# OFFICE OF HUMAN SERVICES & COMMUNITY PARTNERSHIPS: VOLUNTEER SERVICES

#### ALIGNING BOARD PRIORITIES WITH OPTIMIZED RESOURCES

#### PEOPLE FOCUSED. PERFORMANCE DRIVEN.

## **Goal Statement**

To empower citizens to answer local needs through volunteerism and community engagement.

#### **Strategic Initiatives/Support Highlights**

#### Governance

- Leon County government encourages residents to become partners in public service by serving as volunteers and interns, recognizing they are essential to the community's success.
- VolunteerLEON Matchmaking connects volunteers with opportunities to serve, and provides community organizations a successful way to distribute word of their volunteer needs and special events.
- Leon County's Volunteer Connection Portal eliminates the guesswork about how citizens can connect with opportunities to serve.
  More than 200 organizations have listed their volunteer opportunities with Leon County, which also provides a volunteer management system to track volunteer hours.
- VolunteerLEON provides internal staff training for successful volunteer and internship programs, and training pays off. For example, Leon County Public Library System's volunteer retention rate is 85%, which speaks favorably to the fact the volunteers are well managed and feel valued. Nationally, the number one reason volunteers quit is that they were poorly managed and felt their time was wasted.

#### **Contact Us**

(850) 606-1970 www.volunteerleon.org

# **RESPONSIVE VOLUNTEERISM & COMMUNITY ENGAGEMENT**

- Through the Division of Volunteer Services, commonly referred to as VolunteerLEON, Leon County leverages the vast talents and resources of our community's residents for the benefit of a diverse group of organizations and individuals:
  - » More than 4,000 citizens volunteered in Leon County government through internships and volunteer service in County programs and special events, contributing over 100,000 hours of time, talent and skills.
  - » 921 volunteers served in their neighborhoods and throughout Leon County in service projects coordinated by VolunteerLEON, including building a ramp for a disabled veteran, creating a neighborhood composting program, and doing neighborhood cleanups.
  - » VolunteerLEON is listed as a "model" government-based volunteer program in the National Association of Counties 2012 Volunteer Toolbox Edition.
- VolunteerLEON and the American Red Cross support the activities of Community Organizations Active in Disaster (COAD), an association of humanitarian organizations that participate in all phases of a disaster situation.
- VolunteerLEON conducted presentations for "Senior Days", at all Senior Centers in Leon County, on how to create emergency preparedness "disaster buckets." Seniors were also provided

### Did You Know

Volunteering can improve your health. New research from the Mayo Clinic shows that people who volunteer have lower rates of heart disease and live longer. information on Leon County Emergency Management's Special Needs Program for seniors who may need assistance in the event of an evacuation order.

 As part of 9/11's National Day of Service and Remembrance, VolunteerLEON and the community came together to remember, through positive action, the 9/11 victims, survivors, and those who rose up in service in response to those attacks. 270 community volunteers joined in support of our local 160th Military Police Battalion and prepared over 140 military care packages.

Very ortiftics With sincere gratitude And warmest wishes. On behalf of the Soldiers and Sailors of Task Force Renegade, Thank You for your support and Love from Home! There is nothing better than to get a Morale Booster from Great Americans like YOU!!!! Thank you, S-2 PERSONNEL IT BARNER

Thank You letter from 160th MP Battalion