



PEOPLE FOCUSED

The Management Information Services (MIS) division provides continually improved, efficient, cost-effective technology and telecommunications products, services and information to the County's departments and other elected officials. MIS contains four divisions: Applications and Databases, Information and Telecommunications Technologies (ITT), Geographic Information Systems (GIS), and Justice Information Systems (JIS).

MIS works regularly with community partners. Partnering with Goodwill's Electronic Recycling program, Leon County donates surplus computers that are then made available for resale to the local community. A partnership between MIS and law enforcement is critical to the services of the justice system. MIS worked with the Florida Department of Law Enforcement to integrate web-based DNA information.

Director Pat Curtis has been with the County for more than 15 years, serving as director for the last 11. She holds a bachelor's degree in Computer Science and a master's degree in Public Administration.



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PERFORMANCE DRIVEN

MAINTAINING EFFICIENT & COST-EFFECTIVE INFORMATION TECHNOLOGY

- As part of the County's continuous efforts to enhance our citizens' ability to access County government, MIS, Community and Media Relations and private sector partners redesigned the County's website. Additional information regarding the new website can be found on pages 8-9.
- In order to increase community awareness of the many programs and services offered by not-for-profit organizations in Leon County, MIS coordinated with Facilities Management, the Public Information Office, 2-1-1 Big Bend, and Whole Child Leon to install electronic kiosk systems on the 1st floor of the County Courthouse. As part of this effort, MIS assisted 2-1-1 Big Bend in the rebuilding of their website to allow for touch screen use.
- In seeking opportunities to reduce expenses, provide information in a more timely manner and to offer sustainable solutions, MIS implemented a paperless process for the Board to utilize for their weekly agendas, workshop materials and other documents.
- In order to improve services at the Solid Waste Facility and Rural Waste Centers, new software was put in place that allows citizens to utilize credit cards as a form of payment.



Did You Know

Leon County's website received nearly 1 million visits per month from nearly 300,000 unique visitors. This is an average of over 27,000 visits per day or more than 1,000 visits per hour.

Setting the Standard in Public Service

2011 Digital Counties Survey: Designated Leon County in the Top



10 counties nationwide in the Digital Counties Survey Awards for effectively economizing and innovatively using technology within the population range of 250,000 – 499,999.

- With the growing popularity of social media, MIS developed an online summer reading program, in coordination with the Library, that allowed local residents to share and participate in discussion on books read.
- Since the completion of the 2010 Census, GIS has offered the technical support for the community-wide redistricting process. GIS worked with County Administration, Leon County School Board Superintendent's Office, and the Supervisor of Elections Office to develop federal and state mandated maps for commission districts, school board districts, and voting precincts.



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