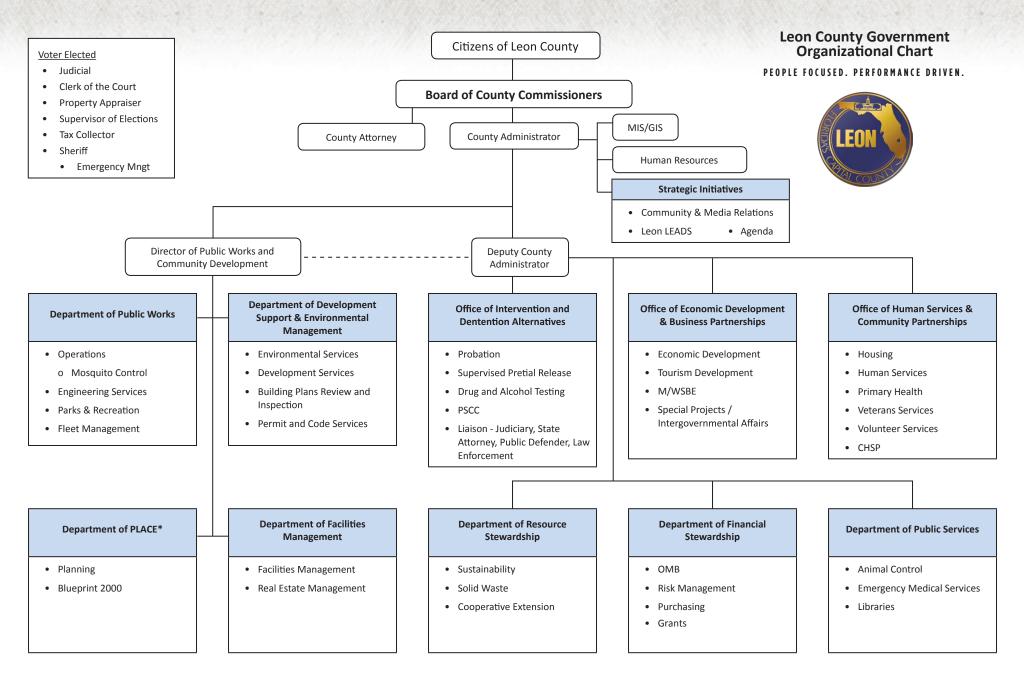
#### 12:00 RM

**EMS** A concerned mother calls 911 to report her child is having severe difficulty breathing. Consolidated Dispatch obtains basic information, dispatches an ambulance, and instructs the mother on how to care for her child. EMS paramedics arrive, provide life-saving breathing treatments to the young child and transfer the patient to the hospital.



OUNTYANNUAL

# DEMONSTRATING HIGHEST STANDARDS OF PUBLIC SERVICE



\* PLACE = Planning, Land Management & Community Enhancement

20

# **COUNTY ADMINISTRATION**



#### ALIGNING BOARD PRIORITIES WITH OPTIMIZED RESOURCES

#### PEOPLE FOCUSED. PERFORMANCE DRIVEN.

•

#### **Mission Statement**

To provide leadership and direction to County staff, to facilitate the implementation of Board priorities and policies, and to manage the operation of County functions to ensure the delivery of cost effective, customer responsive public services within the bounds of available resources.

#### Strategic Initiatives/Support Highlights Quality of Life

• Developed Interlocal Agreements, which consolidated public safety dispatchers for the Leon County Sheriff, Leon County Emergency Medical Services, Tallahassee Police and Tallahassee Fire, and provided for the support and maintenance of the Public Safety Complex and associated telecommunications and technology.

#### Governance

- Continued to institute Leon LEADS (details on page 6 of this Annual Report).
- Facilitated the 2012 Board retreat, resulting in an updated FY 2012 & FY 2013 Leon County Strategic Plan, which includes 109 Strategic Initiatives. Progress is tracked and reported twice a year (details on pages 10 - 15 of this Annual Report).
- Instituted LEADS Cross Departmental Action Teams.
- Continued to engage citizens as stakeholders in our community, through means such as the Citizen Engagement Series and Leon County Citizen Committees, including the Sales Tax Committee.
- Prepared an ordinance, approved by the Board, which established the Leon County Domestic Partnership Registry that opened May 2013.

#### **Contact Us**

(850) 606-5300 www.LeonCountyFL.gov

# PROVIDING FISCAL, STRATEGIC & OPERATIONAL LEADERSHIP

- FY 2013 was a year of change for Leon County government and a time of continued economic challenge for this organization and the people we serve.
  - » Exercised sound fiscal stewardship, evidenced by developing a proposed balanced budget that addressed an \$8.78 million budget shortfall without increasing property tax collection, and resulted in the 5th lowest net budget per capita and the 3rd lowest number of employees per capita in comparison to Florida's other 66 counties.
  - Rebid and renegotiated an agreement for waste collection services, resulting in a cost decrease of \$72/year/household (a 30% decrease) for residents' curbside service.
  - » Renegotiated the Fire Services Agreement with the City of Tallahassee.
  - » Reinforced the importance of Leon County's "People Focused, Performance Driven" culture and underlying Core Practices, including instituting Customer Experience Training for all employees.
- Developed the following Interlocal Agreements, approved by the Board, that consolidated public safety dispatchers and provided for the use, support and maintenance of the Public Safety Complex: Joint Management and Use Agreement (County/ City), Consolidation of Public Safety Dispatch Communications Agreement (County/City/Sheriff), and Telecommunications and Technology Agreement (County/City/Sheriff).

# Demonstrating Highest Standards of Public Service

Leon County's Citizen Engagement Series received



the National Association of Counties 2013 Achievement Award.

- Engaged citizens as stakeholders in their County government through means that include: supporting the Leon County Sales Tax Committee and proposed holistic capital projects, which address long-term infrastructure needs; continuing the Citizen Engagement Series; hosting Operation Thank You: Welcome Home Vietnam Veterans; opening the Domestic Partnership Registry; and holding three well-attended community meetings to discuss proposed revisions to the Stormwater Management and Solid Waste ordinances and supporting fee structures, potential closing of rural waste service centers, and consideration of an additional 5-cent gas tax.
- Even in these difficult economic times, the Board made appropriate investments in our community. County Administration manages and oversees the delivery of those projects, including: the Public Safety Complex and associated telecommunications and technology, which includes a next generation 9-1-1 system; the new Lake Jackson Community Center in the Lake Jackson Town Center at Huntington; the Cascades Park Amphitheater; Selena Road improvements to address flooding; Edinburgh Estates drainage improvements; Miccosukee Community Park and Chaires Community Park improvements; Killearn Lakes drainage repairs/ maintenance; Lake Jackson Town Center at Huntington site improvements; Meridian and Rhoden Cove Roads intersection improvements; Lafayette Street turn lane, drainage and sidewalk improvements; Lakeside Drive drainage improvements; and Fairbanks Ferry emergency access improvements.
- Continued leadership over Blueprint 2000 project execution including Capital Circle and Cascades Park.

#### Demonstrating Highest Standards of Public Service

County Administrator Vincent S. Long was named as Leadership Tallahassee's 2013 Leader of the Year.



# COUNTY ADMINISTRATION: CITIZEN ENGAGEMENT SERIES

# MAKING CITIZENS CO-CREATORS OF OUR COMMUNITY

Leon County launched the Citizen Engagement Series in January 2012 as part of Leon County's "People Focused, Performance Driven" culture. Since that time, over 300 citizens have received a unique, in-depth experience about County government's efforts to balance economic, environmental and quality of life goals for the community. The Citizen Engagement Series includes immersive activities to educate citizens on government activities, such as balancing the budget or planning a subdivision.

Leon County "Let's Balance!™" Budget Exercise introduced citizens to the hard fiscal choices County leadership makes throughout the year. The "Emergency Medical Services: Preserving Life, Improving Health, Promoting Safety" session highlighted the operations and services of Leon County's award-winning EMS by training citizens on trauma response.

The "Leon County Solid Waste Management: Beyond the Curb. Where Does It All Really Go?" session focused on issues related to disposing and recycling of the community's waste. The community event included an interactive exercise on hard-to-recycle household products and discussions about the 17.000 tons of vard debris collected by staff and the 18,000 gallons of paint recycled in 2012 at the Solid Waste Management Facility and throughout Leon County. Other sessions included an introduction to Leon County library services and also Leon County's thriving tourism industry. The "Creating and Sustaining this Special Place: Visioning, Planning, and Developing Our Future" session focused on zoning. development, and the preservation of natural resources. Through an immersive, hands-on experience, citizens used the County's flexible zoning and building laws to create diverse solutions for simulated developments.

Since starting the series in January 2012, the Citizen Engagement Series has won two national awards for citizen participation from the National Association of Counties and the City-County Communications & Marketing Association. January 2012 Leon County Basics:

Our Government, Our Community

**March 2012** Balancing Budgets and Exercising Fiscal Stewardship: Making Hard Choices in Challenging Times

**May 2012** Emergency Medical Services: Preserving Life, Improving Health, Promoting Safety

**August 2012** LeRoy Collins Leon County Public Library System: Inspiring A Love of Reading and A Life of Learning



October 2012

Leon County Solid Waste Management: Beyond the Curb, Where Does It All Go?

January 2013 Leon County Tourism Work\$: Attracting Visitors, Creating Jobs

**June 2013** Creating and Sustaining This Special Place: Visioning, Planning, and Developing Our Future





# Get engaged County needs to hear your ideas

n Sunday, the Tallahassee Democrat's exclusive depth about plans for a major development in the northeast will be the focus of much community discussion.

For some, future development at Welaunee Plantation will be welcomed, but certainly many will want to to keep a close eye on plans to expand infrastructure for this project.

That likely will come up for public approval way before a new community is built on this historic property.

But what kind of growth is needed in Leon County? Where should it be focused? And what do taxpayers say about essential planning, development and, ultimately, the change of landscape in Leon County?

ssee If this is of great interest to you or your business, Leon County officials are providing you with a forum to express your views at 6 p.m. Thursday at the main library downtown.

A fust is not tied directly to the Welaunee development, but rather is another installment in the Citizen Engagement Series created by County Administrator Vince Long and commissioners to bring more transparency to government operations. The idea is to get citizen input on how Leon County government operates and how to make it more in tune with what residents expect in

government planning. Thursday's topic is "Creating and Sustaining This Special Place: Visioning, Planning and Developing Our Future."

in Leon County? Developing Our Future." Seats are still available, but te you must register by 5 p.m. today but Editorial from the Tallahassee Democrat by calling (850) 606-5300 or by visiting www.LeonCountyfl.gov/ CES.

During the session, residents will get a chance to be a part of the discussion on planning and development and environmental policies.

Previous series topics have included budgeting, health and safety, the public library system and tourism.

These community offerings are important on several fronts, and if you are interested in being a participant in government, they are worthwhile. The sessions not only allow residents to hear firsthand from local government planners, but also help residents understand what priorities government has in mind and how those choices fit in with the interests and vision of their own businesses or investments.

2013 LEON COUNTY ANNUAL REPORT







# COMPARING YOUR DOLLAR: TV CABLE LINEUP VS COUNTY SERVICES

For less than the price of a monthly TV cable bill, you receive County services that include EMS, parks, roads, flood relief, libraries, County Sheriff, court support and disaster response - just to name a few!

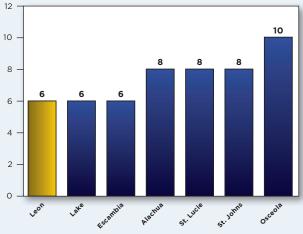


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		Account Number Billing Date Total Amount Due <b>P</b> ayment Due By	1234-5678 10/01/2013 \$79.65 10/31/2013
		V Cable Bill County Services	
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Infomercials Galore: Things You Dor Gardening with Gnomes How to Cook with Butter Sloth Speed Skating	\$9.50 \$8.65 \$8.25 \$13.35	Facilities Health & Human Services Elections	\$4.46 \$2.99 \$2.01
Infomercials Galore: Things You Dor Gardening with Gnomes How to Cook with Butter	\$9.50 \$8.65 \$8.25 \$13.35 \$12.15	Facilities Health & Human Services	\$4.46 \$2.99

# FY 2013/2014 LEON COUNTY ADOPTED BUDGET AT A GLANCE

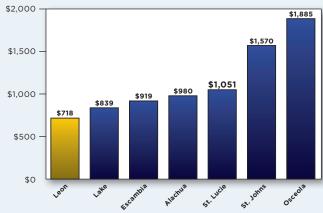


#### County Employees per 1,000 Residents (FY 2013)



Leon County has a ratio of 6.0 employees for every thousand County residents, tied with St. Lucie and Lake Counties as the lowest in per capita employees.

Net Budget Per Countywide Resident (FY 2013)



Leon County is the lowest for dollars spent per County resident. Osceola County spends approximately two times the amount per resident than Leon County. The next closest county's net budget per capita is 17% higher than Leon County's (Lake County).

# EXERCISING RESPONSIBLE STEWARDSHIP OF THE COMMUNITY'S RESOURCES

In its continued effort to provide a deliberate, necessary and reasoned focus on the most fiscally responsible budget possible, the Leon County Board of County Commissioners moved to fill an \$8.78 million budget shortfall without raising the millage rate. The Fiscal Year 2014 budget of \$222.4 million is less than the previous year's budget. For the sixth year in a row, the County has not increased the budget, resulting in a cumulative savings of \$62.3 million or roughly 22% since 2008.

The Board accomplished this year's balanced budget while leaving the millage rate at the current 8.3144 mills. The County utilized more than \$4.1 million in reserves, made approximately \$3.7 million in reductions and eliminated a net additional 8.2 positions with no anticipated layoffs in an effort to balance reductions while maintaining quality service.

While continuing to maintain core services and the community's infrastructure, a series of budget balancing strategies were implemented, including:

- Utilization of reserves;
- Deferring \$1.5 million of capital improvements;

• Implementing a healthcare plan that brings Leon County more in line with market and national norms by shifting a greater share of the value-based benefit design cost to the employee;

- Implementing a phased cost-of-living adjustment (COLA); 1.5% in October 2013 and 1.5% in April 2014. This COLA is for all Board and Constitutional employees;
- Reorganizing Facilities Management operations and maintenance program, allowing for the elimination of two positions; and

• Reorganizing Public Works operations road and right-of-way maintenance crews to address additional roadside landscape maintenance requirements, avoiding \$290,000 in additional costs to maintain roadside landscaping.

#### **PROPERTY TAX DISTRIBUTION:**

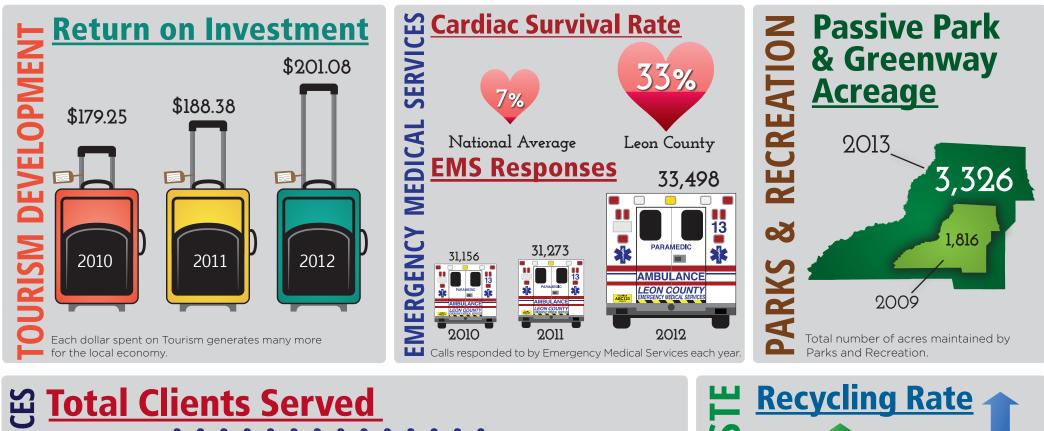
(Based on Median Value Single-Family Home in Leon County)

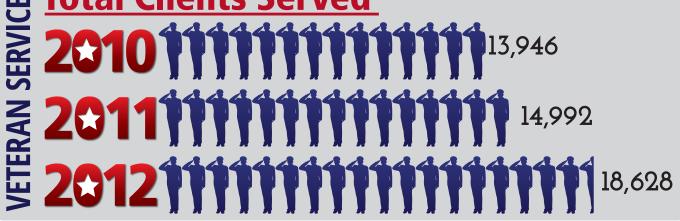
Services	FY 2014 Ad Valorem Tax Bill \$816	FY 2014 Monthly Cost	FY 2014 % of Ad Valorem Taxes
Sheriff - Law Enforcement	208.74	17.39	25.58%
Sheriff - Corrections	200.56	16.71	24.58%
Facilities Management	53.50	4.46	6.56%
Emergency Medical Services	46.29	3.86	5.67%
Library Services	41.94	3.49	5.14%
Health & Human Services	35.84	2.99	4.39%
Property Appraiser	28.88	2.41	3.54%
Tax Collector	27.55	2.30	3.38%
Management Information Services	26.87	2.24	3.29%
Supervisor of Elections	24.16	2.01	2.96%
Administrative Services	22.52	1.88	2.76%
Other Criminal Justice (Probation, DJJ)	20.37	1.70	2.50%
Veterans, Volunteer, Agricultural Co-op, Planning	13.78	1.15	1.69%
Board of County Commissioners	8.73	0.73	1.07%
Community Redevelopment - Payment	8.56	0.71	1.05%
Clerk of the Circuit Court	7.53	0.63	0.92%
Line Item Agency Funding	6.96	0.58	0.85%
Other Non-Operating / Communications	6.89	0.57	0.84%
Court Administration and Other Court Programs	6.75	0.56	0.83%
Geographic Information Systems	5.89	0.49	0.72%
Risk Allocations	4.44	0.37	0.54%
Mosquito Control	3.71	0.31	0.46%
Budgeted Reserves	2.25	0.19	0.28%
Sustainability	1.84	0.15	0.22%
Purchasing / M/WSBE	1.46	0.12	0.18%
Total	\$816.00	\$68.00	100.00%

\*Compared to peer counties.



# **PROVIDING MORE QUALITY SERVICES WITH FEWER DOLLARS**

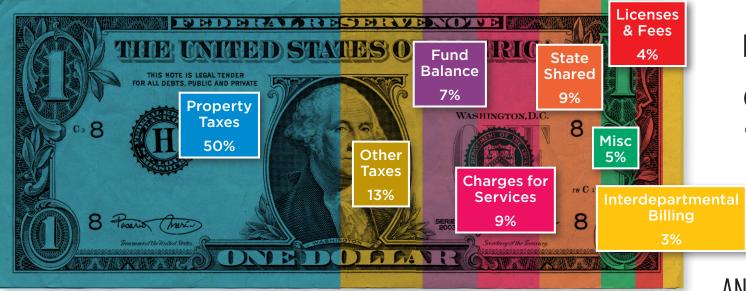






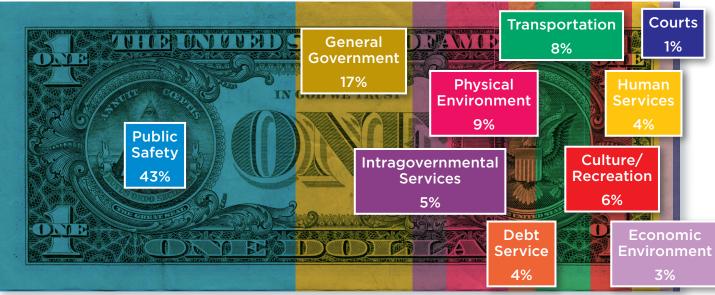
EXERCISING RESPONSIBLE STEWARDSHIP OF THE COMMUNITY'S RESOURCES STRETCHING YOUR TAX DOLLARS

# WHERE THE \$222.4M COMES FROM...



# FY 2013/2014 ADOPTED BUDGET: \$222.4 MILLION

# ...AND HOW THE \$222.4M IS UTILIZED



#### Did You Know

Leon County citizens pay among the lowest in the state per person to operate their local county government.

Since 2007, Leon County's budget has been reduced by over \$62 million.



# OFFICE OF PUBLIC SERVICES: EMERGENCY MEDICAL SERVICES (EMS)

#### ALIGNING BOARD PRIORITIES WITH OPTIMIZED RESOURCES

#### PEOPLE FOCUSED. PERFORMANCE DRIVEN.

#### **Mission Statement**

To preserve life, improve health, and promote safety through clinically superior and compassionate pre-hospital care and life safety education for citizens and visitors of Leon County.

#### Strategic Initiatives/Support Highlights Quality of Life

- Consolidated dispatch functions for Leon County EMS, the Leon County Sheriff, Tallahassee Fire, and Tallahassee Police, which provides a single point of contact for 9-1-1 answering and dispatch services, and reduces response times.
- To reduce emergency response times and better coordinate response activities, EMS relocated to the recently constructed Public Safety Complex and the EMS Operations Center, where it is now housed with other local public safety agencies and operations, including the Tallahassee/Leon County Consolidated Dispatch Agency, Leon County Emergency Management, Tallahassee Fire Department Administration, and the City's Transportation Management Center.
- Waived EMS fees for uninsured or underinsured veterans.
- Provided 136 internships for Tallahassee Community College and North Florida College EMS Technology students.
- Implemented strategies to improve medical outcomes and survival rates, and to prevent injuries. This includes the support of AEDs in public spaces, and community risk reduction training, such as AED/CPR training.
- Sponsored Big Bend Heart Walk to advocate for Heart Healthy Living.

#### **Contact Us**

(850) 606-2100 www.LeonCountyFL.gov/LCEMS

# PRESERVING LIFE, IMPROVING HEALTH, PROMOTING SAFETY

- Leon County EMS provided emergency medical services, responding to 33,281 requests for EMS assistance, resulting in 23,858 patient transports, which is an increase from the 32,616 requests for assistance and 23,627 transports over the prior 12-month period (August 1 – July 31).
- Supported the May 11, 2013 inaugural Honor Flight Tallahassee, which escorted 79 WWII Veterans to their national memorial in Washington, DC. EMS staff helped plan and coordinate the event, and provided paramedic services. Leon County provided \$15,000 in funding.
- With over 300,000 people dying from sudden cardiac arrest each year in the United States before they reach the hospital, Leon County strives to continuously improve the chances of survival by advocating for the placement of Automated External Defibrillators (AEDs) and Cardio-Pulmonary Resuscitation (CPR) training through its Heart Ready initiative. Through these efforts, over 1,500 citizens were trained in CPR and AED use. Additionally, the number of public access AEDs in the community, registered with the Division of EMS, increased from 748 to 801.
  - » Press the Chest: For the third year, EMS hosted "Press the Chest," a community-wide CPR and AED training event held at the Turnbull Florida State Conference Center. The Division of EMS and community partners trained 332 citizens in CPR and AED use at one time.
  - Train to Save a Life: To highlight the effects of sudden cardiac arrest, the County held "Train to Save a Life: Learn CPR" at the Leon County Civic Center in collaboration with the Tallahassee Fitness Festival. With approximately 1,675 attendees, highly credentialed EMS personnel taught the importance of correctly performing high-quality CPR and AED.
  - » CPR Sunday: EMS held a "CPR Sunday" at the Governor's Square Mall, teaching nearly 100 citizens CPR and AED use. Furthermore, EMS went to Lincoln High School and trained



Public Safety Complex EMS Operations Center

270 H.O.P.E. (Health Opportunities through Physical Education) students in CPR and AED use with CPR Anytime Kits. EMS also taught CPR and AED use to more than 70 students in Chiles High School's externship class.

- Leon County is committed to educating the community on the importance of safety preparedness. EMS hosted several events during the year, including:
  - » Child Passenger Safety Seat Program: Leon County conducted a child passenger safety seat checkpoint at the corner of Blairstone and Miccosukee



roads on the 1st and 3rd Wednesday of each month and occasionally on some Friday afternoons. EMS provided certified child passenger seat technicians at the event to provide parents and caregivers free hands-on education and to inspect car seats. EMS also conducted a Child Passenger Safety Seat Checkpoint at the Safety Fair.

- » **Leon Lifesaver**: Leon Lifesaver is a community risk reduction program presented at over twenty-five events, which focuses on improving safety and preventing injuries in young school-aged children. Leon, an interactive robotic ambulance, goes into schools and community events teaching children about the proper use of 9-1-1, the importance of car safety restraints, bicycle helmet use, and stranger danger.
- » **Operation Prom Night**: Operation Prom Night is a cooperative anti-drunk driving and anti-distracted driving program for high school-aged teenagers,



Deputy Chief Mac Kemp recieves the Glenn J. Winuk Humanitarian Service award for volunteering with Honor Flight.

where a mock accident scene is used to illustrate the dangers of drinking and driving, and distracted driving. This program is hosted by Tallahassee Memorial Healthcare through the cooperation of community partners including schools, EMS, the Leon County Sheriff's Office, and the Tallahassee Fire Department.

- Senior Citizens: The Division of EMS conducted 20 risk reduction events focused on the needs of senior citizens. These programs provided information on health living, fall prevention and heart attack.
- Safety Fair: EMS conducted the fourth annual safety fair to highlight personal safety and injury prevention. This event was conducted in conjunction with Honor Flight Tallahassee's 5K fundraiser Race the Runway, Leon County Sheriff's Office, Florida Highway Patrol, Capital Regional Medical Center, Tallahassee Memorial Hospital, Tallahassee Police Department, Tallahassee Fire Department, Life Flight Air Methods, Florida Fish and Wildlife, Florida Department of Health, Florida Department of Transportation, American Red Cross, and the Epilepsy Association of the Big Bend.

#### Did You Know

Over the last three years at "Press the Chest" events, Leon County Emergency Medical Services trained more than 1,200 citizens on how to perform Cardio-Pulmonary Resuscitation (CPR) and to use Automated External Defibrillators (AEDs).



Press The Chest



Welcome Home Breakfast at the Public Safety Complex EMS Operations Center

# Demonstrating Highest Standards of Public Service

Leon County EMS was awarded the 2013 State of Florida Injury Prevention Award.

Leon County EMS received a full three-year CAAS reaccreditation.



# OFFICE OF PUBLIC SERVICES: LEROY COLLINS LEON COUNTY PUBLIC LIBRARY SYSTEM

#### ALIGNING BOARD PRIORITIES WITH OPTIMIZED RESOURCES

#### PEOPLE FOCUSED. PERFORMANCE DRIVEN.

#### **Mission Statement**

The mission of the LeRoy Collins Leon County Public Library System is to enrich the community by inspiring a love of reading, providing a dynamic resource for intellectual, creative and recreational pursuits, and enabling residents to live a life of learning.

#### Strategic Initiatives/Support Highlights Quality of Life

- Leon County residents checked out 1.8 million books and other media from the library system, and downloaded 54,500 eBooks and audio materials from its collection.
- Online resources are available on the library website 24 hours a day (LeonCountyLibrary.org). There were 1.6 million hits on the library website, and more than one million visits to Leon County's public libraries.
- To inspire a love of reading in residents of all ages, and particularly in children and their parents and caregivers:
  - » Over 2,037 adults, teens and children attended 36 programs associated with the Dig into Reading summer reading program.
  - » 3,683 students collected stickers for their reading folders, and 532 books were read and logged into the online summer reading log.
- Presenters from Leon County Extension Office, Leon County Solid Waste, Leon County Public Works, Wakulla Springs, Florida Public Archaeology Network, Tallahassee Museum, FSU, as well as story tellers, magicians, puppeteers, and drumming and dancing by the TutuOla Performance Collective, brought the joy of reading and the power of information to life.

#### **Contact Us**

30

(850) 606-2665 www.LeonCountyFL.gov/Library

# INSPIRING A LOVE OF READING AND A LIFE OF LEARNING

- All Leon County public libraries feature books, magazines, DVDs and CDs for all ages, and computers and Internet access for the public. Library professionals are available to help library users find the information they need, and the libraries offer small laptop computers for checkout and use within the libraries.
- Leon County operates a mobile library service that takes books and materials to senior residential centers.
- 130 new computer and portable device users are better prepared to apply for jobs and assistance online, and to stay connected through social media, as a result of participating in classes offered through the Leon County Public Library System. Library professionals joined student volunteers from the FSU School of Library and Information Studies to provide beginning computer classes, as well as classes in how to use social media and your portable devices, such as smart phones, e-readers.
- The Lake Jackson Branch Library relocated in August 2012 to a larger, renovated space in the Lake Jackson Town Center at Huntington, and the state-of-the-art Leon County Community Center opened next door in February. These new facilities



Story Time at Lake Jackson Branch Library

support the needs of a growing community surrounding their North Monroe Street location. The Community Center hosts two meeting rooms, which are available for the public's use and for the library's programs. Its large meeting room seats 85 and the smaller meeting



African-American Read-In

room seats 38. Audio/visual equipment and a warming kitchen are also available.

- The Leon County Public Library system builds community:
  - » Two events were held in February to recognize Black History Month: a jazz concert and the 24th Annual National African-American Read-In. The jazz concert featured the Florida State University College of Music Student Jazz Combo.
  - » Nine book clubs at the libraries bring Leon County residents together over shared interests, including popular fiction, non-fiction, paranormal fiction, mysteries, and classics.
  - » Two teen book clubs were launched in 2013.
  - » Summer Reading Nights at the Lake Jackson Branch Library gave children, parents and grandparents the opportunity

#### Did You Know

Library cardholders can access the online Job and Career Accelerator service, where they can take practice tests, look into career options, prepare resumes, review job interview techniques and search for job openings.

#### Demonstrating Highest Standards of Public Service

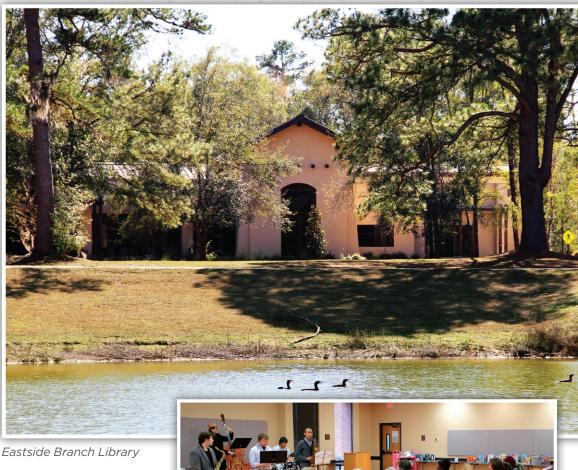


Library Information Professionals won awards for their participation in Florida's state-wide cooperative Ask-a-Librarian Services: Mary Kuipers won

the "SuperStar" award in January and Kathy Burnsed won the "Brief Exemplary Chat" award in May.

> to come together twice a week to read a book or article of their choice silently for 20 minutes, and then discuss what they read.

- » Short-term art exhibits throughout the library system bring fresh perspectives to those visiting the library and encourage creative expression.
- The Leon County Public Library System applied for and was awarded the Bridging Cultures Bookshelf: Muslim Journeys by the National Endowment for the Humanities and the American Library Association. Seven sets of 25 books and four DVDs, presenting new and diverse perspectives on Muslims in the United States and around the world, are the focal point for this series of book talks and film screenings, which are available throughout the library system.



- To celebrate National Poetry Month in April, the Leon County Public Library System hosted the 10th Annual Teen Poetry Slam. Teens performed three original poems that were evaluated by a panel of three judges.
   Volunteer judges from local writing and teaching communities are invaluable partners in this annual event, which stimulates young readers' imagination and supports their success in school.
- The Library and Leon County Office of Sustainability have partnered in offering a quarterly series of programs at the libraries on sustainability, titled "Community Matters: Topics of Interest for a Sustainable Community."



Jazz Concert at the Main Library

# LEON COUNTY LIBRARY LOCATIONS

LeRoy Collins Main Library 200 West Park Avenue (850) 606-2665

Dr. B. L. Perry, Jr. Branch Library 2817 South Adams Street (850) 606-2950

> Eastside Branch Library 1583 Pedrick Road (850) 606-2750

Fort Braden Branch Library 16327 Blountstown Highway (850) 606-2900

Lake Jackson Branch Library 3840 North Monroe Street (850) 606-2850

Northeast Branch Library 5513 Thomasville Road (850) 606-2800

Woodville Branch Library 8000 Old Woodville Road (850) 606-2925

# OFFICE OF PUBLIC SERVICES: ANIMAL CONTROL

#### ALIGNING BOARD PRIORITIES WITH OPTIMIZED RESOURCES

#### PEOPLE FOCUSED. PERFORMANCE DRIVEN.

#### **Mission Statement**

To improve animal and human wellbeing through education, prevention, and enforcement programs and humane animal care and control services for the citizens and animals of Leon County.

#### Strategic Initiatives/Support Highlights Quality of Life

- Focused on efforts to increase the community's live release rate of animals that have been sheltered, and to promote the importance of spaying and neutering pets, in partnership with the Leon County Humane Society, Be the Solution, and the Tallahassee/Leon County Animal Service Center, which is funded in part by Leon County.
- Distributed 300 free spay-neuter vouchers to the unincorporated areas of Leon County, provided by the Animal Shelter Foundation. Additionally, distributed low-cost spay-neuter vouchers provided by Be the Solution.
- Participated in the American Society for the Prevention of Cruelty to Animals' (ASPCA's) program by providing identification tags and collars for adopted and unclaimed animals.
- Participated in ASPCA's Microchip Scanner program.

#### **Contact Us**

(850) 606-5400 www.LeonCountyFL.gov/Animal

# PROTECTING LEON COUNTY'S ANIMALS & CITIZENS

- Leon County continues to work with residents to improve local animal control laws. Amendments implemented include allowing mediation between neighbors for dangerous dog cases prior to the issue escalating, and conforming to changes that had been made in Florida Law.
- In order to continuously provide for the safety and well-being of both citizens and domestic animals, Animal Control staff has:
  - » Provided Bite Prevention classes to 1st and 4th grade students throughout the local school district.
  - » Educated residents about responsible pet care, animal safety, bite prevention and related matters by participating in outreach events such as "Peace in the Park," "Toucha-Truck," "Camp Barkley," and the "Leon County Senior Outreach Lunch and Learn Series."
  - » Educated pet owners about requirements of the Leon County Animal Ordinance and provided loaner doghouses so owners did not give up their pet for the lack of proper care and shelter.
  - » Provided collar identification tags and collars to ensure lost pets were returned home.
  - » Hosted a nationally recognized animal cruelty training program resulting in the participation of over 25 individuals from six states.



#### There are ride-along opportunities to learn first-hand how the division enforces animal control laws and provides services.



Dog Bite Prevention Class

- Animal Control staff is committed to humane animal care. During the year, staff:
  - » Fielded over 11,200 phone calls resulting in over 4,100 service requests and over 9,100 Animal Control Officer activities.
  - » Responded to 572 reported animal welfare-related complaints and investigated 14 dangerous or aggressive animal petitions.
  - » Handled over 550 animal bite exposures cases ensuring a high level of public health.
- Leon County invited the community to celebrate responsible pet use throughout local parks by hosting "For the Love of Pets and Parks." Animal service organizations offered education and awareness services and Leon County staff members answered questions about the Miccosukee Greenway, the County's park system, and humane animal care and control services.

# EMERGENCY MANAGEMENT/EMERGENCY INFORMATION PORTAL



When a disaster strikes, it is often difficult for people to know where to turn for the latest news and information. However, residents of Leon County now have the Emergency Information Portal (EIP), which can be found at <u>www.LeonCountyFL.gov/EIP</u>, or by clicking on *"Emergency Events"* at the top of the County's main website.

The portal offers a wide array of information about weather disasters and other emergency events and how to prepare for them, including useful tips on preparing and protecting citizens in the event that natural or man-made disasters occur in Leon County.

On the left-hand navigation panel, there are links to resources for preparation, response and recovery information, such as the status of available shelters, sandbag locations, road closures, local office and school closings, health advisories and volunteer information.

Localized information such as rain gauges and how to create individual hurricane plans is also included. The portal is regularly updated with weather alerts, active events and other information valuable in an emergency.

Contact Us (850) 606-3700 www.LeonCountySO.com/EM

#### PEOPLE FOCUSED. PERFORMANCE DRIVEN.

# **DISASTER PREPAREDNESS, RESPONSE & RECOVERY**

- Emergency Management maintains the Leon County Emergency Operations Center (EOC) to plan for and coordinate disaster response activities.
  - To reduce emergency response times and better coordinate response activities, the EOC relocated from the Leon County Jail to the recently constructed Public Safety Complex.
  - » The division activated the EOC to coordinate response operations for Tropical Storm Andrea.
  - » The division conducted 13 conference calls and coordinated temporary Cold Night Shelter Operations with partner agencies.
- To ensure Leon County is prepared to address disasters, during this past year, Emergency Management:
  - » Reviewed emergency plans for 35 healthcare facilities.
  - » Hosted the 2013 Hurricane Season Kickoff and Presentation of the Annual Hurricane Survival Guide to re-emphasize the importance of hurricane preparedness.





Emergency Operations Center at the Public Safety Complex

- » Continuously monitored severe weather situations and coordinated response activities with partner agencies throughout the region.
- » Participated in six disaster response activities, locally and statewide.
- The Leon County Enhanced 9-1-1 System received 189,722 calls during this past year. Of these calls, 141,046 were from cellular telephones.

#### Did You Know

To protect your home during a hurricane, exterior windows should be boarded up with wooden or metal shutters. Taping windows offers little strength to the glass and no protection against flying debris.

Visit **www.haveahurricaneplan.com** to build your hurricane plan.

# **INVESTING IN THE COMMUNITY & JOB CREATION**

# SERVING CITIZENS DURING DISASTER: PUBLIC SAFETY COMPLEX OPENS

The new Public Safety Complex (PSC) opened, under budget and on time, on July 11, 2013 with a ceremonial first call, ribbon cutting and tours of the primary work spaces within the 100,000 square foot, \$47.5 million facility.

The PSC is the new home for public safety professionals from a variety of key public safety agencies and operations, including the Consolidated Dispatch Agency (CDA), Leon County Emergency Medical Services (EMS), Leon County Emergency Operations Center, Tallahassee Fire Department Administration, and the City's Transportation Management Center. During normal business hours, 140-150 employees will work in the building. As several work functions require 24-hour staffing, more than 30 people will regularly be in the facility outside of business hours. During an emergency activation, the PSC's population will grow to between 350-400 people. The building's flexible and forward-thinking design will accommodate any future staffing increases.

Public safety dispatchers for all services now work together in the same facility under the CDA. This helps ensure that, when assistance is needed, the closest and most appropriate unit - whether it be Fire, Police, Sheriff or EMS - will be sent. In emergencies, those seconds will help save lives. The Public Safety Complex is located at 911 Easterwood Drive, directly adjacent to the roundabout at Weems Road and Easterwood Drive near the American Red Cross building. The state-of-theart facility will be able to withstand winds from a Category 3 hurricane or F4 tornado.

The total project budget was \$47.5 million. Roughly \$30 million was invested in construction and \$7 million in information technology, with the remaining dollars being spent on engineering design, furnishings, etc. Approximately 86% of construction dollars were kept in the local economy. The project's construction team was spearheaded by Ajax Building Corporation and Construction Support Southeast, a joint venture. More than 25% of the project was completed by certified Minority-Owned Business Enterprises or Women-Owned Business Enterprises. During construction, an average of 150 people worked on-site each day.

The Public Safety Complex is an investment in the health and safety of the community, as well as an investment in the local economy.



## OFFICE OF ECONOMIC DEVELOPMENT & BUSINESS PARTNERSHIPS: ECONOMIC DEVELOPMENT

#### ALIGNING BOARD PRIORITIES WITH OPTIMIZED RESOURCES

#### PEOPLE FOCUSED. PERFORMANCE DRIVEN.

#### **Mission Statement**

To guide the County's economic development efforts, in coordination with the private sector and community stakeholders, by fostering fair and open competition, conducting extensive outreach to assist vendors in navigating and competing in today's marketplace, and leveraging existing resources to maximize the infusion of financial capital into the local community.

#### Strategic Initiatives/Support Highlights Economy

- Staffing Imagine Tallahassee activities, through a public/private partnership, to conduct community visioning exercises and develop a proposal for the economic development portion of the infrastructure sales tax.
- Entered into a "Town and Gown" partnership with Florida State University, Florida A&M University, Tallahassee Community College, and the City of Tallahassee, to promote collaboration and communication.
- Hosted two Entrepreneurial Resources Stakeholder Forums, bringing more than 40 community leaders and entrepreneurs into a think-tank environment during each event, to foster business growth and stimulate entrepreneurship.
- Evaluating the creation of an urban business incubator to house and provide business support to start-up ventures.
- Coordinated the expansion of Entrepreneur Month for November 2013 to attract greater community participation beyond the universities.

#### **Contact Us**

(850) 606-5300 www.LeonCountyFL.gov/EDBP

# ADVOCATING FOR LEON COUNTY'S ECONOMIC INTERESTS

- Leon County continues to focus on job creation and investment in
   the community:
  - » Created 833 jobs through capital infrastructure improvement projects, including the Public Safety Complex, stormwater improvements, and transportation improvements.
  - » Continued to support the creation of over 600 jobs through the Qualified Targeted Industry (QTI) Program's support of the following businesses: Red Hills Surgery Center, Sunny Land Solar Sink LLC, ACS State and Local Solutions, Event Photography Group, Inc., and Kaye Scholer LLP.
- Kaye Scholer, an international law firm brought to Leon County with QTI support, is anticipated to bring over 100 new, highpaying jobs.
- Leon County has invested more than \$16.9 million in the Frenchtown/Southside Community Redevelopment Agency (CRA) and the Downtown CRA, since their inception, to revitalize downtown and areas to the north and south of downtown. Construction of the Aloft Hotel, the Alliance Center, and Cascades Park were funded in part through these CRAs, as is new construction surrounding the Gaines Street District, including: College Town (a mix of apartments, entertainment and retail); The Deck (apartments and street-level retail); and The District and The Catalyst (both student apartments).



College Town Grand Opening

The County engaged in a public/private partnership with Imagine Tallahassee to conduct visioning exercises under the guidance of a national consulting firm. Imagine Tallahassee will ultimately provide its proposal for future economic investment in our community to the Sales Tax Committee.



#### Did You Know

Leon County is working with local entrepreneurs and community partners to convert a vacant warehouse into an urban incubator that will catalyze entrepreneurship and job creation in our community.

#### Capital Projects and Job Creation (FY13 & FY14)

Over the past few years, the Board has taken strategic steps to focus resources on maintaining jobs, investing in the community, and creating local infrastructure improvements. These steps include committing \$90.5 million towards the following capital projects:

Project Categories	Project Costs	Jobs Created
Culture & Recreation	\$8,921,219	82
General Government	\$13,364,562	123
Health & Safety	\$15,935,118	147
Physical Environment	\$21,650,448	199
Transportation	\$30,642,790	282
Total FY13 & FY14		

Projected Spending \$90,514,137 833

# **OFFICE OF ECONOMIC DEVELOPMENT & BUSINESS PARTNERSHIPS:** SPECIAL PROJECTS/INTERGOVERNMENTAL AFFAIRS/GRANTS

#### ALIGNING BOARD PRIORITIES WITH OPTIMIZED RESOURCES

#### **PEOPLE FOCUSED. PERFORMANCE DRIVEN.**

#### **Goal Statement**

To effectively serve the residents of Leon County by providing leadership, coordination and assistance to divisions to facilitate the delivery of services consistent with Board policy. This will ensure that divisions receive the resources, guidance, and support needed to provide superior services in a cost effective an efficient manner.

#### Strategic Initiatives/Support Highlights Economy

- The County and City Commissions and their community partners appointed 18 citizens, representing a broad cross section of our community, to serve on the Leon County Sales Tax Committee. The Committee's charge is to collect public input and make recommendations regarding public policy for the extension of the infrastructure sales tax within the County. Leon County provides lead staff support to the Committee.
- Proposed an economic development component for consideration as part of the proposed infrastructure sales tax extension, which helped give rise to Imagine Tallahassee.

#### Governance

- Instituted an internal Grants Team to identify grant opportunities to better leverage the County's funding resources and to discuss grant proposals.
- Finalizing a grants standard operating procedures manual.

#### **Contact Us**

(850) 606-5300 www.LeonCountyFL.gov/SpecialProjects

# ADVOCATING FOR LEON COUNTY'S LEGISLATIVE INTERESTS

- Community partnership is important to the division's day-to-day functions. Partnerships with organizations such as the Florida Association of Counties, Leon County's State and Federal Legislative Delegations, the City of Tallahassee, institutions of higher education, and the United Way of the Big Bend have assisted in leveraging financial, technical, and human capital to draw attention to the community's priorities at the federal, state and local level.
- The Intergovernmental Affairs/Special Projects Division prepared, guided and implemented the County's 2013 state and federal legislative priorities to leverage state and federal funds for local projects and to preempt legislation that threatened Leon County or local decision making.
- In order to increase community awareness on legislative issues, the County hosted several Legislative Dialogue meetings with community and regional partners throughout the legislative session to identify issues that are of concern for the Capital Region and to take action on key, shared priorities.
- The County partners with the City of Tallahassee and Blueprint 2000 to host the Leon County Sales Tax Committee meetings, collect input, and make recommendations regarding public policy for infrastructure sales tax issues within Leon County. Leon County takes the lead role in providing staff support of the Leon County Sales Tax Committee.
- Grants Administration continues to explore and pursue federal, state and private sector grant funding and reimbursement opportunities in furthering priority County programs and projects. At the end of the FY 2013, the County had \$17.3 million in grant funding.

#### Did You Know



In Fiscal Year 2013, every \$1 Leon County spent as matching funds to obtain grant funding for County services resulted in more than \$12 in grant funding.



action of state Workforce

Sales Tax Committee Meeting

**Woodville Sewer Project** assification: Infrastructure Federal \$500,000 for design / State \$500,000 for design This project is for the design of var services to o provide se pproximately 1,500 homes properties located within These homes n County la area of Leo upstream to Wakulla Springs and of the world's largest and deepest rings. Providing sewer service the need for septic tanks that, in cause environmental impacts. The State of Florida has than half of the 6,500 acre buffer fulla Springs acknowledging the reserving this natural habitat.

LEON COUNTY

PRIORITIES

LEON COUNTY TOP STATE PRIORITIES

KEY SUBSTANTIVE ISSUES

Internet Cafes

TOP CONGRESSIONAL

#### Highway

tida Association of Counties

ransportation \$4.2 million for design design of Woodville Highway two-lane segment to four Road to Capital Circle nects to major arterials pital Circle and South . es as a major A PD&E ighway (US 98). pleted in 2013. Upor



tal Circle SV 1 construction Capital Circle providing

## **OFFICE OF ECONOMIC DEVELOPMENT & BUSINESS PARTNERSHIPS:** MINORITY/WOMEN & SMALL BUSINESS ENTERPRISE (M/WSBE)

#### ALIGNING BOARD PRIORITIES WITH OPTIMIZED RESOURCES

#### **PEOPLE FOCUSED. PERFORMANCE DRIVEN.**

#### **Goal Statement**

To provide minority, women, and small businesses with a means of participation in Leon County's procurement process for the purpose of achieving economic parity among all Leon County vendors.

#### Strategic Initiatives/Support Highlights Economy

- Reviewed all of Leon County's competitive procurement opportunities to determine aspirational goals for local, certified minority-owned and women-owned business enterprises (M/WBEs), and for set aside opportunities to boost participation among local, certified small business enterprises (SBEs).
- Provides staff support for the Leon County Minority/Women Small Business Enterprise Committee, and works closely with the Committee and community partners to assist certified vendors and to identify additional vendors for certification.

**Contact Us** 

(850) 606-1650 www.LeonCountyFL.gov/MWSBE

## MANAGING MINORITY-OWNED, WOMEN-OWNED & SMALL BUSINESS NEEDS

- In a continuous effort to support local businesses and to promote parity with local, certified minority-owned and women-owned businesses:
  - More than 25% of the Public Safety Complex Construction project was completed with certified, local minority-owned and women-owned enterprises.
  - During FY13, Leon County awarded projects, valued over \$500,000, through the Small Business Enterprise (SBE) Program for various constructionrelated activities. Some of the SBE activity is associated with four home replacements to local residents whose homes had been deemed unsafe.
- In order to effectively engage citizens in free business ٠ development and training workshops, the division worked with its community partners to secure co-sponsorships for the Leon County Small Business Financial Workshop and the Small Business Week and Minority Enterprise Development Week events.
- The Division demonstrated performance and results through its continuous monitoring of Leon County's procurement activities, which allows for guick notification to certified small, minority- owned and women-owned businesses regarding Leon County procurement opportunities.



#### Did You Know

Minority-Owned Business Enterprises and Women-Owned Businesses Enterprises may potentially expand their procurement opportunities by also becoming certified as a Small Business Enterprise.



Tallahassee Match Maker Conference - Empowering Entrepreneurs

In recognition of October being National Women's Small ٠ Business Month, the division partnered with Florida A&M University's Small Business Development Center, Florida State University's Office of Supplier Diversity. City of Tallahassee's MBE Office, and Leon County Schools' Small Business Enterprise program, to host a free business workshop and reception titled "Sustaining Your Growth - Making the Necessary Adjustments." The workshop focused on strategies that women business owners can utilize to sustain their businesses' growth in today's economy.



## OFFICE OF ECONOMIC DEVELOPMENT & BUSINESS PARTNERSHIPS: TOURISM DEVELOPMENT

#### ALIGNING BOARD PRIORITIES WITH OPTIMIZED RESOURCES

#### PEOPLE FOCUSED. PERFORMANCE DRIVEN.

#### **Mission Statement**

To spearhead and coordinate the tourismrelated marketing and management of the destination through the coordination of the hospitality industry, local governments and the business community to sustain and grow visitor spending and job creation in the Tallahassee region.

#### Strategic Initiatives/Support Highlights

#### Economy

- Grew Capital Cuisine Restaurant Week and Concert Series by adding 5 free concerts and growing the number of participating restaurants from 22 in 2012 to 38 in 2013, generating direct spending from non-Leon County residents of more than \$1 million.
- Partnered with Choose Tallahassee to promote Tallahassee-Leon County as a retirement destination.
- Supported VIVA FLORIDA 500 events and developed unique destination "cakes" to advertise and commemorate the 500th anniversary of Ponce de Leon's arrival in Florida.

#### **Quality of Life**

- Provided \$1.78 million of Leon County Tourist Development tax revenue towards the construction of the amphitheater at Cascades Park, in partnership with the City and Blueprint 2000.
- Expanded, connected and promoted the local and regional trail system for walking, hiking, running, bicycling, paddling and equestrian uses. Developed the Trailahassee.com website, scheduled to go live fall 2013, to promote these incredible trails.

#### **Contact Us**

(850) 606-2300 www.VisitTallahassee.com

## PROMOTING AND MARKETING FLORIDA'S CAPITAL REGION

- The division works closely with local and state tourism partners and hospitality agencies, such as Visit Florida, FSU and FAMU Boosters and Alumni Associations, the Tallahassee/Leon County Economic Development Council, and the Florida Restaurant and Lodging Association, to highlight the area's best features and market Leon County as a year-round destination. This past year, these partnerships have helped increase the community's profile as a tourism destination. For example:
  - » Hotel occupancy has increased by 6.1% (January through August) in 2013 over the same period in 2012.
  - » Overall visitation decreased by less than 1% due to lower than anticpated attendance at FSU and FAMU football games in Quarter One. Quarters Two and Three showed double-digit visitation growth. Direct spending increased by 22% to \$582 million for the first nine months of FY13, in comparison with the same period last year.
  - » Tourism Development Tax collections for the first 11 months of the FY13 are up 3% over the same period last year.
  - » 12.9% increase in traffic to the VisitTallahassee.com website and a 78.3% increase to the mobile site.
  - » An estimated 11 million people saw articles about Leon County as a result of hosting events such as journalist tours, which is equivalent to \$500,000 of free advertising for local businesses.
  - » 47% increase in Facebook "likes" and a 62% increase in Twitter followers.
- Leon County prides itself on creating a welcoming atmosphere to all visitors. The Division of Tourism Development provided visitor services to 248 groups that came to Leon County, representing 26,043 individual guests. The Leon County Visitor Information Center, located at 106 East Jefferson Street, assisted 4,355 domestic visitors and 1,044 international visitors.



Capital Cuisine Week Concert

 Celebrating the diverse selection of dining options and our growing reputation as a culinary destination, Tourism Development launched Capital Cuisine Restaurant Week and Concert Series in partnership with the



Florida Restaurant & Lodging Association and VISIT FLORIDA. 38 restaurants participated in May's Capital Cuisine event, which showed a significant economic impact with direct expenditures from non-Leon County residents of over \$1 million dollars.

• To mark the 500th Anniversary of Juan Ponce de León's arrival to Florida in 1513, items are being collected for a time capsule

that uniquely represent the community as part of the 2013 VIVA FLORIDA celebration.

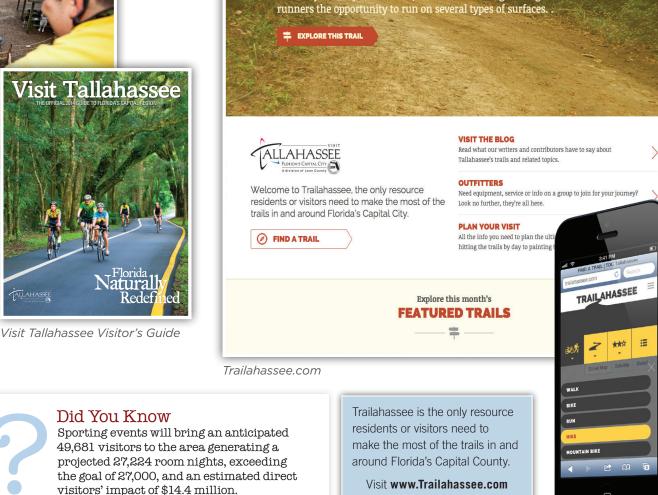




Zipline at the Tallahassee Museum

- Partnered with Choose Tallahassee to train volunteer ambassadors and to promote Tallahassee-Leon County as a retirement destination. Recently, the Washington Economic Group, Inc. identified Tallahassee as the ideal retirement destination for baby boomers, and U.S. News and World Report named Tallahassee as one of "10 Bargain Retirement Spots."
- Provided \$1.78 million of Leon County Tourist Development tax revenue towards the construction of the amphitheater at Cascades Park. The amphitheater will be a performing arts destination for the community and draw regional visitors.
- During FY12 & FY13, Leon County hosted nine cross country ٠ running events at Apalachee Regional Park Trail including the NCAA South Regional and the FHSAA Championships for a total of 7,690 visitors, generating 2,695 room nights and a direct visitor spending of \$1,844,980.





**Apalachee Regional Park** 

Created primarily for runners, this trail was designed to give

TRAILAHASSEE

FEATURED TRAILS

MENU =

to find out more!

## PUBLIC WORKS AND COMMUNITY DEVELOPMENT

#### ALIGNING BOARD PRIORITIES WITH OPTIMIZED RESOURCES

#### **PEOPLE FOCUSED. PERFORMANCE DRIVEN.**

#### **Mission Statement**

To provide safe, efficient, and sustainable roadways and transportation amenities, stormwater facilities, parks and recreation opportunities, and maintenance services throughout Leon County that enhances its livability, environment and economic vitality.

#### Strategic Initiatives/Support Highlights Governance

- Through the Operations Division, Leon County constructs and maintains County roads, roadsides, and County-owned drainage systems, provides effective and environmentally sound mosquito control services, prepares for and responds to disasters, and helps ensure the safety of the public by removing downed trees, mitigating flooding, clearing roadways and maintaining roadway signage.
- Engineering Services constructs and maintains infrastructure, including roads, sidewalks, and stormwater systems, and monitors water quality at 73 sites, including all major water bodies.
- Fleet Management procures and maintains vehicles and equipment for the Board of County Commissioners and all Constitutional Offices, other than the Sheriff's Office

#### **Quality of Life**

 Parks and Recreation maintains 3,400 acres of County parks, ball fields, boat landings, greenways, trails, open spaces, and six multipurpose community centers.

#### **Contact Us**

(850) 606-1500 www.LeonCountyFL.gov/PubWorks

## PLANNING, BUILDING & MAINTAINING QUALITY INFRASTRUCTURE

- A Sense of Place: Lake Jackson Town Center at Huntington -Leon County purchased the Huntington Oaks Plaza on North Monroe Street in 2009. At the time, the shopping center had lost its anchor tenant and had fallen into disrepair. The County had the following immediate goals:
  - Expand the Lake Jackson Branch Library, located at Lake » Jackson Town Center.
  - Construct a community center for the public's use.
- **Collaboration** The public was invited to a community workshop to discuss the center and surrounding area. Participants from the Huntington area expressed strong support and a commitment to remain involved in the Huntington "Sense of Place" initiative, and provided a clear image as to how they would like to see their community grow. Leon County translated the community's priorities into three goals:
  - Create and reinvest in shopping center, and define a sense » of place;
  - Improve the connectivity between the places within the area, with safety for all modes of transportation; and
  - Take advantage of the surrounding natural and historical resources.



Timber Lake after improvements



Did You Know Leon County Public Works maintains 658.7 miles of road, the distance you would travel to reach Key West, FL.

- **Performance** – Leon County is translating the community's priorities into action.
  - Activated the town center, a critical component of any placemaking effort. The community recently celebrated the opening of the Leon County Lake Jackson Branch Library in a renovated, expanded section of the renamed Lake Jackson Town Center at Huntington, and the opening of a new, state of the art community center adjacent to the library.
  - Initiated a facelift of the entire center, so that it is more welcoming and functional.
  - Constructed sidewalks on Fred George Road, from the Town » Center at Huntington to Springwood Elementary, providing key connectivity for the neighborhoods.
  - Added guardrails to enhance safety, and stained the guardrails to blend into the environment for a more aesthetically pleasing roadside.

#### **Demonstrating Highest Standards of Public Service**



Leon County won the Florida American Public Works Association's statewide award for an environmental project under \$5 million with the Timber Lake Flood Relief Project.



## PUBLIC WORKS: ENGINEERING SERVICES

#### ALIGNING BOARD PRIORITIES WITH OPTIMIZED RESOURCES

#### PEOPLE FOCUSED. PERFORMANCE DRIVEN.

#### **Goal Statement**

To provide the public with professional services for the construction and maintenance of cost-effective infrastructure to enhance our community's quality of life.

## Strategic Initiatives/Support Highlights

#### Environment

- Continued efforts to reduce nitrate loading to Wakulla Springs.
- Prepared project descriptions and cost estimates to provide Advanced Wastewater Treatment in Woodville and in the adjacent urban fringe area, with respect to nitrogen removal. Presented the project to the Sales Tax Committee for potential funding, and provided follow-up data.
- Participating in the Basin Management Action Plan process for Upper Wakulla River, led by the Florida Department of Environmental Protection.
- Participating in the evaluation of wastewater treatment and disposal options for the Primary Springs Protection Zone, where central sewer is not available.

#### **Quality of Life**

- Facilitated the completion of the plans, specifications, and permitting for the construction of Miccosukee Community Park ball fields. Construction is planned to begin late summer 2013.
- Providing ongoing project management support for the design, permitting, and subsequent construction of amenities within Leon County's parks and greenways, including Okeeheepkee Prairie Park, Fred George Park and St. Marks Headwater Greenway.

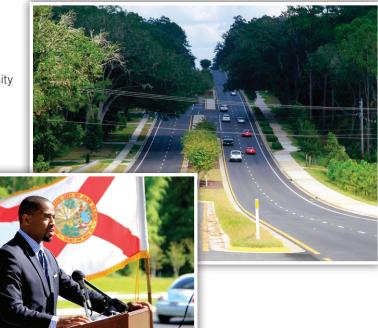
#### **Contact Us**

(850) 606-1500 www.LeonCountyFL.gov/PubWorks

## PROFESSIONAL SERVICES AND QUALITY INFRASTRUCTURE

- A safe and efficient transportation system is one of the standards for local government. Leon County is committed to constantly evaluating roadways for efficiencies. This past year, Leon County:
  - » Completed an intersection improvement project at Lafayette and Magnolia, which included turn lanes, ADA accessibility and sidewalk improvements, mast arm signal, and decorative cross walks to set the stage for future Lafayette Streetscape projects. Two County-led Lafayette Street improvement projects are underway, and scheduled for completion in 2014.
  - » Completed the Rhodes Cemetery Road accessibility project, which raised the sole entry road to the Wilkinson Woods neighborhood to above the 100 year flood level.
  - » Completed the Fred George Road four-lane roadway safety project. To provide for safe pedestrian access, sidewalks connecting Springwood Elementary School to the renovated Lake Jackson Town Center at Huntington, home of Leon County's new branch library and community center, were constructed.
  - » Completed the Terre Bonne 2/3 Project, with resident support, to improve the access into their neighborhood.
- In order to implement the most cost-effective options to reduce flooding and improve the community's surface and ground water quality, Engineering Services completed the following projects:
  - » Killearn Acres Phase 3, which is a multiyear effort to improve conveyances and reduce flooding in the Whirlaway Trail, Forward Pass and Pimlico Drive areas within Killearn Acres.

- » The Lakeside Drive stormwater project, which includes new pipes and culverts to reduce localized flooding.
- » Fairbanks Ferry Emergency Access Road which provides citizens an alternate means of getting in and out of their homes when the Ochlocknee River overtops County Road 12.
- » Lake Munson Dam restoration project, a million dollar project that stabilized the structural integrity of the dam, preserving the lake levels in Lake Munson, and providing downstream flood protection.



Mahan Drive Ribbon Cutting

## PUBLIC WORKS: PARKS AND RECREATION

#### ALIGNING BOARD PRIORITIES WITH OPTIMIZED RESOURCES

#### PEOPLE FOCUSED. PERFORMANCE DRIVEN.

#### **Goal Statement**

To provide for the safety, comfort, and convenience of the public by creating, maintaining, and managing infrastructure and programs supporting recreation, parks and open space.

#### Strategic Initiatives/Support Highlights Quality of Life

- Developed the J.R. Alford Greenway, and the Miccosukee Greenway, Land Management Plans in partnership with the Greenway's Citizen Advisory Committee.
- Prepared project descriptions and cost estimates to expand the County's parks, including the Northeast Park, the Lake Lafayette and St. Marks Regional Linear Park, and to implement the Greenways Master Plan. Presented the projects to the Sales Tax Committee.
- Completed the plans, specifications, and permitting for the construction of Miccosukee Community Park ball fields. Construction is planned to begin late summer 2013.
- Developing a master plan for the development of Leon County's Apalachee Regional Park to accommodate yearround events. The park includes the cross country trail, which is attracting top local, regional, and national talent.
- Continued developing Leon County's parks and greenways, including Okeeheepkee Prairie Park, Fred George Park and St. Marks Headwater Greenway.

#### **Contact Us**

(850) 606-1470 www.LeonCountyFL.gov/Parks

#### 2013 LEON COUNTY ANNUAL REPORT

## MAINTAINING LEON COUNTY'S PRISTINE PARKS & GREENWAYS

- Leon County continued to operate, maintain, develop, and promote the many unique recreational amenities the community desires.
- Operated and maintained seven community parks, a regional park, three campgrounds, 25 boat landings, six community centers, and more than 2,600 acres of greenways, providing a wide variety of active and passive recreational opportunities, preserving valuable open space, enhancing residents' quality of life, and providing important economic benefits.
- Completed significant renovations and improvements at Leon County's Apalachee Regional Park, to draw local and national cross county events, improve traffic flow to and from the facility, and to insure water quality. Partnerships with Leon County Schools, Florida State University, and the Gulf Winds Track Club gave rise to nine running events hosted at the facility during the year.
- Opened a new state-of-the-art community center in the Lake Jackson Town Center at Huntington, adjacent to the Lake Jackson Branch Library. These facilities support the needs of a growing community surrounding their North Monroe Street location. The community center has two meeting rooms. One can seat approximately 85 people, and boasts a built-in projector with multimedia hookups to enable computer training. The second can seat approximately 38 people. It contains a large 52-inch television wired for multimedia purposes.
- Provided a variety of activities for seniors, in partnership with Leon County Senior Outreach, which conducts monthly Senior Days at Fort Braden, Chaires, Lake Jackson, Miccosukee and Woodville Community Centers. The community centers also provided venues for community events and for residents to celebrate anniversaries, retirements, reunions, and other life events.



FHSAA Cross County Championships at Apalachee Regional Park

- Hosted Greenway Day 2012, featuring the greenway's vast hiking, cycling, horseback riding, stargazing and general recreational opportunities that are available throughout the year.
- Celebrated responsible pet use throughout local parks by hosting "For the Love of Pets and Parks." During the event, information was provided about Miccosukee Greenway, the County's park system and humane animal care and control services.
- Leon County Parks and Recreation coordinated and oversaw an extensive demolition and rehabilitation project at Hall Landing Campground, through the services of 52 youth volunteers from Catholic Youth Services. This volunteer project saved the County nearly \$15,000.



<image>

- Renovated two playgrounds (Stoneler Road Park and J. Lee Vause Park) including the installation of new equipment, adding ADA accessible accomodations, and upgrading the playing surface to a shock-absorbing rubber surface for a better user experience.
- Staff safely conducted eight prescribed burns this year encompassing close to 1,000 acres. Prescribed burning is an important tool in Florida for managing the aesthetic values of natural landscapes, in addition to managing fuels, wildlife habitat and native plant species.

Leon County Greenway Day at J. R. Alford Greenway

Youth volunteers from Catholic Youth Services help renovate Hall Landing Campground

## **COMMUNITY CENTERS**

Phone Number for Community Centers (850) 606-1470

> Chaires Community Center 4768 Chaires Road

Bradfordville Community Center 3439 Bannerman Road

Fort Braden Community Center 16387 Blountstown Highway

Lake Jackson Community Center 3840 N. Monroe Street, Suite 301

Miccosukee Community Center 13887 Moccasin Gap Road

Woodville Community Center 8000 Old Woodville Road



Lake Jackson Community Center

## LEON COUNTY PARKS

**Apalachee Regional Park** 7550 Apalachee Pkwy.; 4 Multipurpose fields (2 lighted, 2 not lighted), Soccer, Football

Canopy Oaks Community Park 3250 Point View Dr.; 2 Little League Fields (lighted), 2 Tennis Courts (lighted), Multipurpose Field (lighted), Concession/Restroom, Playgound

#### Daniel B. Chaires Community Park

4768 Chaires Cross Rd.; 4 Tennis Courts (lighted), 2 Basketball Courts, Restrooms/Concession Building, 2 Little League Baseball Fields (lighted), 1 T-Ball Field (not lighted)

Fort Braden Community Park Located adjacent to the new Fort Braden School; 2 Little League Baseball Fields (lighted), Multipurpose Field (lighted).

Restrooms/Concession Building

#### J. Lee Vause Park

6024 Old Bainbridge Rd.; 6 Picnic Pavilions (available for rental), 26 Acres Open, Wooded Spaces, 1 Mile of Hard Surface Paths for Bikes and Pedestrians, Extensive Boardwalk, Restrooms, Playground, Volleyball Net

J. Lewis Hall Sr., Woodville Park and Recreation Complex 1492 J Lewis Hall Sr. Ln.; 4 Little League Baseball Fields (lighted), Junior League

Field (lighted), Softball Field (lighted), 2 Basketball Courts, Multipurpose Field (lighted), Youth & Tot Playground, Restrooms/Concession Building

J.R. Alford Greenway 2500 S. Pedrick Rd.; Over 800 Acres of Trails and Open Space for Hikers, Mountain Bicyclists, Equestrians (Horse Trailer Parking)

Jackson View Park 2585 Clara Kee Blvd.; Walking Trails, Picnic Area, Open Space, Observation Deck

44

Kate Ireland Park 12271 Iamonia Landing Rd.; Picnic Shelter, Playground, Nature Trails, Restrooms

Lake Henrietta Park 3305 Springhill Rd.; Walking Trail (Paved, 1.2 Miles Long)

**Gilwaters Preserve Park** 5800 Crawfordville Hwy.; Picnic Shelter, Restrooms, Nature Trails, Landing

Martha Wellman Park 5317 W. Tennessee St.; Walking Trails (7/10 Mile Long)

#### Miccosukee Canopy Rd. Greenway

5600 Miccosukee Rd.; 14 Miles of Trails and 500 Acres of Open Space for Hikers, Mountain Bicyclists, Equestrians, Picnic Tables and Benches

#### Miccosukee Community Park

Located at the Old Concord School House on Moccasin Gap Rd.; Youth Playground, 2 Basketball Courts (lighted), 2 Picnic Shelters, Junior League Baseball Field. Concession/Restroom

**Pedrick Pond** 5701 Mahan Dr.; Walking Trail (7/10 Mile Long)

Stoneler Rd. Park Located off of Capital Circle Northwest; Little League Field (lighted), Picnic Shelter, Playground, Concession/Restroom

Tower Rd. Park Northwest Area; Multipurpose Field (lighted), Baseball, Football, Soccer, Playground, Picnic Shelter, Concession/Restroom LEON COUNTY BOAT LANDINGS Ben Stoutamire Landing Cypress Landing L

Cypress Landing Road on

Elkhorn Road off of SR 20

East Lake Miccosukee

**Elkhorn Landing** 

on South Lake Talquin

Faulk Drive on West

Fuller Road on West

Lake Jackson

Lake Jackson

Hall Landing

Faulk Drive Landing

**Fuller Road Landing** 

Hall's Landing Road off of SR

20 on South Lake Talquin

**Ben Stoutamire Landing** Ben Stoutamire Road off of SR 20 on Lake Talquin

Bull Headley Landing Bull Headley Road on South Lake Iamonia

**Cedar Hill Landing** Cedar Hill Road on East Carr Lake

**Coe Landing** Coe's Landing Road off of SR 20 on SE Lake Talquin

Crowder Landing Crowder Road and US 27 North on Lake Jackson



US 27 North Boat Landing, Lake Jackson

#### Did You Know

Parks and Recreation operates and maintains seven community parks, one regional park, three campgrounds, 25 boat landings, six community centers, and over 2,600 acres of greenways, providing a wide variety of active and passive recreational opportunities, preserving valuable open space, enhancing residents' quality of life, and providing important economic benefits.

Lake Munson Landing Munson Landing Road on East Lake Munson

Meginnis Arm Landing Off Lakeshore Drive on Lake Jackson

Miller Landing Miller Landing Road on East Lake Jackson

Ochlockonee Landing Tower Road, at the End of Road Reeves Landing

Reeves Landing Road on NW Lake Miccosukee

Rhoden Cove Landing Rhoden Cove Road on East Lake Jackson Sunset Landing Old Bainbridge Road on West Lake Jackson

US 27 North Landing Lake Jackson

**Van Brunt Landing** Lake lamonia Road on NE Lake lamonia

Vause Landing Jack Vause Landing Rd off of SR 20 on SE Lake Talquin

Wainwright Landing Wainwright Road off of SR 20 on South Lake Talquin

Williams Landing William's Landing Road off of SR 20 on SE Lake Talquin

## LEON COUNTY CAMPGROUNDS

Phone Numbers Camping Information: Local: (850) 350-9560 Toll Free: (866) 350-9560

**Coe Landing Campground** 1208 Coe Landing Rd 20 RV Sites with 30 Amp hookups, Wifi, Showers, Dump Station

Williams Landing Campground 951 Williams Landing Rd 10 Tent or RV mixed use sites, Showers

Luther Hall Campground 2997 Luther Hall Landing Rd 10 Tent Camping Sites, Showers



## PUBLIC WORKS: OPERATIONS

#### ALIGNING BOARD PRIORITIES WITH OPTIMIZED RESOURCES

#### PEOPLE FOCUSED. PERFORMANCE DRIVEN.

#### **Goal Statement**

To provide for the safety and convenience of the public by constructing, maintaining, beautifying and protecting our infrastructure, which includes transportation maintenance, stormwater maintenance, right-of-way maintenance, and mosquito control services.

#### Strategic Initiatives/Support Highlights Environment

- Completed a drainage improvement project in Woodlands subdivision, with a goal of reducing yard flooding and standing water in roadside ditches. The project involved re-grading all of the neighborhood ditches to obtain a positive flow, and the replacement of nearly all the driveway culverts and headwalls.
- County residents received 250 Little Gem Magnolias through the Adopt-A-Tree Program, funded by the Leon County Tree Bank.
- Staff received fertilizer and pesticide applicator training through the Leon County Cooperative Extension Service.

#### **Quality of Life**

- Made expansions and improvements to the Apalachee Regional Park cross country running trail and constructed a new parking area for patrons.
- Assisted with ground preparation for the Pumpkin Place Community Garden on Faulk Drive.
- Completed 18 burials at the Leon County Serenity Cemetery, as part of the Indigent Burial Program.

#### **Contact Us**

(850) 606-1400 www.LeonCountyFL.gov/PubWorks

## TRANSPORTATION INFRASTRUCTURE

- Cleaned and repaired more than 30 miles of roadside ditches, which will improve water quality and reduce the potential for stormwater impacting adjacent properties.
- Removed more than 300 cubic yards of trash from the Lake Henrietta trash racks. Through the collection of plastics, tires, and other materials by these racks, the water quality of Lake Henrietta, Lake Munson, and the aquifer is protected.
- Refurbished 98.58 line miles of pavement striping to improve driver visibility on our roadways.
- Performed 4.803 miles of road resurfacing with Open Grade Hot Mix (OGHM). The OGHM pavement is more environmentally friendly asphalt, which provides for a certain degree of stormwater treatment within the asphalt mat.
- Maintained more than 738 acres of landscaped areas throughout Leon County.
- Responded to 8,982 requests for various services throughout the year.
- During this past year, Operations:
  - Installed and repaired approximately 19,600 street signs throughout Leon County.
  - » Repaired over 103 miles of road shoulders.
  - » Painted more than 106,000 square feet of pavement traffic symbols.



#### Did You Know

Leon County collected and recycled more than 2,000 discarded tires, which are popular breeding grounds for mosquitoes.



Stormwater crews installing driveway culverts

## PUBLIC WORKS: FLEET MANAGEMENT

#### ALIGNING BOARD PRIORITIES WITH OPTIMIZED RESOURCES

#### PEOPLE FOCUSED. PERFORMANCE DRIVEN.

#### **Goal Statement**

To provide the best quality maintenance and repair at the most economical cost to taxpayers of Leon County.

#### Strategic Initiatives/Support Highlights

#### Environment

- The six-member Green Fleet Team continued its work to achieve the following goals: increase the number of vehicles and heavy equipment using alternative fuel; increase the average miles per gallon; reduce overall fuel consumption by 3% by 2015; implement a green driver education program for all employees driving County vehicles; and implement an anti-idling program.
- Purchased 16 alternative fuel vehicles during FY 2013: two electric, 4-wheel drive all-terrain vehicles; an electric forklift for the Public Safety Complex; and 13 bi-fuel trucks (compressed natural gas).
- Recycled batteries, motor oil, oil filters, tires, and approximately 90% of all automotive parts.
- Expanded the use of Echo Power Synthetic Blended recycled motor oil, eliminating the need for virgin crude oil. Fleet Management utilized over 2,000 gallons of this product during FY 2013.

#### **Contact Us**

(850) 606-2000 www.LeonCountyFL.gov/Fleet

## **VEHICLE REPAIR & PREVENTATIVE MAINTENANCE**

- To promote efficiencies within Fleet Management and improve the management of resources, the team:
  - » Performed 1,000 preventative maintenance services.
  - » Automated fueling sites at the Solid Waste Landfill, Transfer Station, and Pedrick Road to provide electronic inventory control.
- In order to properly manage the community's financial resources, Fleet Management regularly pursues cost-saving opportunities such as:
  - » Investing in new hybrid vehicles. The average miles per gallon (MPG) of hybrid vehicles purchased in FY 2013 was 28.72. A comparable hybrid vehicle purchased in FY 2009 yielded an average MPG of 24.09. This is an increase of 4.63 miles in the average MPG.
  - » Collected \$106,600 in surplus vehicle and equipment auctions and \$123,000 in buy-back equipment for a total of \$229,600. Additionally, \$1,050 was collected for the sale of used motor oil.
  - » Expanded the use of Echo Power Synthetic Blended recycled motor oil, eliminating the need for virgin crude oil. Fleet Management utilized over 2,000 gallons of this product during FY 2013.
  - » The Fleet Division purchased 16 alternative fuel vehicles during FY 2013.

Did You Know



Through the Green Fleet program, Leon County increased the average miles per gallon of the Leon County fleet by 4.63 miles per gallon, or 19%.



*Heavy equipment maintenance* 



Ambulance maintenance



## PUBLIC WORKS AND COMMUNITY DEVELOPMENT: FACILITIES MANAGEMENT



#### ALIGNING BOARD PRIORITIES WITH OPTIMIZED RESOURCES

#### PEOPLE FOCUSED. PERFORMANCE DRIVEN.

#### **Mission Statement**

To serve the people of Leon County as a responsible steward of public real estate and building infrastructure necessary to support County operations in a timely, professional and cost-effective manner.

#### Strategic Initiatives/Support Highlights Quality of Life

- Improving the Lake Jackson Town Center at Huntington to serve as a town center as part of a sense of place initiative. A new Leon County community center was opened next door to the recently expanded and renovated Lake Jackson Branch Library. Additional town center site improvements are nearing completion.
- Constructed and opened the Public Safety Complex.

#### Environment

• The Leon County Cooperative Extension building (Sustainable Demonstration Center) produced renewable energy at least equal to the amount of energy consumed over the course of the year as a result of improvements the County made to the 50-year-old facility, making it a net-zero energy use building.

#### Governance

• Identified opportunities for vacant, underutilized County-owned property, such as flooded-property acquisitions, to be made more productive.

**Contact Us** 

(850) 606-5000 www.LeonCountyFL.gov/Facilities

## **PROFESSIONAL CONSTRUCTION & MAINTENANCE FOR COUNTY BUILDINGS**

- Leon County managed the construction of the Public Safety Complex (PSC), under budget and on time. This 100,000 square foot facility, which was projected to cost \$47.5 million, was delivered on-time and under budget. The PSC was constructed in partnership with the City of Tallahassee and the Leon County Sheriff's office. The PSC:
  - » Meets Department of Defense anti-terrorism and FEMA tornado shelter requirements
  - Is self-sustaining with redundant supporting power and cooling systems.
  - » Is projected to operate
     28% more efficiently than a
     conventional building, according
     to the Leadership in Energy and

Environmental Design (LEED) comparison model. The PSC, which will receive LEED Silver certification, is energy efficient with extensive L.E.D. lighting and a chilled water system, using a geothermal condensing water source.

• Completing improvements to the Lake Jackson Town Center at Huntington, as part of a sense of place initiative (refer to page 40).

## Demonstrating Highest Standards of Public Service

Leon County was awarded Facility Maintenance Decisions

Final Facility Maintenan Decisions

 ed Facility
 Maintenance Decisions

 Facility
 magazine's 2013

 Maintenance
 Achievement Award

 Decisions<sup>-</sup>
 for sustainability.



Lake Jackson Town Center Before & After

Constructed and opened a new Leon County community center adjacent to the expanded Lake Jackson Branch Library that opened last year. Additional improvements to the town center that are nearing completion include:

- » Pedestrian walkways, which connect parking areas, a new StarMetro bust stop, and sidewalks along Fred George Road.
- » Walking trails for patrons and new landscaping.
- Operated the Sustainable Demonstration Center (the Leon County Cooperative Extension building) as a net-zero use facility, as intended through renovations completed in 2012. Renovations included the addition of solar power and an ultra-energy efficient geothermal heating and air system. One year later, the data proves this retrofitted 50-year-old building produces renewable energy at a rate equal to or greater than what the building annually consumes.

## PUBLIC WORKS AND COMMUNITY DEVELOPMENT: DEVELOPMENT SUPPORT & ENVIRONMENTAL MANAGEMENT (DSEM)

#### ALIGNING BOARD PRIORITIES WITH OPTIMIZED RESOURCES

#### PEOPLE FOCUSED. PERFORMANCE DRIVEN.

#### **Mission & Goal Statements**

**DSEM:** To support the development of a sustainable community and its built environment, while protecting and preserving our natural resources to maintain the quality of life for all citizens while building positive relationships through exceptional customer service.

**Development Services:** Guide and support the development of sustainable communities through the adopted policies of the Comprehensive Plan and development standards of the Land Development Code, while ensuring and promoting the quality of life for all citizens of Leon County.

**Building Plans Review and Inspection:** Ensure that built environments are safe, accessible and energy efficient through compliance with all applicable construction codes, plans review, inspections, the use of automated technologies, and continuing staff development.

**Environmental Services:** Provide high quality technical and scientific permitting and review services to the public and to disseminate environmental information to the public and government agencies in support of environmental protection efforts.

**Permit and Code Services:** Administer, centralize, coordinate, and facilitate licensing code compliance, citizen review boards, and growth and environmental management services to residents, property owners and land development professionals served by DSEM, in order to achieve compliance with adopted ordinances and policies.

**Contact Us** 

(850) 606-1300 www.LeonPermits.org

## PERMITTING, INSPECTION, DEVELOPMENT & SUPPORT

#### **Development Services Division**

- Continued to support new development and redevelopment of property and ensured that all developments complied with the applicable requirements. During the year, Development Services issued 8 concurrency certificates, reviewed 665 applications for land use compliance, reviewed 29 exempt subdivision applications, reviewed 33 site and development plan applications, and issued 101 permitted use verifications.
- Initiated the development of a new property addressing database system which incorporates geo-spatial referenced data ensuring the most accurate and precise location for assignment of physical addresses for buildings in the County.
- Provided a "Lunch and Learn" for the business community to provide business owners the opportunity to identify potential improvements to land development requirements and procedures to help support business expansion.

#### **Building Plans Review and Inspection Division**

- Continued to ensure building safety within unincorporated Leon County: performed 15,691 building, electrical, plumbing and mechanical inspections; completed 9,204 plan reviews; and issued 4,602 building permits.
- Leon County understands that building projects, both big and small, happen day and night, weekdays and weekends. If a family needs electrical service repaired to power appliances or their heating and cooling, the work may occur after-hours or on the weekend. Now Leon County employees from Building Plans Review and

#### Did You Know



DSEM staff is available to meet with Homeowners and Neighborhood Associations periodically to address code enforcement topics. Inspection Division can perform inspections at times not only convenient, but necessary for County residents. This expanded service demonstrates Leon County's commitment to a culture of performance that delivers effective, efficient services to people throughout the community. Previously, single-family dwellings were only inspected during normal work hours and not on the weekend. Citizens can take advantage of this new service immediately.

#### **Environmental Services Division**

- Assisted the Planning Department with amendments to the Comprehensive Plan regarding significant slope requirements in the Urban Services Area. Drafted significant slope regulatory changes to the Land Development Regulations proposed for Board adoption.
- Continued to protect the community's natural features: reviewed and approved 45 Natural Features Inventories, 99 site plans, 26 operating permits, 400 single-family permits, 206 operating permit renewals, and 70 environmental permits. Also, provided customer service to over 1,600 call/walk-in customers and performed more than 7,000 environmental inspections.

#### Permit & Code Services Division

- Development support through customer service is critical. During the year, more than 12,792 walk-in customers were assisted, over 32,652 phone calls were answered, and over 238 online Citizens Connect service requests were addressed. Additionally, 1,409 contractor licensing customers were supported over the phone or in person.
- Staff responded to 3,339 code compliance calls from citizens, reporting issues such as public nuisances, junk, illegal dumping, or illegally removing trees or filling wetlands, resulting in 886 site inspections, and the presentation of 120 cases before the Code Enforcement Board for resolution.

#### ALIGNING BOARD PRIORITIES WITH OPTIMIZED RESOURCES

#### PEOPLE FOCUSED. PERFORMANCE DRIVEN.

## Strategic Initiatives/Support Highlights

- Economy
- Waived all County review and building permit fees for the construction of new, single-family dwellings, installation of manufactured homes, and additions and alterations to existing single-family dwellings for honorably discharged veterans with a 100% service-connected disability. Three Leon County veterans benefitted from this waiver through cost reductions, totaling more than \$3,000 during the first three quarters of FY 2013.
- Suspended fees for extensions to development orders and building permits to allow property owners to maintain their approvals without incurring additional costs.
- Integrating low-impact development practices into the development review process to reduce the overall size of a development project's required stormwater holding pond, while also enhancing water quality.
- Updating 100-year floodplain data in GIS, based on site-specific analysis received during the development review process, to ensure future development is permitted outside of flood prone areas, and to provide a database to assist property owners and consultants with the design of proposed developments.

#### **Quality of Life**

• Instituted a property registration process for abandoned real property to ensure vacant properties are adequately maintained.

#### Governance

 Began offering after-hours and weekend building inspections for certain types of construction projects. This change allows contractors the ability to expand their hours of operations. It is anticipated to especially assist roofing, HVAC, and other specialty contractors, and will also provide homeowners the opportunity to be present during the County's final inspection of their project.



DSEM Lunch and Learn

- Implemented the new Abandoned Property Registration Ordinance, approved by the Board on March 12, 2013. This ordinance establishes a registration program as a mechanism to protect neighborhoods from becoming blighted through distressed and/ or abandoned properties which are subject to mortgages that are in default. In 2013, there were 373 properties registered within unincorporated Leon County.
- The Development Services Addressing Section assigned or verified over 2,470 addresses.
- Service Advisors provided assistance to approximately 1,055 walk-in customers and approximately 3,067 telephone customers in 2013.
- To safeguard property owners, staff verifies contractors' and subcontractors' licenses to ensure all appropriate licenses, workers compensation and general liability are current before issuing permits.



Building Inspection

## PUBLIC WORKS AND COMMUNITY DEVELOPMENT: DEPARTMENT OF P.L.A.C.E | BLUEPRINT 2000

#### ALIGNING BOARD PRIORITIES WITH OPTIMIZED RESOURCES

#### PEOPLE FOCUSED. PERFORMANCE DRIVEN.

#### **Mission Statement**

To implement the Blueprint program in a timely and cost-effective manner, utilizing sound but innovative business practices while keeping the citizenry informed and involved.

#### Strategic Initiatives/Support Highlights

Blueprint 2000 (BP2000) is a division of the Department of PLACE (Planning, Land Management, and Community Enhancement). BP2000 plans, designs, and constructs infrastructure and environmental projects funded from the one-cent localoption sales tax. BP2000 is managed by the Intergovernmental Agency Board, which consists of the seven Leon County Commissioners and the five City of Tallahassee Commissioners. BP2000 also works with a 13-member Citizens Advisory Committee and technical staff from City and County departments.

The City and the County Commissions agreed to a joint management approach for the implementation of BP2000 projects, which are allocated 80% of the funds generated from the one-cent local-option sales tax. Additionally, 10% of the one-cent sales tax revenue is allocated to support County projects, and 10% is allocated to support City projects, as approved by the respective Commissions.

PLACE emphasizes the desire to create a livable, sustainable community and coordinates BP2000 and Planning activities for Leon County and the City of Tallahassee.

**Contact Us** 

(850) 219-1060 www.BluePrint2000.org

## PRESERVE, PROTECT & ENHANCE THE COMMUNITY'S QUALITY OF LIFE

- Blueprint 2000, managed through the joint Leon County/ City of Tallahassee Intergovernmental Agency, is committed to preserve, protect and enhance the community's quality of life through holistic and coordinated planning, transportation, water quality, environmental and green space projects.
  - » Completed improvements to Franklin Boulevard, which runs six blocks from Tennessee Street to Cascades Park. While the project focused on providing flood relief and improved stormwater management, roadway enhancements were incorporated that make it an enticing gateway to Cascades Park, including: bike lanes, lighting, abundant landscaping, broad sidewalks, benches, and drinking fountains for pedestrians and pets, too.
  - » Constructing Cascades Park, which will be the social center of our community when it opens in 2014, encompasses the arts, entertainment, history, education, wellness, and pride. Forming a gentle bend in the southeast corner of Tallahassee's downtown, it will include an amphitheater, multi-use trail and bike paths, interactive water play

plaza, commemorative Smokey Hollow, timeline walkway, children's play area and many other furnishings. The park will also provide significant stormwater management facilities to abate flooding problems along Franklin Boulevard and South Monroe Street.

- » Constructing a signature pedestrian bridge, to cross South Monroe Street, to connect Cascades Park with the Capital Cascades Trail, near the State Capitol. Construction will begin winter 2013.
- » Constructed Coal Chute Pond, a downtown regional stormwater facility that is an integral part of the Gaines Street and FAMU Way corridors.
- Constructing a 2.5-mile, Capital Circle Northwest/ Southwest road-widening project, which includes enhanced median and border landscaping typical of other Blueprint roadway projects. A 90-foot bridge will be constructed over Gum Creek, improving the hydrology of Gum Swamp. Additionally, wildlife crossings will be constructed under the roadway, north and south of the bridge. Construction began late 2012, and is anticipated to take 3 years to complete.
- » Completed a 1.15 mile segment of Capital Circle (Crawfordville Highway to Woodville Highway). The

project was funded by the 2009 American Recovery and Reinvestment Act Program. The project improvements included three 12-foot travel lanes in the eastbound direction and four 12-foot travel lanes in the westbound direction, bicycle lanes, sidewalks, a mixed use trail stormwater improvements and landscaped medians and borders.



Cascades Park

## PUBLIC WORKS AND COMMUNITY DEVELOPMENT: DEPARTMENT OF P.L.A.C.E. | PLANNING

#### ALIGNING BOARD PRIORITIES WITH OPTIMIZED RESOURCES

#### PEOPLE FOCUSED. PERFORMANCE DRIVEN.

#### **Goal Statement**

To provide accurate information, creative and effective planning recommendations, and expertise in the areas of long-range land use, environmental, and transportation planning for the orderly growth of Leon County and the Tallahassee community.

#### Strategic Initiatives/Support Highlights Quality of Life

- Updated the Greenways Master Plan, which proposes an extensive system of multiuse trails intended to: connect residential areas to current and proposed greenways and parks where feasible, and identify environmentally sensitive areas for acquisition in order to provide increased flood mitigation and water quality enhancements, and/or critical species habitat. The update includes 29 proposed projects, totaling approximately 139 miles (78 miles within unincorporated Leon County and 61 miles within City limits).
- Constructing the Cascades Park amphitheater, and working with neighborhood representatives regarding their noise level and parking concerns.
- Opened the Design Studio.
- Developed a bike route system, and established a joint City/County Citizen Bicycle Working Group.
- Revised the County's Historic Preservation Ordinance, and adopted incentives to generate increased interest in historic preservation.

#### **Contact Us**

(850) 891-6400 www.LeonCountyFL.gov/Planning

## PLANNING TODAY FOR TOMORROW'S COMMUNITY

- Led the Lake Jackson Town Center at Hungtington ("Town Center") Sense of Place Initiative, which the Board of County Commissioners approved on June 18. The initiative identifies three guiding strategies, developed from Huntington area residents' input during a community workshop:
  - » Continue investing in the Town Center, which was a shopping center that had fallen into disrepair prior to the County's purchase in 2009. County investments have included renovation and construction of a new, expanded Lake Jackson Branch Library and adjacent community center.
  - » Improve walking and biking connections between neighborhoods and the Town Center. Leon County recently completed new sidewalks that connect Springwood Elementary with the Town Center, and improvements to Fred George Road to improve pedestrian safety.
  - » Utilize the area's natural and historic resources.
- Developing a wayfinding system for key destinations that includes pedestrian, vehicular, bicycle route and gateway signage. Besides being functional, this attractive family of signs will help brand and support a sense of place for key areas of the community. An example is the prototype pedestrian sign located on Kleman Plaza.

#### Did You Know

Design Studio staff can informally guide applicants through development regulations and assist with conceptual site designs for properties in Leon County. Staff can also assist in facilitating high quality design ideas that can be included within development projects and enhance the community.



Lake Jackson Town Center at Huntingon: Sense of Place Community Workshop

- The Tallahassee-Leon County Comprehensive Plan embodies a community vision for guiding growth in Leon County, and helps manage growth to ensure the quality of life desired by Tallahassee-Leon County residents. The plan is assessed and amended annually to address changes in local conditions or State policy. Plan amendments that were adopted this year include:
  - » Map amendments that increased development potential on approximately 30 acres of land within the City and County. The majority of this land was already developed and the changes removed barriers to reinvestment.
  - » Changes to the Conservation Element relaxed regulations of significant grades within the Urban Service Area in order to increase opportunities for development in targeted areas while ensuring protection of our community's natural resources.

## OFFICE OF RESOURCE STEWARDSHIP: SUSTAINABILITY

#### ALIGNING BOARD PRIORITIES WITH OPTIMIZED RESOURCES

#### PEOPLE FOCUSED. PERFORMANCE DRIVEN.

#### **Mission and Goal Statements**

Office of Resource Stewardship: The mission of the Leon County's Office of Resource Stewardship is to provide leadership and coordination of services through the Office of Sustainability, the Division of Solid Waste, and the Cooperative Extension Program, in order to identify opportunities for synergy and added efficiencies between each work-group to effectively promote stewardship of the community's natural, societal, and economic resources.

**Sustainability:** The Office of Sustainability's goal is to enhance our community's environmental, economic, and social resilience by promoting adoption of sustainability practices within County government and the community at large.

#### Strategic Initiatives/Support Highlights Environment

- Expanded the community gardens program.
- Developing "green fleet" initiatives, including expanded use of compressed natural gas, in partnership with the Leon County School Board.
- Achieved the net-zero milestone. The 60-kW solar photovoltaic array and geothermal heating and cooling system installed last year at Leon County's Sustainable Demonstration Center, located at 615 Paul Russell Road, produced as much energy as the building consumed over the past year.
- Implementing the Commercial Property Accessed Clean Energy (PACE) program, as a means of financing energy efficiency upgrades or renewable energy installations for buildings.

#### **Contact Us**

(850) 606-5300 www.LeonCountyFL.gov/Sustainability

## **GROWING GREEN TOGETHER**

- Leon County hosted the Sustainable Communities Summit, which gathered 350 people for a high-energy day engaged in learning about sustainability resources, hearing from nationally recognized speakers, and connecting with one another. The theme of the summit was "Collaboration for a More Resilient Community" and the event emphasized local knowledge, resources and businesses. The event encompassed 42 presenters in 16 panel sessions on topics that ranged from composting to beekeeping, and community garden organization to nature discovery.
- Leon County is committed to educating the community on vital sustainability issues on an ongoing basis. Over the past year, programs have included:
  - » "Let's Get Growing" seminars that informed citizens about basics of starting community gardens.

- » "Eco-Talks" presented in conjunction with the ongoing EcoTeam project and also open to the general public. Local experts presented informative lectures on, "Understanding Our Local Water World," "Sustainability and Waste Management," "A Look into Our Community's Energy Future," and "Sustainable Mobility."
- "Community Matters: Topics of Interest for a Sustainable Community," a new quarterly series of programs jointly hosted by the Leon County Public Library System and the Leon County Office of Sustainability.
- The Office of Sustainability now distributes a quarterly electronic newsletter intended to inform and inspire County residents.
- Leon County is committed to effective collaboration with community partners. Among the initiatives carried out with



*Talla-Happy Sunflowers at Springtime Tallahassee* 

leadership from Leon County, in conjunction with community organizations, are:

»

**Community Carbon Fund (CCF)** -Leon County is a partner with Sustainable Tallahassee in the CCF, which assists organizations that serve the poor and disadvantaged in implementing energy upgrades at their facilities. Energy conservation upgrades cut utility costs and allow more funding for core services, while also reducing carbon emissions and utility load. With support that includes \$15,000

in County funding, the CCF has replaced water heaters and other appliances with Energy Star certified models, provided new thermostats and upgraded lighting.

EcoTeams - Leon County continues to provide leadership and support for EcoTeams, an informal sustainability education and action project coordinated by Sustainable Tallahassee. The program provides citizens access to information about conserving resources and improving household financial sustainability, as well as a chance to form a supportive peer network. EcoTeams meet in neighborhoods, workplaces, places of worship, and other locations in the community.

Did You Know

Leon County cleans all its buildings - over one million square feet of space – with non-toxic cleaning products.



Leon County Community Garden

- » News Articles Along with other members of the Capital Area Sustainability Council, Leon County contributes to the Tallahassee Democrat's bi-weekly column entitled "Greening Our Community."
- Talla-Happy Sunflowers Staff assisted the ad hoc Talla-Happy Sunflowers organization, which emerged from the "For the Love of Cities" program co-sponsored by the County. Volunteers distributed more than 8,000 packets of sunflower seeds at Springtime Tallahassee and marched alongside the County float, which was decorated in a sunflower theme. Staff continues to work with this organization and encourages plantings on County properties, with appropriate varieties to "plant smiles" across the community.



Sustainable Communities Summit



Cooperative Extension Net-Zero Facility

## OFFICE OF RESOURCE STEWARDSHIP: SOLID WASTE MANAGEMENT

#### ALIGNING BOARD PRIORITIES WITH OPTIMIZED RESOURCES

#### PEOPLE FOCUSED. PERFORMANCE DRIVEN.

#### **Goal Statement**

To provide an integrated solid waste management system dedicated to excellent customer service and responsible fiscal and environmental stewardship.

#### Strategic Initiatives/Support Highlights Environment

- Rebid waste collection services for the unincorporated area of Leon County, resulting in a contract with Waste Pro at a 30% rate reduction, saving customers \$72 per year.
- Reduced solid waste hauling costs by renegotiating Waste Management, Inc.'s contract, resulting in a 10% reduction in the per ton rate, which is projected to collectively save the City and County \$435,000 a year.
- Advanced the method of recycling from dual-stream to a more convenient singlestream approach, allowing all recyclables to be comingled into one bin. By simplifying the manner in which residents recycle, participation is anticipated to increase by approximately 30%.
- Comprehensively assessed Transfer Station operations, resulting in a Request for Proposals to potentially privatize operations. No proposals were received, which is construed to be a clear statement that a private vendor was unable to exceed current productivity at a reasonably lower cost.

Contact Us

(850) 606-1800 www.LeonCountyFL.gov/SolidWaste

## CUSTOMER SERVICE, ENVIRONMENTAL STEWARDSHIP & INNOVATION

- Leon County's Hazardous Waste Center continued to be a onestop location for hazardous waste and electronics disposal, and continued to promote the reuse and recycling of these products.
  - » Processed 359 tons of potentially hazardous material from 10,376 residents, of which 219 tons (61%) was removed from the solid waste stream through recycling or reuse.
  - The Swap Shop continued to promote the reuse of household products, and continues to be a popular feature of the Household Hazardous Waste Program. Usable household products the program receives, such as paint, pool chemicals and polishes, are available to the public at no charge. This includes returning 37 tons of household products to the community through the Swap Shop and 6,015 gallons of reblended latex paint through the ReNew Paint program in the previous year.
- Leon County Solid Waste recycled 532 tons of electronic scrap.
- Leon County surpassed the State of Florida's current recycling goal of 40% by processing 42% of the waste stream at recycling facilities.

- Leon County's Solid Waste Management Facility conducted an open house to celebrate the 2012 America Recycles Day. It included a compost bin/rain barrel sale, free paper shredding, recycling activities and a 5K Trash Dash.
- Continued to support the Sharing Tree, a community resource for reuse and recycling of office and art supplies that would otherwise be destined for the landfill.
- In response to citizens' requests, kept the Rural Waste Services Centers ("roll-off" centers) open, supported by a modest user fee.
- Free mulch is available all year long to county/city residents at all Rural Waste Services Centers.

#### Demonstrating Highest Standards of Public Service

Florida Chapter of North American Hazardous Materials Management Association awarded Leon County's Household Hazardous Waste program "The Community Service Award" for 2013. The award recognizes programs that go beyond the usual in service to its community.



America Recycles Day



Solid Waste Transfer Station



## OFFICE OF RESOURCE STEWARDSHIP: COOPERATIVE EXTENSION



#### ALIGNING BOARD PRIORITIES WITH OPTIMIZED RESOURCES

#### PEOPLE FOCUSED. PERFORMANCE DRIVEN.

#### **Goal Statement**

To provide researched-based educational programs and information on horticulture, agriculture, natural resources, forestry, family and consumer sciences, and 4-H youth development, empowering citizens of Leon County to make decisions and behavior changes that contribute to an improved quality of life and a more sustainable community.

#### Strategic Initiatives/Support Highlights Environment

• Leon County's Cooperative Extension Division trained and certified over 1,000 commercial landscape maintenance and land management professionals. Participants received certification and/ or continuing educational units ensuring compliance with pesticide application laws and other regulations safeguarding our environment.

#### **Quality of Life**

- In-depth nutrition education classes were completed by 152 Expanded Food and Nutrition Education Program (EFNEP) and/ or limited resource adults with children, 315 senior citizens and 811 limited resource youth. As a result, 86% of participating adults made at least one positive change in their food consumption habits and 81% of participating youth increased their nutrition knowledge.
- Engaged more than 7,800 youth in 4-H programs and activities. Youth enhanced their decision making, leadership and communication skills. Over 200 youth increased their skills and knowledge in environmental stewardship by participating in 4-H day and overnight camping experiences.

#### **Contact Us**

(850) 606-5200 www.LeonCountyFL.gov/CoopExt

## CULTIVATING SOLUTIONS FOR YOUR LIFE

- Many people enjoy growing their own fruits and vegetables, while others garden out of necessity. Over 20% of people in Leon County are food insecure.
  - The division reached 3,888 people through its low-impact sustainable gardening educational programs – a 262% increase over last year. Through the work of faculty, staff and Master Gardener volunteers, the demonstration garden and community gardens produced donations of 854 pounds of produce, 173 pounds of nonperishable food and more than 1,000 vegetable seedlings to Second Harvest food bank for distribution to low-income individuals and families. Additionally, faculty partnered with 17 Leon County schools in garden projects.
  - » Master Gardener, Master Wildlife Conservationists, Family & Consumer Sciences, and 4-H youth and adult volunteers contributed 18,415 hours of volunteer service to Cooperative Extension programs. This is the equivalent of 9 full-time employees.
- Master Gardener volunteers and staff conducted the center's annual Fall and Spring Open Houses. Over 1,000 community members attended to learn more about the services offered. Local gardeners were educated on how to make their landscapes more

#### Did You Know

Cooperative Extension established one public school vegetable garden and two community vegetable gardens.

454 residents received technical assistance concerning sustainable agriculture and equine care through workshops, group consultations and farm visits.



4-H Horticulture Club

Florida-friendly, how to select the right plant for the right place, and how to bring birds and butterflies into their gardens.

- Leon County Cooperative Extension is a partnership between Leon County, the University of Florida, and the United States Department of Agriculture, who share in its planning, financing, and operation.
- Data proves that the Sustainable Demonstration Center, the 50-year old building that houses Cooperative Extension, with the addition of solar power and an ultra-energy efficient geothermal heating and air system, is a net-zero energy building meaning the site produces renewable energy at a rate equal to or greater than what the building annually consumes. The building includes 253 solar photovoltaic cells on a ground-mounted structure that doubles as shaded parking. The solar array is sized to a 60-KW system compared to a 5-KW system used in the average home. This solar array supplies about 40% of the energy needed to power the 13,000 square-foot building.

## OFFICE OF HUMAN SERVICES & COMMUNITY PARTNERSHIPS (HSCP): HUMAN SERVICES/PRIMARY HEALTHCARE/CHSP

#### ALIGNING BOARD PRIORITIES WITH OPTIMIZED RESOURCES

#### PEOPLE FOCUSED. PERFORMANCE DRIVEN.

#### **Mission and Goal Statements**

......

HSCP: To build a stronger, healthier community by providing a safety net of resources, services, and solutions for citizens in need, in partnership with our community.
Human Services: To serve as a safety net to enhance the quality of life for residents by providing resources, access to social services, and short-term financial assistance.
Primary Healthcare: To improve the health of citizens by providing quality and costeffective health services through collaborative community partnerships.

#### Strategic Initiatives/Support Highlights Quality of Life

- Began offering National Association of Counties' (NACo) Dental Discount Program. Individuals and families can receive discount coverage for a low annual or monthly cost. After subscribing to the dental program, residents can save from 5% to 50% on dental procedures.
- As mandated by State law, Leon County paid more than \$2.5 million as a Medicaid Match for Medicaid patients' hospital stays and for nursing home residents.
- Continued to support, fund and administer the Community Human Services Partnership (CHSP), in partnership with the City and United Way, effectively distributing human services program funding throughout the community.

Contact Us

56

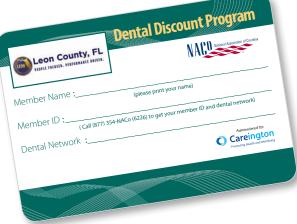
(850) 606-1900 www.LeonCountyFL.gov/HSCP

## PRESERVING & IMPROVING THE HEALTH AND WELFARE OF CITIZENS

- Provided funding to community healthcare partners (collectively "CareNet") as part of a countywide effort to offer critical health services to uninsured and indigent residents:
  - » Leon County's investment in health services has helped realize a return of \$5.67 for every \$1 of County tax revenue contributed to CareNet.
  - » Leon County contributed \$1.7 million to help fund more than 20,000 visits for primary care and mental health services for uninsured and indigent residents at Neighborhood Health Services, Bond Community Health Center, and Apalachee Center.
  - » Leon County's contribution of \$130,043 to Capital Medical Society Foundation's WeCare Network for care coordination helped nearly 500 residents, who would not otherwise be able to afford services, receive specialty medical and dental care valued at over \$2 million.
- Leon County, in partnership with the City, the United Way, and more than 100 volunteers on Citizen Review Teams: reviewed 117 programs that applied for CHSP funding; conducted 84 agency site visits; and recommended \$4.78 million in funding allocations. Leon County allocated \$825,000 for 2013 CHSP funding.



CareNet Partners



- Provided more than \$638,156 to Apalachee Center for mandated mental health and substance abuse services for more than 1,100 residents, in accordance with the Baker and Marchman Acts.
- Assisted 101 families, a total of 241 eligible residents, with emergency assistance for basic necessities, such as rent, utility, food, and medication as part of Leon County's Direct Emergency Assistance Program.
- Leon County builds local and national partnerships to provide eligible residents with critical and life-saving prescription drugs at reduced costs:
  - Uninsured residents with limited income received over 46,000 prescription medications, valued at more than \$4.4 million (through the CareNet partnership with FAMU Pharmacy, Bond Community Health Center and Neighborhood Health Services).
  - » Leon County residents used Leon County's free Prescription Discount Card, made possible through the County's partnership with the National Association of Counties (NACo), to fill more than 4,200 prescription medications not covered by insurance.

## OFFICE OF HUMAN SERVICES & COMMUNITY PARTNERSHIPS: VOLUNTEER SERVICES

#### ALIGNING BOARD PRIORITIES WITH OPTIMIZED RESOURCES

#### PEOPLE FOCUSED. PERFORMANCE DRIVEN.

#### **Goal Statement**

To empower citizens to answer local needs through volunteerism and community engagement.

#### Strategic Initiatives/Support Highlights

#### Governance

- Leon County government encourages residents to become partners in public service by serving as volunteers and interns, recognizing they are essential to the community's success.
- Leon County's Division of Volunteer Services works closely with a broad array of community organizations. Leon County's Get Connected portal is the "answer" to developing long-term relationships with members of our community and eliminates the guess work about how citizens can connect with opportunities to serve. More than 200 organizations have listed their volunteer opportunities with the Get Connected portal at: VolunteerLEON.org
- VolunteerLEON provides internal staff training for successful volunteer and internship programs, and training pays off. For example, Leon County Library's volunteer retention rate is 85% which speaks favorably to the fact the volunteers are well managed and feel valued. Nationally, the number one reason volunteers quit is that they were poorly managed and felt their time was wasted.

**Contact Us** 

(850) 606-1970 www.VolunteerLEON.org

## **RESPONSIVE VOLUNTEERISM & COMMUNITY ENGAGEMENT**

- Through the Division of Volunteer Services, commonly referred to as VolunteerLEON, Leon County leverages the vast talents and resources of our community's residents for the benefit of a diverse group of organizations and individuals:
  - » More than 4,500 citizens volunteered in Leon County government through internships and volunteer service in County programs and special events, contributing over 100,000 hours of time, talent and skills.
  - » VolunteerLEON is listed as a "model" government-based volunteer program in the National Association of Counties 2012 Volunteer Toolbox Edition.
  - » VolunteerLEON is the only local resource that provides the Florida Volunteer Administration Certificate Program, a 24-hour volunteer management course that provides upto-date, practical guidance for the major areas of volunteer leadership and management. Participants have come from as far as Key West, Ft. Lauderdale, and Pensacola to earn this certificate.
  - » As part of the 9/11 National Day of Remembrance and Service, a VolunteerLEON-led effort, the community came together to remember, through positive action, the 9/11 victims, survivors, and those who rose up in service in response to those attacks. Over 250 community volunteers prepared more than 100 military care packages. In addition, VolunteerLEON partnered with four community organizations and volunteer groups to repair seven substandard houses, two of which belonged to veterans.

## Did You Know

VolunteerLEON offers many internships for dozens of majors throughout Leon County Government.

- VolunteerLEON and the American Red Cross support the activities of Community Organizations Active in Disaster (COAD), an association of humanitarian organizations that participate in all phases of a disaster situation.
- Leon County's Get Connected portal eliminates the guesswork about how citizens can connect with opportunities to serve, and provides a volunteer management system to track volunteer hours. More than 200 organizations have listed their volunteer opportunities with Leon County.



Volunteers assemble military care packages on 9/11 Day of Remembrance & Service

#### Demonstrating Highest Standards of Public Service

Walk a Day in a Solder's Boots won the 2013 Innovative Program



Award from the Florida Association for Volunteer Resource Management and the 2013 Innovative Program Award from the National Association of Volunteer Programs in Local Government.

## **OFFICE OF HUMAN SERVICES & COMMUNITY PARTNERSHIPS: VETERAN SERVICES**

#### ALIGNING BOARD PRIORITIES WITH OPTIMIZED RESOURCES

#### **PEOPLE FOCUSED. PERFORMANCE DRIVEN.**

#### **Goal Statement**

To assist veterans and their dependents in securing all entitled benefits earned through honorable military service, and to advocate for veterans' interests in the community.

#### Strategic Initiatives/Support Highlights

#### Economy

- Continued to focus resources on assisting veterans.
- Helped veterans and their dependents with processing benefit claims and obtaining other benefits entitled to them through the U.S. Department of Veterans Affairs and other Federal Agencies.
- Continued to fund and administer Leon County's Active Duty Grant Program, to help offset financial obligations for active duty service members and their families.
- Developed and funded Leon County's Veterans Emergency Assistance Program. which provides veterans in need with emergency financial support for expenses such as rent, utilities, temporary shelter, and transportation for medical treatment.
- Continued annual Operation Thank You events by honoring and welcoming home local Vietnam Veterans with a welldeserved Welcome Home ceremony at the Vietnam Veterans Memorial, followed by a pancake breakfast served by Leon County Commissioners.

#### **Contact Us**

(850) 606-1940 www.LeonCountyFL.gov/Vets

## VETERANS HELPING VETERANS

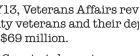
- Leon County has a long tradition of supporting its veteran community. In FY13, the Leon County Veteran Services Division:
  - Assisted more than 3,600 veterans and dependents in » person.
  - Facilitated claim actions that resulted in Leon County veterans receiving more than \$10.1 million in new awards.
  - Assisted over 50 unemployed veterans since May 15, 2012 to receive monies for retraining through the newly established Veterans Retraining Assistance Program, resulting in over \$975,000 in revenue being brought into the County.
  - Sent "Welcome" letters to all separating veterans who have designated Tallahassee as their home of record or as the place they will be relocating to after separation. These "Welcome" letters introduce Veteran Services and the services provided.
- To honor and recognize the service of Vietnam Veterans, Leon ٠ County hosted 2013 Operation Thank You at the Vietnam Veterans Memorial. Following the success of the 2012 event, the Board of County Commissioners designated Operation Thank You as an annual event, as part of its strategic initiative to support local armed forces members, veterans and their families. The event included the presentation of colors, performance of the National Anthem, remarks from Vietnam Veteran and former Prisoner of War Bruce Archer, and formal recognition of the Vietnam veterans. Over 400 citizens attended the event. Veterans were provided a copy of a proclamation from the Board of County Commissioners and a ceremonial challenge coin.
- The Board of County Commissioners continues to support and fund the Leon County Active Duty Grant Program to help offset financial obligations for active duty service members and their families. For FY13, the County distributed more than \$29,000 to veterans and their families through this program.

- The Board of County Commissioners developed and approved funding for the Veterans Emergency Assistance Program, which provides emergency financial assistance to help qualifying veterans meet critical, basic needs such as rent, mortgage, and utilities. The County distributed more than \$19,000 to veterans through this program in FY13.
- Leon County was a partner in the inaugural Honor Flight Tallahassee, which transported 79 World War II veterans and support personnel to Washington, D.C. to visit memorials dedicated to honor their service and sacrifices. An Honor Flight trip is provided at no cost to the veterans, and entirely funded by local fundraisers and community support. Leon County contributed staff support and \$15,000 to help offset the costs of this momentous, emotional event.
- Leon County was a partner in Homeless Veterans Stand Down, held in Tallahassee. This national initiative is modeled after the Stand Down concept used during the Vietnam War to provide a safe retreat for units returning from combat: a secure base camp where troops could take care of personal hygiene, get clean uniforms, enjoy warm meals, receive medical and dental care, and so on. That is the purpose of Stand Down for homeless veterans, which requires bringing support services to one accessible location. Leon County provided \$10,000 in direct funding, provided veteran benefits information to 300 attendees, processed 25 benefits claims, provided computer and print capabilities, and had provided staff support for formal court hearings.

#### Did You Know

In FY13, Veterans Affairs revenue for Leon County veterans and their dependents totaled over \$69 million.

Leon County is home to approximately 19,000 veterans.



## SERVING THOSE WHO HAVE SERVED US



Operation Thank You: Welcome Home Vietnam Veterans

Honor Flight

Leon County government is dedicated to serving veterans. In 2012, Leon County served over 18,000 veterans through welcome letters, emails, face-to-face consultations and phone calls. For his or her service, a veteran has earned many benefits. But sometimes the application process can be complicated. Leon County staff works to help veterans and their spouses process medical claims, retirement benefits, and even to receive assistance for certain approved emergency needs like heating and cooling.

But being a one-stop shop for local veterans is not the whole story of what Leon County does. In 2013, Leon County engaged the community on veteran events such as Honor Flight, Operation Thank You, and the Veterans Day Parade. Leon County supported Honor Flight Tallahassee, a program that flies World War II veterans – at no cost – to Washington D.C. to visit memorials dedicated to their service. Leon County Emergency Medical Services staff and others served as chaperones on the day-long trip. For some of the attendees, that day was their first chance to see the memorials honoring their service. Leon County also honored veterans at home. With the 2013 Operation Thank You event, Leon County recognized the service of Vietnam Veterans, many of whom returned without a proper welcome. Over 150 veterans attended the morning ceremony, a day that marked the 40-year anniversary of American troop withdrawal from Vietnam.



## OFFICE OF HUMAN SERVICES & COMMUNITY PARTNERSHIPS: HOUSING SERVICES

#### ALIGNING BOARD PRIORITIES WITH OPTIMIZED RESOURCES

#### PEOPLE FOCUSED. PERFORMANCE DRIVEN.

#### **Goal Statement**

To promote safe, sanitary and affordable housing through homeowner education, counseling, and home rehabilitation in the unincorporated areas of Leon County.

#### Strategic Initiatives/Support Highlights Economy

- As an approved Advisor Agency for the federally-funded, Florida Hardest Hit Foreclosure Prevention Program, Leon County government secured financial relief for 35 eligible residents, which gave them time to find new or sufficient employment, avoid foreclosure, and stay in their homes. Leon County homeowners who are unemployed, underemployed, or have reduced income may be eligible for assistance through the Unemployment Mortgage Assistance Program or the Mortgage Loan Reinstatement Program.
- Leon County rehabilitated seven lowincome residents' homes.
- Leon County replaced four low-income residents' substandard homes that were unsafe and unable to be rehabilitated.

#### **Contact Us**

(850) 606-1900 www.LeonCountyFL.gov/Housing

## HOUSING ASSISTANCE, COUNSELING & SOLUTIONS

- Housing Services ensures that extremely low, very low, low and moderate income level residents of Leon County have safe and sanitary housing, and preserves the supply of affordable housing in the County. The division accomplishes these goals through programs that include: down payment assistance to first-time homebuyers, foreclosure prevention assistance, home rehabilitation, and home replacement.
- Leon County is an Advisory Agency for the federally-funded, Florida Hardest Hit Foreclosure Prevention Program. In FY13, Leon County's Housing Division interviewed 70 Leon County residents who were prospective "Hardest Hit Fund" clients facing foreclosure and losing their homes. Through this program, Leon County government

secured funds for 35 eligible residents, and is finalizing eligibility and funding for additional residents. The funding residents receive provides them time to find new or sufficient employment, so they may avoid foreclosure. These efforts also help mitigate property value loss for the Leon County community.

- Leon County continuously identifies opportunities to participate in federal and state programs beneficial to the community with respect to housing.
  - » More than 100 Leon County homeowners and prospective home buyers were educated on how to maintain a home and how to prevent foreclosure during each of the County's fall and spring Home Expos. During the home expos participants also learned how to access home improvement loans of up

to \$30,000 and Foreclosure Prevention Assistance of up to \$42,000. They also learned about available down payment and closing cost assistance grants for first-time homebuyers and veterans.

- » Provided a workshop for veterans regarding first-time homebuyer down payment assistance. As a result of this workshop, five local veterans purchased their first home.
- » Seven Leon County residents received housing rehabilitation services, delivering on the County's goal of safe and sanitary homes, and providing work for multiple, local contractors.
- » Four low-income residents' substandard homes were replaced this year. One of the homes had been severely stormdamaged.



60 2013

## HOME REPLACEMENT PROGRAM

## HELPING THOSE IN NEED

Some Leon County residents live in substandard homes, with dangerous electrical systems, leaking pipes, or damaged roofs. The County rehabilitates some homes and replaces others that are deemed unsafe and beyond repair. In FY 2013, Leon County replaced four substandard homes and rehabilitated seven homes, benefitting the homeowners and the surrounding community. Additionally, Leon County participated in service projects to commemorate the 9/11 National Day of Service and Remembrance, leading an effort with several community partners to rehabilitate seven homes in five days.





Before

After

After

After







Neff Family Ribbon Cutting

Ira Dean James Ribbon Cutting



Theodore Anderson Ribbon Cutting

## **HUMAN RESOURCES**

#### ALIGNING BOARD PRIORITIES WITH OPTIMIZED RESOURCES

#### **PEOPLE FOCUSED. PERFORMANCE DRIVEN.**

#### **Mission Statement**

To provide professional, reliable and innovative programs and consultative services to attract, train and retain a high-performing and diverse workforce, within a healthy and supportive work-life balanced environment. while insuring compliance with federal, state and local employment regulations.

#### Strategic Initiatives/Support Highlights

#### Governance

- Conducted Customer Experience Training program for all County employees, which provided them the tools to provide the WOW! in customer service.
- Improved the New Employee Orientation process to incorporate Leon County's Core Practices and an introduction to Leon LEADS.
- Redesigned the employee evaluation process to incorporate Leon County's Core Practices and to recognize those employees who demonstrated WOW! in their performance.
- Expanded electronic Human Resources business processes, including applicant tracking, electronic timesheets, and employee self-service.
- Implemented the Value-Based Design Program that offers incentives in the form of reduced health insurance costs for employees participating in County wellness programs.
- Rebranded the Wellness program to "Live Well Leon" and developed the on-line My Rewards Program for employees to track participation in wellness activities.

**Contact Us** 

(850) 606-2400 www.LeonCountyFL.gov/HR

## ATTRACTING, TRAINING AND RETAINING A QUALITY WORKFORCE

- Encouraged employees to engage in healthy behaviors, which promotes a healthier workplace and reduces employer costs.
  - The Well-Being Team held the 2013 Annual Wellness Fair in partnership with over 50 participating community and business vendors. Over 450 Leon County government employees attended.
  - The division held monthly Lunch-n-Learns for employees with professional guest speakers from the health and wellness industry.
  - Partnered with Capital Health Plan to conduct Health Risk » Assessments for Board and Constitutional Office employees.
- Prepared a Domestic Violence, Sexual Violence, and Stalking in ٠ the Workplace policy, adopted by the Board, to better meet the needs of victims so they may be successful employees, and to hold perpetrators accountable.

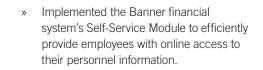
#### **Demonstrating Highest Standards of Public Service**

Leon County received the Working Well Shooting Star Award at the 7th Annual Working Well CEO Breakfast, Recog



for successfully designing and delivering a results-oriented wellness program to employees, based on the Wellness Council of America's (WELCOA's) seven benchmarks. Leon County instituted its wellness program in a continuous effort to reduce healthcare costs and provide for a healthier workforce.

- Leon County works tirelessly in exercising responsible stewardship of the community's resources.
  - Increased the amount employees with dependent coverage » contribute to their health insurance.



- Continued to expanded electronic business processes, including the electronic timesheet system which automates the time entry for staff, thereby increasing efficiencies and accuracy.
- Developed the Buddy Program which pairs newly hired senior managers with seasoned employees who can assist them in their transition to the organization by making them feel welcome, answer questions, and understand the value of Leon County's Core Practices and its people focused, performance driven workplace culture.

Well-Being Fair Coordinators









#### PEOPLE FOCUSED. PERFORMANCE DRIVEN.

#### **Mission Statement**

To provide reliable and effective technology and telecommunications solutions and services to County agencies to enable them to fulfill their missions in serving the citizens of Leon County.

#### Strategic Initiatives/Support Highlights Quality of Life

- Designed and implemented the technology plan for the Public Safety Complex (PSC), a \$47.5 million, 100,000 square foot state-of-the-art facility, meeting the data connectivity, wiring, telephone and audio/visual needs of the following key public safety agencies and operations: the Consolidated Dispatch Agency, Leon County Emergency Medical Services, Leon County Emergency Operations Center, Tallahassee Fire Department Administration, and the City's Transportation Management Center.
- Continued to support the following systems for, and with, the Courts, Sheriff and law enforcement: Justice Information, Jail Management, Warrants, and the North Florida Pawn Network.

#### Governance

- Supported approximately 2,200 desktop and 350 laptop computers, 100 tablets and 250 smart phones, provided asset management of computer and peripheral equipment, and an on-site computer training facility.
- Provided the infrastructure and data content of the Tallahassee-Leon County Geographic Information System (GIS) program.

#### **Contact Us**

(850) 606-5500 www.LeonCountyFL.gov/MIS

## MAINTAINING EFFICIENT & COST-EFFECTIVE INFORMATION TECHNOLOGY

- Provided essential public safety infrastructure and services which ensure the safety of the entire community, a Strategic Priority of Leon County, including:
  - » Providing technical resources, services and infrastructure for the PSC, through an Interlocal Agreement, with responsibilities for the telecommunication and backbone infrastructure (structured cabling), shared data center, non-E911 telephones, GIS, visualization/collaboration system, and Regional Transportation Management Center.
  - » Supporting the Emergency Information Portal.
  - Participating in a justice community team to design and implement the Court's e-filing solution, and providing courtroom technology with web mapping support.
- Employed a team approach to provide the best service to citizens and visitors to our community, a Core Practice of Leon County government:
  - » Expanded online services with Trailahassee.com, to include mapped recreational trails with access, parking and usage information provided through a GIS overlay.
  - » Provided for data connectivity, Internet services, phone, and computing environments for the new Voter Operations Center and Lake Jackson Community Center.

#### Demonstrating Highest Standards of Public Service

Received 2013 Digital Counties Survey Award for

the second time in three years. This recognizes Leon County as a leading example in technology services and efficiency.

Pat Curtis, Director of MIS, was named one of CIO Magazine's 2013 Top 100 Chief Information Officers.



Public Safety Complex Data Center

- Exercised responsible stewardship of the community's resources:
  - » Provided technology and telecommunications products, services and support necessary for sound management, accessibility, and delivery of effective and efficient services.
  - » Continued integrating GIS with work order management.
  - » Expanded the County's enterprise phone system to include the Property Appraiser's Office, Emergency Operations Center, Consolidated Dispatch Agency, and City Fire.
  - Provided online services to maintain peak efficiency and accessibility:
  - » Developed, deployed and supported Leon County's website and Intranet, with online services such as Citizens Connect and Your Checkbook, the Citizens Connect Mobile App, and Tallahassee-Leon County's GIS website.
  - » Provided televised/online Board meetings in partnership with Comcast.

#### Did You Know

Over 2,000 citizen requests have been logged this year from the Citizens Connect app.





## STRATEGIC INITIATIVES: **COMMUNITY & MEDIA RELATIONS**

#### ALIGNING BOARD PRIORITIES WITH OPTIMIZED RESOURCES

#### **PEOPLE FOCUSED. PERFORMANCE DRIVEN.**

#### **Mission Statement**

To proactively facilitate the accurate, effective, timely, and consistent flow of public information to internal and external parties of interest, provide community outreach, and serve as the County's liaison with its media partners.

#### Strategic Initiatives/Support Highlights Governance

- Designed and coordinated placement of Leon County's website address on Countyowned vehicles.
- Expanded opportunities for increased media and citizen outreach via social media, and through additional distribution partners.
- Developed the website www.LeonPhotos.org to easily and efficiently provide public access to highresolution photos from County events.
- Improving equipment infrastructure to enable continued and expanded coverage of Board meetings and County events, for broadcast on Comcast Channel 16 and through the County's website, to keep citizens better informed and to enhance transparency and public access.

#### **Contact Us**

(850) 606-5300 www.LeonCountyFL.gov/CMR

## EDUCATION, INFORMATION & COMMUNITY OUTREACH

- Community and Media Relations (CMR) continued to play a critical role in the County's efforts to continuously enhance the community's ability to access Leon County government, and to promote transparency and accountability.
  - Collaborated on the development and successful execution » of the marketing campaign for the recently launched Citizen Engagement Series, which fosters an informed and activelyengaged citizenry.
  - Continued to work with County staff, including the County Attorney's office, to accurately respond to public records requests in a timely manner.
  - Issued approximately 200 news advisories, releases, and notices detailing County activities.
  - Facilitated approximately 25 press conferences, community meetings, and events.
  - Actively worked with media partners, including print, television, radio and online platforms to provide accurate and timely information.
  - In partnership with Leon County MIS, CMR facilitated the televised and online broadcast of County Commission meetings and workshops, and assisted the public's utilization of the tools in the Commission Chambers to make their presentations.
- Helped promote the 2013 Annual Neighborhood Awards Reception, hosted by the Council of Neighborhood Associations (CONA), Leon County and the City of Tallahassee. The awards recognized neighborhood and neighbors of the year through seven respective categories.
- Continued to strive to keep the community and Leon County employees informed.

- CMR delivered more than 100.000 bulletins via the County's digital media subscription service, GovDelivery, which provides resident subscribers with free, up-to-theminute news at their fingertips.
- CMR prepared and distributed printed and digital materials » on the behalf of the County and County offices.
- With the goal of disseminating timely information, CMR continued to maintain informational updates for the County's award-winning Emergency Information Portal (EIP) website, in partnership with other County offices, including Leon County Emergency Management. EIP updates include emergency alerts, health warnings, road closures, sandbag locations, cold night and emergency evacuation shelter locations and status, evacuation routes and other important information. Visit www. leoncountyfl. gov/EIP to access the Leon County Emergency Information Portal.
- Developed and mailed informational materials to more than 30,000 residents to provide the community with information regarding fee and service changes under consideration for 2014, and organized three community meetings to gain public input. More than 200 citizens attended the meetings.

#### **Demonstrating Highest Standards** of Public Service

Received the 2013 Savvy Award (Citizen Participation) for the Citizen Engagement Series; also received Award of Excellence for Live Well Leon logo and Well-Being campaign.



2013 LEON COUNTY ANNUAL REPORT

## OFFICE OF INTERVENTION AND DETENTION ALTERNATIVES: PROBATION, SUPERVISED PRETRIAL RELEASE & DRUG/ALCOHOL TESTING

# LEON

#### ALIGNING BOARD PRIORITIES WITH OPTIMIZED RESOURCES

#### PEOPLE FOCUSED. PERFORMANCE DRIVEN.

#### **Mission Statement**

To provide information to the Courts, which support judicial custody release decisions, and provide alternatives to incarceration to persons accused of crimes and offenders, improve their ability to live lawfully and productively in the community, enhance the overall administration of justice, and support community safety and well-being.

## Strategic Initiatives/Support Highlights

- Economy
- Contracted with a private sector vendor for GPS monitoring 24 hours per day, 7 days per week. The contractor further assists clients to obtain employment, partnering with WORKFORCE plus for skills building and employment searches.

#### **Quality of Life**

- Administered approximately 13,700 alcohol tests and more than 11,000 drug tests for court-ordered County probationers and defendants released while awaiting trial.
- Supervised 2,982 offenders sentenced to the Community Service and Work Programs, who provided in-kind labor for roadway, greenway, park and facilities maintenance, as well as general public services, valued at \$610,821.

Contact Us

(850) 606-5600 www.LeonCountyFL.gov/Probation

## COURT SERVICES, CASE MANAGEMENT & COMMUNITY SERVICE

- Leon County, through the Office of Intervention and Detention Alternatives (IDA), supports the safety of the entire community, a Strategic Priority of the Board of County Commissioners, and assists IDA's clients to become productive and responsible citizens.
  - » Maintained an average monthly caseload of 1,500 County probationers.
  - » Recovered more than \$75,000 from probationers for crime victims through court-ordered restitution.
  - » Performed more than 8,200 criminal history reviews and demographic assessments on new arrestees to assist the court in making pretrial release decisions.
  - » Attended defendants' first appearance hearings before the court on a daily basis.
  - » Supervised 2,982 offenders sentenced to the Community Service and Work Program who provided 78,714 hours of service including roadway, greenway, park and facilities maintenance as well as general public service.
  - » Administered more than 24,000 court-ordered drug and alcohol tests, and collected more than \$192,000 for testing services.



Leon County Courtroom

#### Demonstrating Highest Standards of Public Service

Received recognition from the Florida Veterans Foundation for providing outstanding service to veterans during the first North Florida Homeless Veterans Stand-Down event.



## Did You Know

Supervised pretrial release reduces the number of days defendants are ordered to jail while awaiting trial, diverting jail operating costs by approximately \$11 million in FY13.

- Public safety is a critical responsibility of County government. In cooperation with the Leon County Public Safety Coordinating Council, comprised of the State Attorney, Public Defender, Courts, Leon County Sheriff, Tallahassee Police, and Leon County's Office of Intervention and Detention Alternatives, Leon County continues to implement initiatives that serve to manage the jail population and reduce recidivism.
  - » A partnership with the Department of Health was established to provide additional resources to offenders supervised on probation. This life-skills/job training program serves in the furtherance of our mission to improve clients' ability to live productively in the community.
  - » Through collaboration with various entities such as the Center for Smart Justice, Florida State University College of Law, and the Pretrial Justice Institute, IDA is adopting validated and evidence-based practices to increase court efficiency and community safety.

## OFFICE OF FINANCIAL STEWARDSHIP: OFFICE OF MANAGEMENT & BUDGET (OMB)

#### ALIGNING BOARD PRIORITIES WITH OPTIMIZED RESOURCES

#### PEOPLE FOCUSED. PERFORMANCE DRIVEN.

#### **Mission Statement**

To provide sound financial management, ethical procurement of services and asset control to the Board of County Commissioners, County Administrator, and Board departments, offices and divisions, while minimizing long-term costs associated with accidental losses, in order to support effective decision making and ensure responsible stewardship of County resources.

#### Strategic Initiatives/Support Highlights Governance

- Leon County demonstrated its commitment to responsible stewardship with the development of the FY 2013/2014 budget. The budget is balanced without increasing the current 8.3144 millage rate. The total estimated tax collections for FY 2014 will be \$1.04 million or 1% less than 2013.
- Business plans were revised, as part of the Leon LEADS Strategic Planning process, to communicate the continued alignment of the Board's strategic priorities and identified strategic initiatives with the department's actions and performance measures. The Business Plan is a road map and a broad plan of action for accomplishing the Board's priorities, and serves as a gauge to assist the department in measuring outcomes of the plan.

#### **Contact Us**

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(850) 606-5100 www.LeonCountyFL.gov/OFS

## RESPONSIBLE PLANNING & MANAGEMENT OF THE COMMUNITY'S FINANCIAL RESOURCES

- OMB facilitated the LEADS Cross Departmental Action Team process to further identify opportunities for cost reductions, cost avoidance and efficiency. The Cross Departmental Action Team identified four opportunities that were immediately actionable, resulting in an estimated \$900,000 in cost savings and efficiencies over the next several years.
- OMB implemented departmental quarterly capital project reporting. The reports allow for more effective planning and allocation of funding for the Capital Improvement Program.
- Leon County has the lowest net budget (\$718) per countywide resident among like-sized counties and has one of the lowest net budgets per county resident in Florida, with only four other counties having lower budgets. Additionally, Leon County has six employees per 1,000 residents and ranks third lowest in employees per capita among all 67 counties.
- In order to ensure the transparency of the budget process and maximize citizen input, OMB conducted two budget workshops during the fiscal year to obtain Board direction in the development of the FY 2014 budget.
- The exercise of sound financial management is a Core Practice of Leon County. To further that goal, OMB routinely conducts management reviews of County operations and organizations it funds to ensure they are operating effectively and efficiently.

<b>County Budget for Fiscal Year</b>	<u>2012/2013</u>	<u>2013/2014</u>
Budget	\$223,090,504	\$222,416,464
Countywide Millage Rate	8.3144	8.3144
Emergency Medical Services	0.5000	0.5000
Total Millage Rate	8.8144	8.8144
Budgeted Property Taxes	\$105,741,460	\$104,699,238

## Demonstrating Highest Standards of Public Service



OMB received the Government Finance Officers Association Distinguished Budget Presentation Award for the 23rd year in a row. In addition to receiving this award, the budget received the following special recognition: Outstanding as a Policy Document and Outstanding as an Operations Guide.



Let's Balance!™ Budget Simulation Game



#### Did You Know

Let's Balance!<sup>™</sup>, the budget simulation game, is available for open use online. It provides participants with a first-hand look at the types of decisions the Leon County Commission has to make over the course of the budget process.

If interested, visit www.LeonCountyFL.gov/OFS for more information.

## OFFICE OF FINANCIAL STEWARDSHIP: PURCHASING AND RISK MANAGEMENT

#### ALIGNING BOARD PRIORITIES WITH OPTIMIZED RESOURCES

#### PEOPLE FOCUSED. PERFORMANCE DRIVEN.

#### **Goal Statement**

**Purchasing:** To provide timely and professional procurement services to secure requested supplies, services and commodities at a specified level of quality and at the lowest possible cost through open and fair competition.

**Risk Management:** To provide our customers with courteous and professional services in the risk management area.

#### Strategic Initiatives/Support Highlights Governance

- The Purchasing Division continued to expand the use of electronic documents, which allows vendors and other interested parties to obtain copies of solicitation documents in a more efficient and cost-effective manner, while promoting sustainability by reducing the use of paper.
- Risk Management employs the team approach to ensure that the County continues to maintain a safe working environment for its employees through the coordination of monthly Safety Committee meetings, with representation from a broad array of work areas. During these meetings, the Risk Manager and the representatives discuss potential safety improvements.

#### **Contact Us**

(850) 606-1600 (Purchasing) (850) 606-5120 (Risk Management) www.LeonCountyFL.gov/OFS

## PROCURING AND MANAGING RESOURCES AND SERVICES, AND MANAGING RISK

- Purchasing continues to provide value-added service to County staff through ongoing procurement service, and support with policy interpretation, purchase orders, change orders, quotes, informal bids, contract preparation and so forth. Purchasing also provides sales and customer support to County staff through ordering, stocking and issuance of operational consumable products valued at over \$72 million during the fiscal year through more than 2,350 requisitions.
- An essential function of the Purchasing Division is maintaining the proper control records of all tangible personal property. In order to account for all such property, Purchasing conducts an annual inventory. This past year, the inventory consisted of assets valued over \$55 million.
- Leon County routinely utilizes online auction services and on-site surplus sales to dispose of obsolete equipment that is no longer used by departments, in order to maximize the County's investment. This past year, Purchasing conducted five on-site and online surplus sales/auctions resulting in a return of almost \$150,000.



Forklift Training at EMS Operations Warehouse

#### Did Y As ster resour purch payme

#### Did You Know

As stewards of the community's financial resources, Leon County expanded the use of purchasing cards and e-payables electronic payment system, which resulted in nearly \$80,000 in rebates to the County in FY12.

- As responsible stewards of the community's financial resources, Purchasing mitigates risk to the County through utilization of bonding practices for vendor bids, vendor performance, supplier and subcontractor payments and requires appropriate vendor insurance coverage.
- In order to ensure that Leon County continues to maintain a safe working environment for its employees, Risk Management:
  - » Coordinated eleven safety sessions and conducted monthly site visits.
  - » Conducted annual driver license checks on all authorized drivers and coordinated random drug and alcohol testing in compliance with the Department of Transportation regulations and County policy.
  - » Conducted monthly Safety Committee meetings with department and division representatives to discuss potential safety improvements.
  - » Reviewed in excess of 700 criminal background checks on individuals wishing to volunteer in the areas of Parks and Recreation, Cooperative Extension, Emergency Medical Services and VolunteerLEON.
  - » Engaged citizens and employees alike by being handson and having a personal presence. Risk Management maintains high visibility in the workforce, which assists in keeping risk management/safety at the forefront in employees' minds and actions.



## LIVING OUR "PEOPLE FOCUSED, PERFORMANCE DRIVEN" CULTURE



#### County Administration Alan Rosenzweig Deputy County Administrator (850) 606-5300 RosenzweigA@LeonCountyFL.gov



LeRoy Collins Leon County Public Library System **Cay Hohmeister** Director (850) 606-2665 HohmeisterC@LeonCountvFL.gov



Office of Economic Development & Business Partnerships Cristina L. Paredes Intergovernmental Affairs & Special Projects Coordinator (850) 606-5300



#### Public Works & Community Development Tony Park Director (850) 606-1500 ParkT@LeonCountvFL.gov

ParedesC@LeonCountvFL.gov



Public Works Fleet Management John Pompey Division Director (850) 606-2000 PompeyJ@LeonCountvFL.gov



68

DSEM Building Review & Inspection Ed Jarriel Division Director (850) 606-1300 JarrielE@LeonCountvFL.gov



County Administration Kim Dressel Leon LEADS (850) 606-5300 DresselK@LeonCountyFL.gov



Office of Economic Development & Business Partnerships

Don Lanham Grants Coordinator (850) 606-5300 LanhamD@LeonCountyFL.gov







John Kravnak Division Director (850) 606-1300 KraynakJ@LeonCountyFL.gov













Shington Lamy Assistant to the County Administrator (850) 606-5300 LamyS@LeonCountyFL.gov

County Administration



(850) 488-5921 PetersK@LeonCountvFL.gov Shanea Wilks

Division Director (850) 606-1650 WilksS@LeonCountyFL.gov

Public Works Engineering Services Kathv Burke Division Director (850) 606-1500 BurkeK@LeonCountvFL.gov









Emergency Medical Services **Tom Quillin** Chief (850) 606-2100 QuillinT@LeonCountyFL.gov



Ken Morris Director (850) 606-5300 MorrisK@LeonCountvFL.gov



Tourism Development Lee Daniel Director (850) 606-2300 DanielLee@LeonCountyFL.gov



Leigh Davis Division Director (850) 606-1470 DavisLe@LeonCountvFL.gov







Department of P.L.A.C.E. Wavne Tedder Director (850) 891-6400 Wavne.Tedder@Talgov.com

## A CORE PRACTICE OF LEON COUNTY GOVERNMENT





Department of P.L.A.C.E, Blueprint 2000 **Charles Hargraves** Blueprint 2000 Manager (850) 219-1060 Charles.Hargraves@BluePrint2000.org



Office of Human Services & Coummunity Partnerships Candice M. Wilson Director (850) 606-1900 WilsonCa@LeonCountvFL.gov



Human Resources Lillian Bennett Director (850) 606-2400 BennettL@LeonCountyFL.gov



MIS Teasha Williams Applications & Database Manager (850) 606-5500 WilliamsT@LeonCountvFL.gov



Office of Financial Stewardship Scott Ross Director (850) 606-5100 RossS@LeonCountvFL.gov



Risk Management Karen Melton Risk Manager (850) 606-5100 HarrellK@LeonCountvFL.gov



Office of Resource Stewardship **Maggie Theriot** Director (850) 606-5300 TheriotM@LeonCountyFL.gov



Volunteer Services Jeri Bush Division Director (850) 606-1970 BushJ@LeonCountvFL.gov



GIS Scott Weisman Director (850) 606-5504 WeismanS@LeonCountvFL.gov



**Shelly Kelley** Division Director (850) 606-1600 KellevS@LeonCountvFL.gov



Did You Know Leon County has a ratio of 6.0 employees for every thousand County residents.



Solid Waste Management **Robert Mills** Division Director (850) 606-1800 MillsR@LeonCountyFL.gov



Veteran Services Jan Carey Division Director (850) 606-1940 CareyJ@LeonCountyFL.gov



MIS Hermon Davis Public Safety Applications Manager (850) 606-5500 DavisH@LeonCountyFL.gov





Community & Media Relations Jon D. Brown Director (850) 606-5300 BrownJon@LeonCountvFL.gov



Well-Being Team



Cooperative Extension Kendra Zamojski Division Director (850) 606-5200 ZamojskiK@LeonCountyFL.gov



Housing Services Lamarr Kemp Division Director (850) 606-1900 KempL@LeonCountvFL.gov



Michelle Taylor Information Telecommunications & Technology Manager (850) 606-5500 TaylorM@LeonCountyFL.gov



Wanda Hunter Director (850) 606-5600 HunterW@LeonCountvFL.gov

#### **Employing Team** Approach

A Core Practice of Leon County Government

Employees work together to produce bigger and better ideas to seize the opportunities and to address the problems which face our community.



## **CITIZEN COMMITTEES**

#### **ADJUSTMENT AND APPEALS BOARD**

Responsible for determining appeals of code-related (Land Development Regulations) interpretations and granting variances to the provisions of the LDRs based on documented hardship.

#### AFFORDABLE HOUSING ADVISORY COMMITTEE

Reviews the established policies and procedures, ordinances, land development regulations, and adopted local government comprehensive plan and shall recommend specific actions or initiatives to encourage or facilitate affordable housing.

#### **ARCHITECTURAL REVIEW BOARD**

Reviews and makes recommendations on listing of properties of the Local Register of Historic Places and reviews changes to the exterior of properties zoned Historic Preservation, and issues Certificates of Appropriateness.

#### **AUDIT ADVISORY COMMITTEE**

Promotes, maintains, and enhances the independence and objectivity of the internal audit function by ensuring broad audit coverage, adequate consideration of audit reports, and appropriate action on recommendations.

#### BANNERMAN ROAD CORRIDOR STUDY CITIZENS ADVISORY COMMITTEE (AD HOC)

Participates in the Corridor Study; collects public input; and, makes final recommendations on transportation improvements to Bannerman Road.

#### **BIG BEND HEALTH COUNCIL, INC.**

Provides for local representation in planning and evaluating health needs of a 14-county regional service district.

#### **CANOPY ROADS CITIZENS COMMITTEE**

Presents or discusses policies and programs affecting the preservation and maintenance of canopy roads; provides input on the values and goals of programs affecting canopy roads, and contributes continuous feedback and makes recommendations regarding the preservation of canopy roads to the City and County Commissions.

#### CAPITAL REGION TRANSPORTATION PLANNING AGENCY ADVISORY COMMITTEE

Makes recommendations to the CRTPA Board regarding the needs of users of all modes of transportation, including bicycle/ pedestrian and transit.

#### **CIVIC CENTER AUTHORITY**

70

Provides policy direction, planning, developing, operating, and maintaining comprehensive complex of civic, governmental, educational, recreational, convention, and entertainment facility.

#### CODE ENFORCEMENT BOARD

Conducts hearings on cases involving violations of environmental, zoning, building, and junk ordinances and enters orders to enforce County laws.

#### **COMMISSION ON THE STATUS OF WOMEN**

Considers input and promotes awareness in the matter of the status of women and girls in the community regarding discrimination, employment, education, social services, health, etc.

#### COMMUNITY DEVELOPMENT BLOCK GRANT CITIZEN'S TASK FORCE

Assists with CDBG program planning, implementation, assessment and oversight, as well as counsel and advise the Leon County Housing Program.

#### COMMUNITY HEALTH COORDINATING COMMITTEE

Provides a forum for citizen participation in healthcare planning and dialogue to address community concerns and problems regarding healthcare.

## CONTRACTORS LICENSING AND EXAMINATION BOARD

Accepts and approves applications, including administers examinations for contractors licenses and issues contractors licenses.

#### **COUNCIL ON CULTURE & ARTS**

Coordinates and disseminates information regarding cultural events and opportunities.

#### CRTPA CITIZENS MULTI-MODAL ADVISORY COMMITTEE

Makes recommendations regarding the development of an efficient, safe, and cost-effective transportation system that considers the needs of users of all modes of transportation, including bicycle/pedestrian and transit.

#### **CULTURAL PLAN REVIEW COMMITTEE**

Responsible for developing an update of the current Tallahassee-Leon Cultural Plan and provide recommendations to the City of Tallahassee Commission and the Leon County Board of County Commissioners on modifications to the Plan objectives.

#### DEVELOPMENT SUPPORT AND ENVIRONMENTAL MANAGEMENT CITIZENS USER GROUP

Provides Board recommendations regarding proposed ordinances that impact growth management and other issues pertaining to current planning, development review, and environmental compliance.

#### **EDUCATIONAL FACILITIES AUTHORITY**

Assists institutions for higher education in construction, financing, and refinancing of projects.

#### ENTERPRISE DEVELOPMENT ZONE AGENCY (EDZA) BOARD OF COMMISSIONERS

Reviews, processes, and certifies applications for state enterprise zone tax incentives and provides assistance to businesses and residents within the Enterprise Development Zone.

#### HOUSING FINANCE AUTHORITY

Encourages investment by private enterprise and stimulates construction and rehabilitation of housing through use of public financing.

#### HUMAN SERVICES GRANTS REVIEW COMMITTEE

Evaluates human service funding requests during regular budget cycle and makes recommendations to the Board.

#### JOINT CITY/COUNTY BICYCLE WORKING GROUP

Provide recommendations regarding proposed cycling-related projects, improvements, events, and ordinances that are considered to be of community interest and for the betterment of the Tallahassee-Leon County community.

#### JOINT CITY/COUNTY/SCHOOL BOARD COORDINATING COMMITTEE

Fosters the coordination of comprehensive planning and school facilities planning programs.

#### LEON COUNTY SALES TAX COMMITTEE (AD HOC)

Created for the purpose of collecting public input and making recommendations regarding public policy for infrastructure sales tax issues within Leon County.

#### LIBRARY ADVISORY BOARD

Serves as a forum for community input concerning library programs and activities and as a liaison and advocate of the library.

#### MINORITY/WOMEN SMALL BUSINESS ENTERPRISE (M/WSBE) COMMITTEE Reviews M/WSBE program.

#### PLANNING COMMISSION/LPA/TPAC

Acts as advisory committee to City and County commissions seeking its advice and assistance in comprehensive planning and development in the Tallahassee area.

#### **RESEARCH AND DEVELOPMENT AUTHORITY**

Created for the purpose of planning and financing capital projects in the form of research and development parks to encourage local economic development.

#### **SCIENCE ADVISORY COMMITTEE**

Evaluates scientific evidence and reports findings and recommendations pertaining to environmental issues.

#### **TALLAHASSEE SPORTS COUNCIL**

Provide a fact-finding source of community input and technical resources in developing recommendations regarding a sports tourism-related matter to be considered by the Tourist Development Council

#### **TOURIST DEVELOPMENT COUNCIL**

Develops plans for tourist development; makes recommendations for operation of special projects or for uses of tax revenue; reviews expenditures of revenue from development trust fund.

#### **VIVA FLORIDA TIME CAPSULE COMMITTEE**

Promotes awareness of the County's effort to collect items for the Viva Florida Time Capsule and to gather public input on items that should be included.

#### WATER RESOURCES COMMITTEE

Addresses community-wide concerns such as flooding, recreational and community economic value, watershed management, and funding priorities.

#### **WORKFORCE PLUS**

Provide for enhanced coordination, cooperation, collaboration, and outcomes, by and between several entities, both public and private, which are involved at the local level in providing youth and adults with opportunities to develop and continuously upgrade their knowledge and skills in order to advance economically and socially.

## FOR MORE INFORMATION

Citizen participation is important in developing Leon County's programs/policies and in providing quality services to the community. For more detailed information, or to join one of the committees, visit www.LeonCountyFL.gov/Committees or call Agenda Coordinator Christine Coble at (850) 606-5300.

## **QUICK REFERENCE**



#### BOARD OF COUNTY COMMISSIONERS

Q'P

HERE

TEAR

(850) 606-5300 www.LeonCountyFL.gov/BCC Bill Proctor, District 1 Commissioner (850) 606-5361

ProctorB@LeonCountyFL.gov

Jane Sauls, District 2 Commissioner (850) 606-5362 SaulsJ@LeonCountvFL.gov

John Dailey, District 3 Commissioner (850) 606-5363

DaileyJ@LeonCountyFL.gov

Bryan Desloge, District 4 Commissioner (850) 606-5364 DeslogeB@LeonCountvFL.gov

Kristin Dozier, District 5 Commissioner (850) 606-5365 DozierK@LeonCountvFL.gov

Mary Ann Lindley, At-Large Commissioner (850) 606-5369 LindleyM@LeonCountyFL.gov

Nick Maddox, At-Large Commissioner (850) 606-5367 MaddoxN@LeonCountvFL.gov

**COUNTY ADMINISTRATOR** (850) 606-5300 www.LeonCountyFL.gov

COUNTY ATTORNEY (850) 606-2500 www.LeonCountyFL.gov/LCAO

ANIMAL CONTROL (850) 606-5400 www.LeonCountyFL.gov/Animal

COMMUNITY & MEDIA RELATIONS (850) 606-5300 www.LeonCountyFL.gov/CMR

COOPERATIVE EXTENSION SERVICE (850) 606-5200 www.LeonCountyFL.gov/CoopExt

Agriculture (850) 606-5200

Family/Consumer Sciences (850) 606-5203

**4-H** (850) 606-5204

Horticulture/Forestry (850) 606-5202

## DEVELOPMENT SUPPORT & ENVIRONMENTAL MANAGEMENT

(850) 606-1300 www.LeonPermits.org

Building Inspection (850) 606-1300

Inspection Hot Line (IVRS) (850) 891-1800

Code Enforcement (850) 606-1300 Concurrency Management

(850) 606-1300 Environmental Permitting (850) 606-1300

ECONOMIC DEVELOPMENT & BUSINESS PARTNERSHIPS (850) 606-5300 www.LeonCountyFL.gov/EDBP

EMERGENCY MANAGEMENT (850) 488-5921 www.leoncountyso.com/Emergency-Management

EMERGENCY MEDICAL SERVICES www.LeonCountyFL.gov/LCEMS

Headquarters/Administration (850) 606-2100

Dispatch (850) 606-5808

FACILITIES MANAGEMENT (850) 606-5000 www.LeonCountyFL.gov/Facilities

FLEET MANAGEMENT (850) 606-2000 www.LeonCountyFL.gov/Fleet

HEALTH DEPARTMENT (850) 606-8000 www.LeonCountyFL.gov/LCHD

HOUSING SERVICES (850) 606-1900 www.LeonCountyFL.gov/Housing HUMAN SERVICES & COMMUNITY PARTNERSHIPS

(850) 606-1900 www.LeonCountyFL.gov/HSCP

HUMAN RESOURCES (850) 606-2400 www.LeonCountyFL.gov/HR Job Line (850) 606-2403

#### LEGAL AID (850) 222-3004

LEROY COLLINS LEON COUNTY PUBLIC LIBRARY SYSTEM

(850) 606-2665 www.LeonCountyFL.gov/Library

Literacy Volunteers (850) 606-2644

MANAGEMENT INFORMATION SERVICES (850) 606-5500 www.LeonCountyFL.gov/MIS

Geographic Information Services (850) 606-5504

MINORITY, WOMEN & SMALL BUSINESS ENTERPRISE (850) 606-1650 www.LeonCountyFL.gov/MWSBE

MOSQUITO CONTROL (850) 606-2200 www.LeonCountyFL.gov/Mosquito

OFFICE OF FINANCIAL STEWARDSHIP (850) 606-5100 www.LeonCountyFL.gov/OFS

PARKS & RECREATION (850) 606-1470 www.LeonCountyFL.gov/Parks

PLANNING DEPARTMENT (850) 891-6400 www.talgov.com/Planning

PROBATION (850) 606-5600 www.LeonCountyFL.gov/Probation

PUBLIC WORKS (850) 606-1500 www.LeonCountyFL.gov/PubWorks

Operations (24-hour response) (850) 606-1400

PURCHASING (850) 606-1600 www.LeonCountyFL.gov/Purchasing

**SOLID WASTE MANAGEMENT** (850) 606-1800 www.LeonCountyFL.gov/Solidwaste

Hazardous Waste (850) 606-1803

Recycling Information (850) 606-1802

Rural Waste Collection Center (850) 606-1800

Transfer Station (850) 606-1840

#### SUPERVISED PRETRIAL RELEASE

(850) 606-5700 www.LeonCountyFL.gov/Probation

SUSTAINABILITY (850) 606-5300 www.GrowingGreen.org

**TOURISM DEVELOPMENT** (850) 606-2300 www.VisitTallahassee.com

VETERAN SERVICES (850) 606-1940 www.LeonCountyFL.gov/Vets

VOLUNTEER SERVICES (850) 606-1970 www.VolunteerLEON.org

#### **CONSTITUTIONAL OFFICES**

CLERK OF COURTS (850) 577-4000 www.Clerk.Leon.FL.us

SUPERVISOR OF ELECTIONS (850) 606-8683 www.LeonFL.org/Elect

PROPERTY APPRAISER (850) 488-6102 www.Co.Leon.FL.us/PropAppr

TAX COLLECTOR (850) 488-4735 www.LeonTaxCollector.net

SHERIFF (850) 922-3300 www.LeonCountySO.com

#### **OTHER COUNTY/STATE AGENCIES**

PUBLIC DEFENDER (850) 606-1000 www.LeonCountyFL.gov/PD

STATE ATTORNEY, 2ND JUDICIAL CIRCUIT (850) 606-6000

www.SAO2FL.org

(850) 577-4300 www.2ndCircuit.Leon.FL.us



## **QUICK REFERENCE**

## **BOAT LANDINGS**

Ben Stoutamire Landing Ben Stoutamire Road off of SR 20 on Lake Talquin

**Bull Headley Landing** Bull Headley Road on South Lake lamonia

Cedar Hill Landing Cedar Hill Road on East Carr Lake

Coe Landing Coe's Landing Road off of SR 20 on SE Lake Talquin

Crowder Landing Crowder Road and US 27 North on Lake Jackson

Cypress Landing Cypress Landing Road on East Lake Miccosukee

**Elkhorn Landing** Elkhorn Road off of SR 20 on South Lake Talquin

Faulk Drive Landing Faulk Drive on West Lake Jackson

Fuller Road Landing Fuller Road on West Lake Jackson

Hall Landing Hall's Landing Road off of SR 20 on South Lake Talquin

Lake Munson Landing Munson Landing Road on East Lake Munson

Meginnis Arm Landing Off Lakeshore Drive on Lake Jackson

Miller Landing Miller Landing Road on East Lake Jackson

Ochlockonee Landing Tower Road, at the End of Road

**Reeves Landing** Reeves Landing Road on NW Lake Miccosukee

**Rhoden Cove Landing** Rhoden Cove Road on Fast Lake Jackson

Sunset Landing Old Bainbridge Road on West Lake Jackson

**US 27 North Landing** Lake Jackson

Van Brunt Landing Lake lamonia Road on NE Lake lamonia

Vause Landing Jack Vause Landing Rd off of SR 20 on SE Lake Talquin

Wainwright Landing Wainwright Road off of SR 20 on South Lake Talquin Williams Landing William's Landing Road off of SR 20 on SE Lake Talquin

## CAMPGROUNDS

Phone Numbers for Camping Information: Local: (850) 350-9560 Toll Free: (866) 350-9560

**Coe Landing Campground** 1208 Coe Landing Rd 20 RV Sites with 30 Amp hookups, Wifi, Showers, Dump Station

Williams Landing Campground 951 Williams Landing Rd 10 Tent or RV mixed use sites, Showers

Luther Hall Campground 2997 Luther Hall Landing Rd 10 Tent Camping Sites, Showers

#### COMMUNITY CENTERS Phone Number for Community Centers:

Lake Jackson Branch Library

3840 North Monroe Street

5513 Thomasville Road

8000 Old Woodville Road

Northeast Branch Library

Woodville Branch Library

Apalachee Regional Park

**Canopy Oaks Community Park** 

4 Multipurpose fields (2 lighted, 2 not lighted). Soccer.

2 Little League Fields (lighted), 2 Tennis Courts

4 Tennis Courts (lighted), 2 Basketball Courts.

Restrooms/Concession Building, 2 Little League

Located adjacent to the new Fort Braden School

Field (lighted). Restrooms/Concession Building

6 Picnic Pavilions (available for rental), 26 Acres

Open, Wooded Spaces, 1 Mile of Hard Surface Paths for Bikes and Pedestrians. Extensive Boardwalk.

J. Lewis Hall Sr., Woodville Park & Recreation

4 Little League Baseball Fields (lighted), Junior League Field (lighted), Softball Field (lighted), 2 Basketball

Courts, Multipurpose Field (lighted), Youth & Tot Playground, Restrooms/Concession Building

Over 800 Acres of Trails and Open Space for Hikers,

Walking Trails, Picnic Area, Open Space,

Mountain Bicyclists, Equestrians (Horse Trailer Parking)

Baseball Fields (lighted), 1 T-Ball Field (not lighted)

2 Little League Baseball Fields (lighted), Multipurpose

Daniel B. Chaires Community Park

Fort Braden Community Park

Restrooms, Playground, Volleyball Net

(lighted), Multipurpose Field (lighted), Concession/

7550 Apalachee Pkwy.

3250 Point View Dr.

Restroom, Playgound

4768 Chaires Cross Rd.

J. Lee Vause Park

Complex

6024 Old Bainbridge Rd.

1492 Hewis Hall Sr In

J.R. Alford Greenway

2500 S. Pedrick Rd.

Jackson View Park 2585 Clara Kee Blvd.

**Observation Deck** 

(850) 606-2850

(850) 606-2800

(850) 606-2925

PARKS

Football

(850) 606-1470 **Chaires Community Center** 

4768 Chaires Road

**Bradfordville Community Center** 3439 Bannerman Road

Fort Braden Community Center 16387 Blountstown Highway

Lake Jackson Community Center 3840 N. Monroe Street, Suite 301

Miccosukee Community Center 13887 Moccasin Gap Road

Woodville Community Center 8000 Old Woodville Road

## IBRARIES

LeRov Collins Main Library 200 West Park Avenue (850) 606-2665

Dr. B. L. Perry, Jr. Branch Library 2817 South Adams Street (850) 606-2950

Eastside Branch Library 1583 Pedrick Road (850) 606-2750

Fort Braden Branch Library 16327 Blountstown Highway (850) 606-2900

Eastside Branch Librarv

Kate Ireland Park 12271 Iamonia Landing Rd. Picnic Shelter, Playground, Nature Trails, Restrooms

Lake Henrietta Park 3305 Springhill Rd. Walking Trail (Paved, 1.2 Miles Long)

**Gilwaters Preserve Park** 5800 Crawfordville Hwy. Picnic Shelter, Restrooms, Nature Trails, Landing aio

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Martha Wellman Park 5317 W. Tennessee St. Walking Trails (7/10 Mile Long)

Miccosukee Canopy Rd. Greenway 5600 Miccosukee Rd. 14 Miles of Trails and 500 Acres of Open Space for Hikers, Mountain Bicvclists, Equestrians, Picnic Tables & Benches

Miccosukee Community Park Old Concord School House on Moccasin Gap Rd. Youth Playground, 2 Basketball Courts (lighted), 2 Picnic Shelters, Junior League Baseball Field. Concession/Restroom

Pedrick Pond 5701 Mahan Dr.; Walking Trail (7/10 Mile Long)

Stoneler Rd. Park Located off of Capital Circle Northwest Little League Field (lighted), Picnic Shelter, Playground, Concession/Restroom

Tower Rd. Park Northwest Area Multipurpose Field (lighted), Baseball, Football, Soccer, Playground, Picnic Shelter, Concession/Restroom

## COMMUNITY RESOURCES

**Cooperative Extension** 615 Paul Russell Road (850) 606-5200

**Development Support & Environmental** Management 435 N. Macomb Street. Renaissance Center. 2nd Floor

(850) 606-1300

Solid Waste Management Facility 7550 Apalachee Parkway (850) 606-1800

**Visitor Center** 106 Fast Jefferson St (850) 606-2304

Volunteer Services 918 Railroad Avenue (850) 606-1970



## **BOARD OF COUNTY COMMISSIONERS**





**Nick Maddox** AT-LARGE Chairman of the Board



Kristin Dozier DISTRICT 5 Entrepreneurial Resource Stakeholder Forum **Bill Proctor** DISTRICT 1 Martin Luther King, Jr. Day Celebration

John E Dailey DISTRICTS Operation Thank You

Mary Ann Lindley AT-LARGE Domestic Partnership Registry Bryan Desloge DISTRICT 4 Florida Association of Counties (FAC) President





## 2012-2013 COUNTY EVENTS



Springtime Tallahassee Parade



United Way Thank You Celebration



Viva Florida Time Capsule

74



Hurricane Season Kickoff



America Recycles Day Trash Dash 5K



Well-Being Team: Soup-er Bowl



Well-Being Fair



Emergency Medical Services at Operation Prom Night



9/11 Day of Remembrance & Service

## SHAPING OUR COMMUNITY FOR FUTURE GENERATIONS

# OUR VALUE PROPOSITION What You Get as a Taxpayer and a Stakeholder in our Community

Leon County government leverages partnerships, embraces efficiency and innovation, and demands performance to the benefit of our taxpayers. We actively engage our citizens, not only as taxpayers, but as stakeholders and co-creators of our community - providing meaningful opportunities to capitalize on their talents in making important decisions and shaping our community for future generations.



#### 2013 LEON COUNTY ANNUAL REPORT

Designed, developed and produced by Leon County Community & Media Relations Leon County Courthouse, Suite 502 301 South Monroe Street | Tallahassee, FL 32301 (850) 606-5300 | CMR@LeonCountyFL.gov

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